



Impact Assessment Report

Construction of Walkway/Stroke way at Government Medical College, Kozhikode, Kerala

Implementing Partner: Hospital Development Society (HDS), HDS is chaired by District Collector (DC) Kozhikode

CONTENTS

Chapter 1 Executive Summary	01 - 02
Project Background	01
Project Details	01
Project Activities	01
Key Outcomes	02
Key Impacts	02
Chapter 2 Overview of the Project	03 - 04
Project Background	03
About Bharat Petroleum Corporation Ltd. (BPCL)	04
About NGO Ramkrishna Mission Ashram	04
Chapter 3 Study Approach and Design	05 - 06
Objectives of the study	05
Research Design	05
Application of quantitative techniques	05
Application of qualitative techniques	05
Ensuring triangulation	05
Sampling Framework	05
Data Collection	06
Commitment to Research Ethics	06
Chapter 4 Major Key Findings	07 - 14
Chapter 5 Recommendations	15
Chapter 6 Conclusion	16
Chapter 7 Conclusion	17
Chapter 8 Study Tools	18 - 20
Abbreviations	21 - 22

01. EXECUTIVE SUMMARY

Project Background

The project involves the construction of a Walkway/Stroke way at Government Medical College, Kozhikode, Kerala, implemented by the Hospital Development Society (HDS) in collaboration with CSR partner Bharat Petroleum Corporation Ltd. (BPCL). This initiative aims to improve hospital accessibility and operational efficiency by providing a dedicated pathway for staff, patients, and caregivers within the medical college premises. The project seeks to mitigate logistical challenges, enhance patient mobility, and contribute to overall stakeholder satisfaction in Kozhikode, Kerala.

Project Details



Implementation year

FY 2020-21



Assessment year

FY 2024-25



Implementing Partner

Hospital Development Society (HDS).
HDS is chaired by District Collector (DC)
Kozhikode



Project Budget as per MOU

₹1,00,00,000/-



Cumulative Project Expenditure

₹1,00,00,000/-



Total Beneficiaries

30,000 (People including patients,
bystanders, staff, and students)



Project Location

Kozhikode, Kerala



Sample Size

100



SDG Goals



Project Activities



Conducting stakeholder consultations
and needs assessments.



Designing and planning the
construction of the walkway/stroke
way.



Obtaining necessary approvals and
permits for construction.



Mobilising resources and materials for
the project.



Implementing construction activities
as per approved plans.



Conducting regular quality checks and
inspections during construction.



Integrating accessibility features for
patients and caregivers.



Conducting training sessions for staff
on utilising the new walkway
efficiently.

Key Outcomes



100.0%

of respondents find the walkway beneficial for patients and caregivers.



100.0%

of users report reduced time in reaching destinations due to the walkway.



96.0%

of respondents acknowledge decreased strain in accessing hospital specialties.



100.0%

of respondents agree the walkway facilitates swift emergency patient transportation.



100.0%

of respondents see improved ease for wheelchair-bound patients.



100.0%

of respondents believe the walkway can be lifesaving in emergencies.



100.0%

of respondents find the walkway advantageous for transporting patients, including emergencies.



100.0%

of respondents express very high satisfaction with the walkway.

Key Impacts



100.0%

of respondents confirmed the walkway was much needed for patient visits.



100.0%

of respondents find the walkway beneficial for patients and their caregivers.



100.0%

of staff experience easier transportation of equipment.



100.0%

of respondents find reduced physical strain in reaching hospital specialties.



100.0%

of respondents acknowledge enhanced capability in emergency situations.



100.0%

of respondents believe the walkway was a necessary hospital intervention.



100.0%

of staff find the walkway useful for patient transport.

CHAPTER 2

OVERVIEW OF THE PROJECT



Interaction with the Hospital staff

PROJECT BACKGROUND

The Construction of the Walkway/Stroke way at Government Medical College, Kozhikode, Kerala project, aims to enhance accessibility and efficiency within the hospital premises. Prior to the project, navigating between different departments and blocks within the medical college posed significant challenges for patients, caregivers, and medical staff.

This initiative addresses these issues by establishing a dedicated elevated walkway system that connects key hospital buildings, facilitating easier and quicker movement of patients, medical equipment, and personnel. The project seeks to reduce physical strain on patients and staff, improve emergency response times, and provide a safer and more convenient environment for healthcare delivery.

ABOUT BHARAT PETROLEUM CORPORATION LTD. (BPCL)

Bharat Petroleum Corporation Ltd. (BPCL) is a leading integrated oil and gas company in India, engaged in the entire spectrum of activities from exploration and production of oil and natural gas to refining crude oil and distributing petroleum products. Headquartered in Mumbai, Maharashtra, BPCL operates refineries across Maharashtra, Kerala, and Madhya Pradesh. The company's diverse portfolio includes a focus on renewable energy alongside its production of oil products such as light and middle distillates. BPCL markets its products through a vast network of retail outlets, dealers, and distributors under well-known brands like Mak, Speed, and Bharat Gas. Additionally, BPCL plays a crucial role in supplying fuel to both domestic and international airlines, contributing significantly to India's energy sector and economy.

ABOUT NGO RAMKRISHNA MISSION ASHRAM

The Hospital Development Society (HDS), chaired by the District Collector (DC) of Kozhikode, plays a pivotal role in the implementation of projects aimed at enhancing healthcare infrastructure and services within the district. As a collaborative platform involving local government authorities, healthcare professionals, and community stakeholders, HDS focuses on identifying, prioritising, and executing initiatives that improve hospital facilities, patient care, and operational efficiency. With the District Collector at its helm, HDS leverages administrative leadership to ensure effective coordination, resource allocation, and timely execution of projects like the construction of the Walkway/Stroke Way at Government Medical College, Kozhikode. This partnership underscores a commitment to enhancing healthcare accessibility and quality across the region, benefiting both patients and healthcare providers alike.



WALKWAY/STROKE WAY AT GOVERNMENT MEDICAL COLLEGE, KOZHIKODE, KERALA

CHAPTER 3

STUDY APPROACH AND DESIGN

OBJECTIVES OF THE STUDY

The primary objective of this study is to comprehensively evaluate the immediate and long-term impacts of the Walkway/Stroke way construction project on hospital operations, patient care, and stakeholder satisfaction in Kozhikode, Kerala. Specifically, the research seeks to analyse the effectiveness of the newly constructed infrastructure in enhancing patient mobility, reducing logistical challenges, and improving overall healthcare delivery within the Government Medical College.

RESEARCH DESIGN

This study employs a Mixed-Method Approach, integrating both quantitative and qualitative techniques to provide a comprehensive understanding of the project's outcomes. Quantitative methods involve structured surveys administered to a sample of 100 beneficiaries selected through simple random sampling. Qualitative methods include in-depth interviews conducted with two key stakeholders, including hospital administrators and medical staff. These methods aim to gather insights into the project's impact from diverse perspectives and to triangulate findings for robust assessment.

APPLICATION OF QUANTITATIVE TECHNIQUES

Quantitative methodologies involve structured surveys administered to a sample of 100 beneficiaries selected through simple random sampling. This approach ensures representative data collection and allows for statistical analysis to measure the project's effectiveness in improving hospital accessibility and stakeholder satisfaction in Kozhikode, Kerala.

APPLICATION OF QUALITATIVE TECHNIQUES

Qualitative methods include in-depth interviews conducted with two key stakeholders, namely hospital administrators and medical staff. These interviews aim to gather detailed insights into operational improvements, challenges encountered, and overall perceptions of the Walkway/Stroke way construction project. Qualitative data enriches the study by providing contextual understanding and personal viewpoints crucial for evaluating project impact.

ENSURING TRIANGULATION

To enhance the credibility and reliability of research findings, triangulation is employed by integrating data from both quantitative surveys and qualitative interviews. This approach ensures comprehensive validation of findings, reduces biases, and provides a robust assessment of the Walkway/Stroke way construction project's impact on hospital operations and stakeholder satisfaction in Kozhikode, Kerala.

SAMPLING FRAMEWORK

The study includes in-depth interviews with two key stakeholders and data collection from beneficiaries through simple random sampling. This sampling strategy is designed to capture diverse perspectives and experiences within the beneficiary population, reflecting the socio-economic and demographic diversity of Kozhikode, Kerala.

DATA COLLECTION

Primary data collection involves structured surveys administered in person and supplemented by in-depth interviews conducted face-to-face with key stakeholders. The use of mixed methods and technology ensures accuracy, efficiency, and real-time insights into the project's implementation and impact on hospital operations.

COMMITMENT TO RESEARCH ETHICS

The research adheres to stringent ethical guidelines to protect participant confidentiality, ensure informed consent, and uphold data security throughout the study in Kozhikode, Kerala. Ethical considerations are paramount to maintaining the integrity and validity of the research process and respecting the rights and privacy of all stakeholders involved.

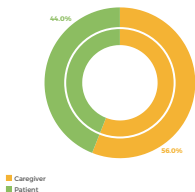


DISPLAY OF BPCL SUPPORT

CHAPTER 4

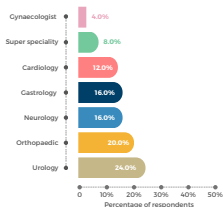
KEY FINDINGS

CHART 1: NATURE OF THE RESPONDENT



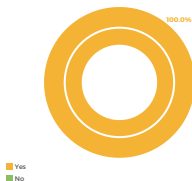
The study indicates active participation and feedback from both caregivers and patients in the project.

CHART 2: SPECIALITY VISITED IN THE KOZHIKODE MEDICAL COLLEGE

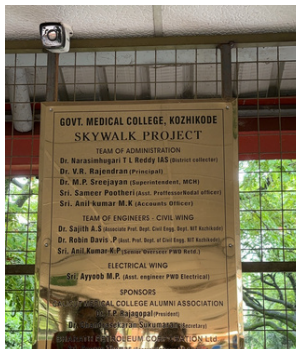


The study suggests a broad utilisation of various medical services. Patients are seeking care across multiple disciplines, including gynaecology, cardiology, gastroenterology, neurology, orthopaedics, and urology. This indicates a comprehensive healthcare provision at the medical college, catering to diverse medical needs within the community.

CHART 3: WHETHER USED THE WALK WAY/STROKWAY AT KOZHIKODE MEDICAL COLLEGE



The study indicates all respondents have utilised the Walkway/Stroke way at Kozhikode Medical College. This indicates the complete adoption of the facility, highlighting its successful integration into daily hospital operations.



ACKNOWLEDGEMENT BOARD

CHART 4A: WHETHER THE CONSTRUCTION OF THE WALKWAY/STROKE WAY HAS REDUCED THE DISTANCE THE PATIENTS USED TO WALK EARLIER

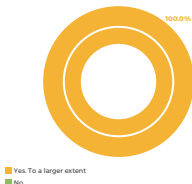


CHART 5A: WHETHER THE CONSTRUCTION OF THE WALKWAY WAS MUCH NEEDED FOR PATIENTS VISITING THE HOSPITAL

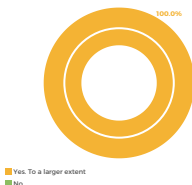


CHART 4B: WHETHER THE CONSTRUCTION OF THE WALKWAY/STROKE WAY HAS REDUCED THE PHYSICAL STRAIN IN TAKING A LONGER ROUTE/CLIMBING STEPS TO REACH THE SPECIALITY

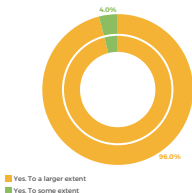
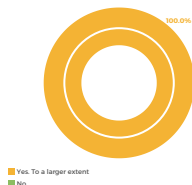


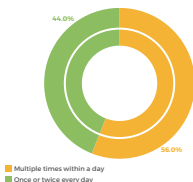
CHART 5A: WHETHER THE CONSTRUCTION OF THE WALKWAY IS BENEFICIAL TO THE PATIENTS AND CAREGIVERS



It is clear that the access to the Walkway/Stroke way at Kozhikode Medical College has significantly reduced the distance patients used to walk earlier, as reported by all respondents. Additionally, a majority (96%) of respondents indicated that the construction has greatly reduced the physical strain associated with taking longer routes or climbing steps to reach specialised areas within the hospital.

The study shows that all respondents agree that the construction of the walkway at Kozhikode Medical College was necessary for patients visiting the hospital. Additionally, all respondents believe that the walkway is highly beneficial for both patients and caregivers. This indicates widespread support for the walkway's role in improving accessibility and enhancing the overall experience for hospital visitors.

CHART 6: FREQUENCY OF USING THE WALKWAY/ STROKE WAY AT KOZHIKODE MEDICAL COLLEGE



The study shows that a majority of staff members at Kozhikode Medical College use the walkway/stroke way multiple times within a day, with a significant proportion also using it once or twice daily. This indicates active and frequent utilisation of the walkway by staff, highlighting its importance in facilitating efficient movement across the hospital campus.

CHART 7A: WHETHER THE CONSTRUCTION OF THE WALK WAY/ STROKE WAY REDUCED THE TIME CONSUMED EARLIER IN REACHING THE SAME PLACE

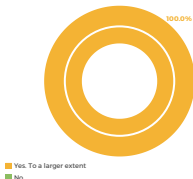
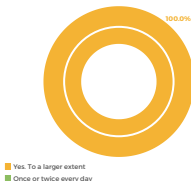


CHART 7B: WHETHER THE CONSTRUCTION OF THE WALKWAY/ STROKE WAY HAS REDUCED THE DISTANCE THE RESPONDENTS USED TO WALK EARLIER



The study shows that all respondents agree that access to the Walkway/Stroke way at Kozhikode Medical College has significantly reduced both the distance they used to walk earlier and the time consumed to reach the same place. This indicates a unanimous perception among respondents that the walkway has effectively improved efficiency and convenience in navigating the hospital campus.



CART MOVEMENT ON THE WALKWAY WITH PATIENTS

CHART 8A: WHETHER IT HAS BECOME EASIER FOR THE STAFFS TO TRANSPORT THE WHEEL CHAIR BOUND PATIENTS NOW, THAN EARLIER

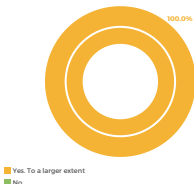
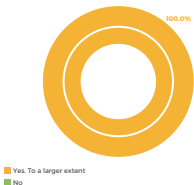


CHART 8B: WHETHER THE CONSTRUCTION OF THE WALK WAY, HAS REDUCED THE TIME TAKEN TO TRANSPORT EMERGENCY PATIENTS



The study indicates that all respondents agree that access to the walkway at Kozhikode Medical College has significantly eased the transportation of wheelchair-bound patients and reduced the time taken to transport emergency patients. This highlights the walkway's positive impact on facilitating efficient patient transport and improving response times in emergency situations at the hospital.

CHART 9: WAYS IN WHICH CONSTRUCTION OF THE WALK WAY IS BENEFICIAL TO THE STAFFS IN TRANSPORTING PATIENTS



The study highlights that access to the walkway at Kozhikode Medical College has provided significant benefits to staff in transporting patients. It has notably enhanced the ease and efficiency of transporting emergency, locomotor, and casualty patients within the hospital premises. This improvement underscores the walkway's importance in facilitating smoother operations and enhancing patient care delivery at the medical college.



EXTERIOR VIEW OF THE WALKWAY

CHART 10A: WHETHER THE WALK WAY CAN BE LIFESAVING IN CERTAIN EMERGENCY SITUATIONS OF THE PATIENTS

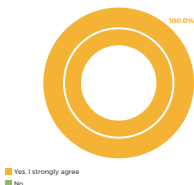
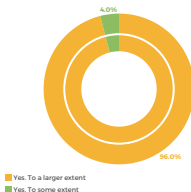
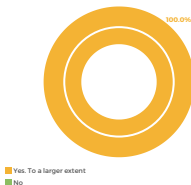


CHART 10B: WHETHER THE CONSTRUCTION OF THE WALKWAY/ STROKE WAY HAS REDUCED THE PHYSICAL STRAIN IN TAKING A LONGER ROUTE/ CLIMBING STEPS TO REACH THE SPECIALITY



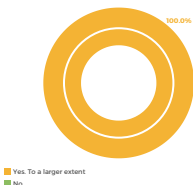
The study found that respondents strongly believe the walkway at Kozhikode Medical College has the potential to save lives during emergencies. Additionally, most respondents feel that the walkway significantly reduces the physical effort required to access specialized areas within the hospital, benefiting both patients and staff. These insights highlight the walkway's importance in enhancing patient care and accessibility.

CHART 11A: WHETHER THE CONSTRUCTION OF THE WALKWAY WAS MUCH NEEDED FOR PATIENTS VISITING THE HOSPITAL



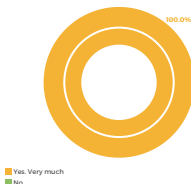
INTERACTION WITH HOSPITAL STAFF

CHART 11B: WHETHER THE CONSTRUCTION OF THE WALKWAY IS BENEFICIAL TO THE PATIENTS AND CAREGIVERS



The study clearly indicates that all respondents believe the construction of the walkway at Kozhikode Medical College was greatly needed for patients visiting the hospital. Additionally, all respondents agree that the walkway is highly beneficial to both patients and caregivers. These findings emphasise support for the walkway's role in improving accessibility and enhancing the overall experience for hospital visitors.

CHART 12: LEVEL OF SATISFACTION WITH THE CONSTRUCTION OF THE WALKWAY



All respondents expressed a high level of satisfaction with the construction of the walkway at Kozhikode Medical College, indicating that they are very pleased with the facility. This satisfaction underscores the success of the walkway in meeting the needs and expectations of those utilising it within the hospital environment.





Case Study 1

Dr. Sajeeth Kumar, Principal of Government Medical College, Kozhikode, Kerala, highlights the transformative impact of the newly constructed Skywalk connecting multiple hospital blocks. Designed to facilitate seamless movement between outpatient clinics, wards, and specialised departments, the Skywalk has significantly improved daily operational efficiency. According to Dr. Kumar, the Skywalk has streamlined patient transport, particularly benefiting economically disadvantaged patients who previously faced logistical challenges. With approximately 4000 outpatient visits daily, the Skywalk has reduced reliance on ambulances and simplified access to critical care areas, enhancing overall time efficiency and patient care.

Dr. Kumar emphasises the lifesaving potential of the Skywalk during emergencies. Connecting essential medical blocks swiftly enables prompt response times for life-threatening situations, potentially saving lives. The Skywalk's accessibility is particularly beneficial for patients with mobility issues, providing sheltered passage regardless of weather conditions. Nursing staff and ward boys also benefit from reduced physical strain in patient transport within the hospital, contributing to improved caregiver support and patient comfort. Dr. Kumar concludes that the Skywalk is a vital intervention, significantly enhancing hospital operations and paving the way for future expansions like the Institute of Maternal and Child Health, promising further efficiencies and patient-centred care enhancements.





Case Study 2

Dr. Dinesh, Superintendent at Government Medical College, Kozhikode, specialising in Urology, underscores the profound benefits of the newly constructed Skywalk connecting hospital buildings. The Skywalk has revolutionised daily operations by significantly reducing travel time between outpatient clinics, wards, and emergency departments. Dr. Dinesh notes that the Skywalk has eliminated previous challenges, such as navigating through traffic or searching for parking spots, thereby saving crucial time, especially critical in emergency medical situations. This efficiency not only enhances patient care but also supports medical professionals in responding swiftly to emergencies across different hospital blocks.

According to Dr. Dinesh, the Skywalk's impact extends beyond time savings; it enhances accessibility for patients with mobility issues, streamlines the movement of medical equipment, and improves workflow for nursing staff and ward boys. Caregivers benefit as well, no longer needing to navigate patients through external pathways, ensuring smoother transitions between hospital buildings. Dr. Dinesh concludes that the construction of the Skywalk has been a vital intervention for the hospital, addressing longstanding logistical challenges and setting the stage for enhanced healthcare delivery and operational efficiency.



CHAPTER 5

RECOMMENDATIONS



Recommended to explore the possibility of extending the walkway to additional critical areas, such as the Institute of Maternal and Child Health (IMCH), to further ease patient movement and staff logistics.



Providing regular training sessions for staff on the optimal use of the walkway and emergency protocols could further enhance the efficiency and safety of patient transport.

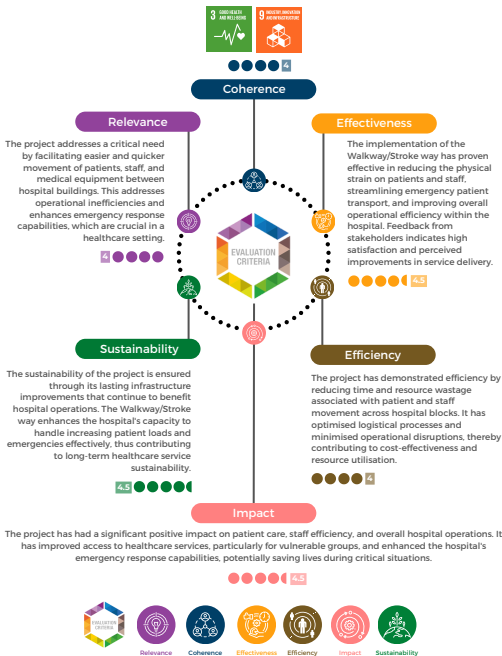


MOVEMENT OF PATIENTS ON THE WALKWAY

06. OECD FRAMEWORK

The project aligns well with SDGs 3 (Good Health and Well-being) and 9 (Industry, Innovation, and Infrastructure).

Enhancing hospital infrastructure with the construction of the Walkway/Stroke way at Government Medical College, Kozhikode, directly contributes to improving healthcare accessibility and operational efficiency, thus aligning with global sustainable development goals.



CHAPTER 7

CONCLUSION

The construction of the Walkway/Stroke way at Government Medical College, Kozhikode, led by the Hospital Development Society (HDS) under the oversight of the District Collector (DC) and supported by CSR partner BPCL, has significantly improved the hospital's operational efficiency and accessibility. This initiative has made a profound impact by reducing travel distances and times for patients and medical staff, particularly in emergencies, thereby enhancing the hospital's ability to deliver timely and critical care. The project's focus on creating a more accessible environment has benefited all patients, including those with mobility challenges, who can now navigate the hospital campus more easily, regardless of weather conditions.

The leadership of the District Collector through HDS has been pivotal in championing community welfare projects like the Walkway/Stroke way, demonstrating a strong commitment to improving healthcare services. By bridging multiple hospital blocks, the Skywalk not only simplifies patient transfers but also supports efficient emergency responses, ensuring that medical professionals can reach patients swiftly when every second counts. The collaboration with BPCL has provided essential funding and resources, underscoring their corporate responsibility and dedication to advancing healthcare accessibility in the region.

STUDY TOOLS

QUESTIONNAIRE, INTERVIEW SCHEDULE, FGD POINTS -

CONSTRUCTION OF WALKWAY/STROKE WAY KOZHIKODE MEDICAL COLLEGE.

INTERVIEW SCHEDULE FOR THE PATIENTS AT KOZHIKODE MEDICAL COLLEGE

Sr. No	Item	Response options
1	Name of the respondent	
2	Locality of the respondent	
3	Nature of the respondent:	
4	Patient	
5	Caregiver	
6	Have you used the Walk way/Strokeway at Kozhikode Medical College?	A. Yes B. No.
7	Has the construction of the Walkway/ Stroke way reduced the distance you used to walk earlier?	A. Yes. To a larger extent. B. Yes. To some extent C. No. D. No idea.
8	Has the construction of the Walkway/ Stroke way reduced your physical strain in taking a longer route/ climbing steps to reach the speciality?	A. Yes. To a larger extent. B. Yes. To some extent C. No. D. No idea.
9	Do you consider the construction of the walkway was much needed for patients visiting the hospital	A. Yes. To a larger extent. B. Yes. To some extent C. No.
10	Do you consider the construction of the walkway is beneficial to the patients and caregivers?	A. Yes. To a larger extent. B. Yes. To some extent C. No.

INTERVIEW SCHEDULE FOR THE STAFF OF KOZHIKODE MEDICAL COLLEGE

Sr. No	Questions	Responses
1	Name	
2	Designation	
3	How often you use the walkway/ stroke way at Kozhikode Medical College	A. Multiple times within a day. B. Once or twice every day. C. 2-3 times in a week. D. Very rarely
4	Has the construction of the Walkway/ Stroke way reduced the distance you used to walk earlier?	A. Yes. To a larger extent. B. Yes. To some extent C. No. D. No idea.
5	Has the construction of the Walk way/ Stroke way reduced the time consumed earlier in reaching the same place	A. Yes. To a larger extent. B. Yes. To some extent C. No
6	Do you feel it has become easier for you to transport the wheel chair bound patients now, than earlier?	A. Yes. To a larger extent. B. Yes. To some extent C. No
7	Do you think the construction of the walk way, has reduced the time taken to transport emergency patients?	A. Yes. To a larger extent. B. Yes. To some extent C. No
8	Which of the statements would you agree with reference to the construction of the walk way is beneficial to you in transporting patients?	(Can choose more than one option) A. Transporting emergency patients. B. Transporting casualty patients. C. Transporting locomotor patients.
9	Do you think that the walk way can be lifesaving in certain emergency situations of the patients?	A. Yes. I strongly agree. B. Yes. I agree to an extent. C. No
10	Has the construction of the Walkway/ Stroke way reduced your physical strain in taking a longer route/ climbing steps to reach the speciality?	A. Yes. To a larger extent. B. Yes. To some extent C. No. D. No idea
11	Do you consider the construction of the walkway was much needed for patients visiting the hospital?	A. Yes. To a larger extent. B. Yes. To some extent C. No
12	Do you consider the construction of the walkway is beneficial to the patients and caregivers?	A. Yes. To a larger extent. B. Yes. To some extent C. No
13	How satisfied are you with the construction of the walkway?	A. Yes. Very much. B. Yes. To some extent. C. No
14	Any Suggestions	

INTERVIEW WITH THE DOCTORS AT KOZHIKODE MEDICAL COLLEGE.

Sr. No	Questions	Responses
1	Name	
2	Designation	
3	Speciality/ Department	
4	Is the construction of the Walkway/ Stroke way beneficial to you in terms of moving from OP clinics to wards, or walking between wards in the first floor in course of your routine work?	
5	Has the construction of the Walk way/ Stroke way reduced the time consumed earlier. ? what are your observations on it and what is the feed back of your colleagues? Is it useful for the medical fraternity?	
6	Do you think the construction of the walk way, has reduced the time taken to transport emergency patients? Can we say that it is life-saving during emergencies.	
7	Is it beneficial for the loco motor patients?	
8	How far the construction of the walk way is beneficial to the ward boys and the nursing staff of the hospital?	
9	How far the construction of the walk way is beneficial to the care givers of the patients?	
10	Do you consider the walk way to be useful for transporting medical equipment?	
11	Do you consider the construction of walk way is a much needed intervention for the hospital?	

ANNEXURES

LIST OF FIGURES

Chart 1- Nature of the respondent

Chart 2- Speciality visited in the Kozhikode Medical College

Chart 3- Whether using the Walkway/Stroke way at Kozhikode Medical

Chart 4- Whether the construction of the Walkway/ Stroke way has reduced the distance the patients used to walk earlier and whether the construction of the Walkway/ Stroke way has reduced the physical strain of taking a longer route/ climbing steps to reach the speciality

Chart 5- Whether the construction of the walkway was much needed for patients visiting the hospital and whether the construction of the walkway is beneficial to the patients and caregivers

Chart 6- Frequency of using the walkway/ stroke way at Kozhikode Medical College

Chart 7- Whether the construction of the Walkway/ Stroke way has reduced the distance the respondents used to walk earlier and whether the construction of the Walkway/ Stroke way reduced the time consumed earlier in reaching the same place

Chart 8- Whether it has become easier for the staff to transport wheelchair-bound patients now than earlier and whether the construction of the walkway has reduced the time taken to transport emergency patients

Chart 9- Ways in which construction of the walkway is beneficial to the staff in transporting patients

Chart 10 - Whether the walkway can be lifesaving in certain emergency situations of the patients and whether the construction of the Walkway/ Stroke way has reduced the physical strain of taking a longer route/ climbing steps to reach the speciality

Chart 11- Whether the construction of the walkway was much needed for patients visiting the hospital and whether the construction of the walkway is beneficial to the patients and caregivers

Chart 12- Level of satisfaction with the construction of the walkway

ABBREVIATIONS

BPCL	Bharat Petroleum Corporation Limited
CSR	Corporate Social Responsibility
DC	District Collector
FY	Financial Year
GMC	Government Medical College
HDS	Hospital Development Society
HFHI	Habitat for Humanity India Trust
MOU	Memorandum of Understanding
SDGS	Sustainable Development Goals