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SCAN TO

AUG 2025 / VOL. LX/08

Energising Kochi Refinery





JAAN HAMARA, DESH HAMARA

HAPPY INDEPENDENCE DAY

Our motherland India, is not merely a country—it is a living tapestry woven with threads of history, culture, diversity, and resilience. From the snowcapped peaks of the Himalayas to the sun-washed shores of Kanyakumari, India's richness lies in the contrasts and harmonies.

The spiritual heritage, the festivals, rituals, and sacred stories reveal a civilization deeply connected to both the metaphysical and the mundane. While the cultural wealth of our nation is mirrored in the music, art, and architecture, economically and intellectually, the richness lies in the success in balancing ancient wisdom with future ambitions. Undoubtedly India's greatest richness is the people.

As a pride of this amazing Nation, we are happy to share the recent conquests and expeditions of Kochi Refinery. We bring you the special message from the new Director (Marketing) of BPCL. As we together unfurl the *Tiranga*, this Independence Day, may each of our hearts swell with pride for our Nation and may our aspirations and commitment grow stronger with our relentless service for the progress of this great Nation.

Kochi Refinery is indeed a shining jewel of India. Let us raise a toast to our motherland by sharing unique and inspiring experiences of how "Kochi Refinery - the jewel of India" has been a silent, yet strong pillar of our nation. Send us your articles and stories about Kochi Refinery, for a special series in the upcoming editions. (More details on page 16)

Let us take pride in being an iconic jewel of India. Jai Hind!

Warmly Editor

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Hear from BPCL CMD on Urja Varta 2025

Urja Varta 2025, India's flagship energy dialogue brought together global leaders, innovators, and policymakers to shape the future of energy.

India's energy demand continues to rise with its economic growth, making energy security a national priority. The exploration and production sector plays a key role in reducing import dependence and supporting development. Many hydrocarbon resources across the country remain undeveloped, requiring investment and technology to unlock their potential.

Under the aegis of the Directorate General of Hydrocarbons, the second edition of Urja Varta, a strategic forum brought together industry operators, policymakers, service providers, and experts. The two-day conclave builds on its successful inaugural edition with sessions and workshops centered on the theme *Collaborate, Innovate, Synergize*. The event created space for dialogue on enhancing domestic exploration, optimizing production, and advancing industry practices.

With a sharp focus on enhancing domestic exploration and production, the event underlined the vital role of the E&P sector in reducing import dependence and supporting national growth. As many hydrocarbon resources remain untapped, Urja Varta created space for meaningful dialogue on attracting investment, advancing technology, and improving industry practices.

Mr. Sanjay Khanna, Chairman of BPCL, shared key insights into the transformative role of Urja Varta in shaping India's energy future. From innovation to collaboration, discover how this landmark event paves the way for a self-reliant and energy-secure India.

Click on the URJA VARTA logo above to watch the highlights of #UrjaVarta2025 where ideas turned into action.



Strategic Energy Resilience

Enhancing domestic production and ensuring robust energy security while reducing dependency on imports



Collaborations for a Better Tomorrow

Forging strategic alliances and driving investments to tap into the uncharted potential of our resources



Digital & Al in E&P

Harnessing cuttingedge digital technologies and artificial intelligence to optimize exploration and production processes



Pivoting Towards New Energy

Pioneering
sustainable practices
that reduce methane
emissions and
accelerate the
transition towards
new energy sources



NURTURING CIVIC RESPONSIBILITY AMONG YOUTH THROUGH GUIDED AWARENESS

Through various initiatives under Swachhata Pakhwada 2025 BPCL continues to inspire civic action and youth engagement across the nation. Mr. Suresh Gopi, Hon'ble Minister of State for Petroleum & Natural Gas and Tourism inaugurated the Swachhata Pakhwada initiatives during the first fortnight of July 2025 in Kerala.

Hon Minister of State first inaugurated a cleanliness awareness campaign at Chavara CMI Public School, Pala on 02 July 2025, in the presence of Mr. Sankar M, Executive Director (Kochi Refinery), and senior BPCL officials. To mark the occasion, the Hon'ble Minister planted a sapling and led the distribution of saplings among students. He also inaugurated the school's annual magazine. In his address, he underscored the importance of individual responsibility in achieving a cleaner and healthier India. Along with vibrant cultural performances, the Swachhata Pledge was also administered reaffirming the commitment to promote a culture of hygiene and a more sustainable environment.

Later in the fortnight, the Hon Minister of State inaugurated an awareness seminar at Pattom St. Mary's HSS, Thiruvananthapuram, that was also joined by senior officers from BPCL, on 11 July 2025.

The seminar brought focus to environmental stewardship, the role of responsible waste management, and the power of public participation. The Minister also administered the Swachhata Pledge and planted a saplingreinforcing the collective resolve for a cleaner India.



SION - GLOBAL ENERGY TRANSITION: THE ROLE OF DOWNSTREAM IN A





TOWARDS A SUSTAINABLE FUTURE | GRPC 2025



Mr. Sanjay Khanna, Director (Refineries) with additional charge of Chairman & Managing Director, BPCL, addressed the Global Refining & Petrochemicals Congress (GRPC) 2025 in New Delhi, sharing BPCL's vision to achieve Net-zero emissions in Scope 1 & 2 by 2040. He spoke about the company's investments in green hydrogen, renewables, Electric Mobility and digitalisation while also emphasising on the role of Research and Development.

Now in its 9th edition, GRPC has evolved into India's leading downstream forum and a global platform for industry convergence. The theme for this year, "The Next Horizon: Downstream 2030 – Innovations for a Low-Carbon Future," reflected the sector's collective ambition to drive sustainable growth through innovation and collaboration.

The keynote address was delivered by Mr. Pankaj Jain, Secretary, Ministry of Petroleum & Natural Gas, who underscored the critical role of innovation and sustainability in shaping India's downstream energy future. The event also saw participation from senior leadership across Energy Companies in the refining and petrochemicals sector.

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MR. SUBHANKAR SEN TAKES OVER AS **BPCL DIRECTOR MARKETING**



We are pleased to announce that Mr. Subhankar Sen has taken over as Director (Marketing) at Bharat Petroleum Corporation Ltd (BPCL).

With over three decades of experience, Mr. Subhankar Sen brings a wealth of knowledge and expertise in fuel retailing, lubricants marketing, and energy transition. His leadership style is centred around people empowerment, partnerships and continual learning, driving innovation and long-term value creation.

Throughout his career, he has led numerous pioneering initiatives and has made transformative contributions in driving business growth, notably in BPCL's MAK Lubricants business and automotive energy business. He has also led innovative initiatives such as BeCafe and eDrive program for EV fast charging corridors.

Mr. Subhankar's expertise and commitment to organizational growth, cross-functional collaboration and consumer understanding make him an exceptional leader in the energy sector. We congratulate him on his new role and wish him continued success.

BPCL JOINS HANDS WITH KOCHI CITY #SPEED CAR RALLY AGAINST DRUGS

As part of the awareness campaign against drugs, a Stop Drugs Speed Car Rally was organized jointly by BPCL and EVM Citroën Jeep that was flagged off by District Collector of Ernakulam, Mr.NSK Umesh IAS. Present on the occasion were BPCL State Head Retail (Kerala) Mr. V.R. Harikrishnan, Chief General Manager (HR) Kochi Refinery, Mr.George Thomas, Former Mayor of Piravom, Mr.Sabu K. Jacob, Citroën CEO Mr. Bijith Nelson, Territory Manager Mr.Sujith Jayarajan, and Mr. B Vignesh, SM (Sales), Ernakulam. The rally, which saw the participation of about 60 cars, started from the BPCL outlet at the BPCL Marine Drive Complex near Kochi High Court Junction and concluded at Kadamakudy.



Dear Shapers of BPCL's Future,

It's with great humility that I've taken charge as Director (Marketing) of our hallowed institution, BPCL. I acknowledge the yeoman service my most respected predecessors have rendered in making BPCL the prime mover in the realm of fuel marketing. The BPCL leadership was fortunate to hear first hand from our former Directors (Marketing) (and former C&MDs) in a session on "Inspire – Celebrating legacies" held in December 2024 and the passion they held in driving differentiation in the marketplace, which really set us apart, was all pervading. Indeed over the years, BPCL's endearing prowess has made for it to be the preferred choice of the customer while we have remained steadfast in our belief to be a learning organisation.

Values & Culture: The undeniable truth

The winning business organisations today are those that seek to grow on the formidable foundation of strong values and culture. Over the past five decades and more, our credibility as a supremely ethical institution that demonstrates trust, practices inclusivity and works collaboratively, invests in people development and empowerment, has a penchant for innovation and pioneers customer value creation, has kept us sure footed and consistently ahead of the curve. Congratulations! Every team member should be proud in having relentlessly and marvellously been contributing towards this larger purpose.

The times they are a-changin', transformation beckons

We are living in exciting times, a bourgeoning economy, manufacturing output slated to grow from \$330 billion in 2024 to \$711 billion by 2034, a CAGR of ~8.2%, strong tailwind through the Govt.'s Make in India, PLI, PM Gati Shakti infrastructure push. Agriculture grew by 3.8% in FY25, driven by record Kharif production, favourable monsoons and improved rural demand. Services expanded by 7.2% in FY25, led by financial services, IT and public administration. The Indian automobile industry is projected to grow at a CAGR of ~8% with 2W, SUVs and Passenger vehicles powering the growth.

Two-wheelers and passenger cars accounted for 76% and 17% respectively of ~26 million automobile sales in FY25. Rising affordability – disposable incomes, easy financing, Urbanisation & infrastructure – improved transport and rural demand have been the key drivers for growth. India's Aviation industry is on rapid growth with domestic air passenger traffic expected to rise by 7–10% year-on-year, reaching between 175 and 181 million passengers. Very importantly, a consumption based economy fortified by an increasingly aspirational Indian with private consumption growing by 7.3% YoY in FY25, contributing 61.8% to GDP, the highest since FY03.

Discretionary spending is projected to grow at 8.7% CAGR by 2030, outpacing overall consumption growth, key drivers being rising incomes, increased digital adoption, and evolving consumer preferences and a trend towards premiumisation, with consumers increasingly opting for luxury goods and services. This sharp increase signals robust mobility, greater access and heightened economic activity.

We are also well into the era of sustainable growth through alternative energies and our work plans around increased Ethanol blending, CNG, Compressed Biogas (CBG), PNG, LNG, EV charging, Extended Producer Responsibility (EPR) in base oils, Sustainable Aviation Fuel (SAF) will find disproportionate focus towards our future readiness.

All the above augurs extremely well for our industry in the opportunities for new learnings, business growth and personal development. The path to newer glory relies on bold innovation, measurable action, and strategic transformation.

Have competitive advantage, go ahead and compete

It is but natural that the market attractiveness around us will see heightened competitive intensity. The agility to offer a differentiated customer value proposition to scale, create moments of truth at every customer touchpoint and consistently deliver the brand promise is the mantra for us to stay ahead of the pack. We have a legacy in being the forerunner in fit-for-purpose, clearly segmented marketing initiatives with the objective of driving differentiated customer value for competitive advantage - CRM thru PetroBonus, SmartFleet & BPCL SBI Card, our strategic Retail ...

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Business Models - Quick Serve ROs (QSRO), Short Distance Commercial Vehicles (SDCV), Highway Network Assurance (HNAM), Highway Star, Hi-Performance branded fuel thru Speed, Highway Assurance thru GHAR & Highway Star, Doorstep Diesel Delivery thru FuelKart, EV Fast Charging Corridors thru eDrive, Reduction in TAT thru UFill, Convenience-on-the-go thru In & Out, Elevated Retail Experience thru BeCafe, Fuelling inclusivity and Empowering lives thru Silent Voices and gender diversity thru All Women ROs & DSWs, structured customer engagement thru Kushal Mangal, Krishotsav, Ghar Utsav, Chai-pe-Charchas and Dhaba Adoption, Vehicle Care thru MAK Serve, Rural Financial Inclusion thru Fino BC and the overarching philosophy of Trust & Transparency thru Pure for Sure are the practice-rich business initiatives proven to have pitchforked us in the true realm of value creation and marketing for competitive advantage.

In recent times, our strategic LNG sourcing deal, I&C & Lubricant's internationalisation, I&C's launch of industry's first Biofuel High Flash High-Speed Diesel (HFHSD) bunkering, launch of Import substitutes by MAK Lubricants, the MAK Solutions Total Lube Facility Management program, launch of Bharatgas Insta, the first Horizontal Directional Drilling (HDD) by Pipelines using pull method, the first hot tapping in LPG cryo pipeline, Launch

of 24x7 aviation customer care cell, inter alia, are the many future proofing initiatives, much differentiated in driving stakeholder value. Edward de Bono famously said "Companies that solely focus on competition will die. Those that focus on value creation will thrive". Long term customer value creation, hence, is the undisputed route to sustain market leadership.

Pace up the Infrastructure

Our Refineries and our Supply Chain teams have been working tirelessly in creating efficiencies in cost and service with there never being a dearth of uncertainties and challenges. The extent of innovation and strategic planning in product placement to scale by our SCO, E&P, Pipelines and BU Operations teams has much to be admired and the infrastructure projects in the pipeline holds for us a bright future. Optimisation and building an efficient supply chain infrastructure, however, is a continuous work in progress, suffice to say that its augmentation at a feverish pace is the unbridled imperative for competitive advantage.

Make our brand have a purpose, always.

The ensuing phase of Customer Centricity 2.0 will have much to do with building the edifice of BPCL brand marketing to scale. Energy solutions for mobility in all form factors straddling conventional fuels, ultra-rapid EV and electric heavy goods vehicle (eHGV) charging, LNG stations, LNG bunkering, brewing journeys thru BeCafe, ultra large highway multi-conveniences through Wayside Amenities (WSAs) & Apna Ghar, Flex fuel

retail outlets, sustainable and biodegradable lubricant solutions are the strategic marketing opportunities for creating Top of Mind recall for brand BPCL. The advent of the Petrochemical marketing era will open up a whole new vista of possibilities for segmentation and transformational brand positioning.

As marketeers, it's all about the differentiated brand experience that we wish to create for our B2C and B2B customers. Almost always, it's the authenticity and niceties in business engagements and the demonstrated ownership of primary, secondary and tertiary demand creation of products and services with a purpose-fit philosophy, that gets the brand owner the desired respect quotient from the wider audience. Consumers today increasingly demand "solutions" and "outcomes" as opposed to simply "product related transactions", relevance for us, therefore, is in being a part of that customer solution.

Nuanced customer joys like clean, hygienic & easily accessible ladies and gents washrooms in our fuel stations, automated billing thru Integrated Payment System, well-groomed forecourt and delivery staff, calibrated & manned digital air gauge, OTP based Bharatgas refill delivery, free fuel redemptions on BPCL SBI Card, accurate lube survey for the industrial customer, while they may seem innocuous, they are moments of truth that entrench our brand deep within the customer. In today's BANI – Brittle, Anxious, Non-linear, Incomprehensible world, joys big and small, authentic and engaging in the delivery of the brand promise, each time, every time, will resonate the most with the intended audience. Continuously working the market and our forecourts, analysing customer behaviour and presenting purpose-fit solutions even when the need is not articulated, builds the market to our advantage and creates recall for our brand with the most precious first mover advantage. Open brand differentiation is the strongest when consumers see us excelling in the present & transient and shaping the future in equal measure. Our brand promise of "Shaping the Future" as we stepped into our 50th year, hence, assumes profound significance.

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Winning the battle of Perception

It's said that Marketing is a battle of perception, not a battle of products. What your customer believes is reality. In this age where perceptions flow fast and furious, our Brand & PR team have provided remarkable impetus through improved engagement levels at 8.4% across digital platforms with 356K followers and have maintained for brand BPCL, a strong, positive sentiment across digital and social media channels. The importance of this facet of marcom cannot be emphasised enough as we would pursue seeking higher engagement levels in the digital space for actively propagating our brand virtues.

Perception drivers are seldom the obvious, we are expected to do well in conventional energy forms but when the audience sees us as a journey planner for EV owners via our eDrive Fast Charging Corridors or experientially managing charging wait time via our BeCafes or as a marine life protector via MAK Drillol or keeping the water in hydro-electric projects contamination free via MAK Hydrovis BD 32 or for reducing TCO via Sped, BPCL SBI Card, MAK Solutions program or MAK Serve or Total Fuel Management TFM or empowering the time poor customer via our In & Out stores, Bharatgas Insta, Bharatgas Mini, or orchestrating transition to cleaner fuel via Auto LNG stations or creating efficiency in managing corporate fleets via Petro Card Corporate, or having strong presence of Silent Voices and DSWs on the forecourt, there's a larger narrative that gets built and emotionally consumed by the audience. This is the narrative that rubs off on brand BPCL as an agile thought leader with a pioneering vision of business transformation for competitive advantage.

Create Inclusive Digital Designs

Our Project Anubhav has come a long way. IRIS, SalesBuddy, Urja chatbot, ESRI are all means to the end – that of defining a clear customer benefit. AnubhavNxt holds the future of fast evolving digital capabilities stemming from inclusive digital designs providing for expanded user base, improved user experience and increased engagement. We shall cull out actionable insights and pave the ground for hyper personalisation in products & services for sharp customer benefits with AI to soon to become the cornerstone for our operations and marketing strategies.

Radiate positivity

People, Partnerships, Projects and Channel have been BPCL's pride and the positive sentiments around them have had the much revered halo effect on brand BPCL. They are assets to be nurtured, treasured and inspired much as we have to build tomorrow's leaders in the young team members who we have welcomed into our fold and who will soon be shaping BPCL's market dominance at the last mile. While strategies and frameworks are most essential, business is fundamentally human. Whether it's your workplace or on the forecourt, or in customer spaces, or within channel partner domains or in managing boundaries, one lesson stands out authentic relationships are the cornerstone of sustainable success.

I want to thank each of you for your hard work, resilience, and commitment. As we fortify ourselves to realise Project Aspire's intended outcomes, I'm excited that the journey ahead will bring even greater opportunities for us. As always, let's pledge to uphold the highest standards of safety and governance while we step on the gas to build our BPCL as the most endearing energy brand, creating long term customer value well into the future.

Regards

Subhankar Sen

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When customers celebrate

the BPCL experience'

energising lives

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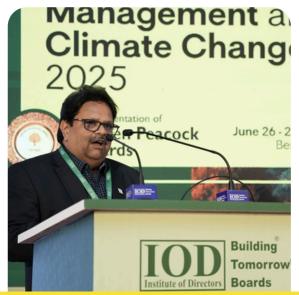


KOCHI REFINERY WINS GOLDEN PEACOCK OCCUPATIONAL HEALTH & SAFETY AWARD - 2025

Bharat Petroleum Corporation Limited – Kochi Refinery has been conferred the Golden Peacock Occupational Health & Safety Award for 2025, a globally acclaimed honor that celebrates excellence and innovation in health and safety practices. This distinguished accolade reflects Kochi Refinery's steadfast commitment to creating a zero-harm workplace through cutting edge safety systems, inclusive policies, and a culture of continuous improvement.

The coveted Golden Peacock Trophy and Certificate were presented by Mr. H. D. Kumaraswamy, Hon'ble Union Cabinet Minister of Heavy Industries and Steel, Govt. of India at a grand ceremony organized by the Institute of Directors (IOD), India.

The award was received on behalf of Kochi Refinery by Ms. Jaitly Shraddha S, Chief General Manager (Finance) and Mr. Roshan Shihab P M, General Manager (HSE). Also seen in the picture (L to R), Mr. Manoj K. Raut, Secretary General & CEO, Institute of Directors, Mr. Ashok Kapur, IAS (Retd.), Director General, Institute of Directors and Mr. Desh Deepak Verma, IAS (Retd.), Principal Advisor, Institute of Directors and Former Secretary General, Rajya Sabha. Witnessed by business and industry leaders from around the world, the awards were distributed at the 26th International Conference on Environment Management and Climate Change, organized by the IOD on 26–27 June 2025.



Mr. Roshan Shihab P M, General Manager (HSE), made a brief presentation on Kochi Refinery's achievements in Occupational Health & Safety, showcasing the refinery's industry-leading initiatives ranging from AIdriven hot work monitoring and real-time tracking systems to its robust contractor safety framework and gender-inclusive safety policies. The award is a testament to the collective efforts of every member of the BPCL Kochi Refinery family, employees, contract workforce, and leadership alike who have embraced safety not just as a compliance requirement, but as a core organizational value. With over 88 million accident-free man-hours, zero Lost Time Accidents for 17 consecutive years, and 100% safety training coverage, Kochi Refinery continues to set new benchmarks in operational excellence and worker wellbeing. This recognition strengthens our resolve to lead the way in safety innovation and sustainable practices in the refining sector.



WARM WELCOME TO CHIEF COMMISSIONER CENTRAL TAX

"Organisations that proactively embrace change and adapt to new realities only survive. BPCL has understood competitions with respect to market shift, driving growth and innovation. The visit was fruitful and understanding" expressed Mr Shaik Khader Rahman, IRS, Chief Commissioner Central Tax, Central Excise & Customs, Thiruvananthapuram Zone on his visit to Kochi Refinery in June 2025.

The Chief Commissioner Mr. Rahman, along with Mr. Santhosh Kumar Menon, Assistant Commissioner and other delegates were given a warm welcome by Mr. Sankar M, Executive Director (Kochi Refinery) and Ms. Shraddha S Jaitly, Chief General Manager (Finance). The visiting team interacted with Refinery Council Members and later visited the Main Control Room and other units of the Refinery. Mr. Rahman also planted a sapling at the KR Eco-park.

A brief presentation on Kochi Refinery was made by Mr. Narayan Lal Salvi, Chief Manager (Prodn Planning) for the visiting dignitary on 24 June 2025. Also present at the review were Mr. Saha S, Chief General Manager (P&U), Mr KP Satheesh Kumar, Chief General Manager I/c (Project PP), Mr Jaikishen C Nath, Chief General Manager (Project -PP), Mr. A Kamal Raj, General Manager (Finance) and Ms. Asha G, General Manager (Finance- Project PP).





NATIONAL ELECTRICAL SAFETY WEEK-2025

National Electrical Safety Week-2025 (NESW-2025) awareness campaign, spearheaded by National Safety Council with the active support of Central Electricity Authority (CEA), was celebrated with lot of enthusiasm at Kochi Refinery from 26 June to 02 July 2025.

The theme for NESW 2025 awareness campaign was *Electrical Safety – Non-negotiable*. At the opening ceremony, Mr. Sumit Saha – Chief General Manager (P&U) declared open the week-long awareness campaign at a function held at the Coke Dome area in the presence of Mr. Kannaiyan – Joint Director (Factories and Boilers), Mr. Jaikishen C Nath, Chief General Manager (Projects – PP), Mr. Georgi Varkey Abraham, General Manager (E&C-Electrical and Instrumentation), Mr. Binu P V, Deputy General Manager (P&U-Electrical), Mr. Antony Savio, Deputy General Manager (P&U – Electrical) and Mr. Dhankar B P, Deputy General Manager (Fire & Safety). All operations and maintenance teams of M/s. Thyssen Krupp participated in the opening ceremony to re-confirm their commitment towards Electrical Safety, along with BPCL team members from OM&S, P&U-Electrical, Engineering & Construction and HSE. Later in the day, Electrical Safety awareness programs were also conducted at sites by major site contractors M/s. Greenhub at DCU Coke Drum area and M/s. Ion Exchange at RO-DMP substation area.

Electrical Safety awareness sessions were conducted throughout the week imparting awareness about Electrical Safety topics including various Electrical Hazards, Electrical Hazards Risk Assessment, Arc Flash Incidents, Arc Flash Boundaries, Case Studies on recent incidents etc. thereby enriching the knowledge of employees and contract workforce inside Kochi Refinery on safe practices when dealing with electrical energy. Awareness campaigns were also conducted daily through KR broadcasts as well as online platforms to spread the message of Electrical Safety among employees, contract workforce and general public.

National Electrical Safety Week-2025 awareness campaign at BPCL-Kochi Refinery concluded on 02 July 2025 with an awareness session at the BPCL Shore Tank Farm (STF), Puthuvypeen wherein the P&U-Electrical team and contract team members participated to enrich their knowledge about Electrical Safety.







EMPOWERING THE WORKFORCE:

KR HOSTS AWARENESS PROGRAMME FOR CONTRACTORS AND SUPERVISORS



Reinforcing its commitment to workforce welfare, the Employee Relations (ER) team at Kochi Refinery organized an impactful awareness programme for contractors and supervisors at the Ambalamugal Medical Aid Society (AMAS), near Kochi Refinery. The session, attended by around 120 participants, aimed to shed light on the upcoming Employment Linked Incentive Scheme under the PMVBRY initiative and to raise awareness about key labour welfare legislations.

Mr. George Thomas, Chief General Manager (HR), Kochi Refinery, addressed the gathering and emphasized the company's enduring commitment to employee welfare through well-structured CSR interventions. "Our objective is to not only comply with labour laws but to actively uplift our extended workforce through meaningful support mechanisms," he said.

Organized in coordination with the Central Labour Department, the programme provided detailed insights into labour laws and government welfare schemes such as the Employees' State Insurance (ESI) and the Employees' Provident Fund (EPF). The event was part of Kochi Refinery's broader initiative to promote awareness and compliance within its contractor workforce. Mr. R. Praveen Kumar, Deputy General Manager (ER & Ben Admn), welcomed the gathering and acknowledged the pivotal role played by contractors and supervisors in sustaining operational excellence.

The technical session featured expert presentations by senior officials from the Central Labour Department Mr. J. K. Bhattacharya, Regional Labour Commissioner (Central), Mr. Vaibhav Deepak Abadule and Mr. R. Gnanasundar, Labour Enforcement Officer, Ernakulam who offered a comprehensive overview of the Employment Linked Incentive Scheme. The scheme is scheduled to be implemented from August 2025, by the Government of India. The presentation covered the scheme's objectives, eligibility criteria, and its advantages for both employers and employees. Participants also received concise briefings on important labour regulations, including the Contract Labour Act, the ESI Act, and the EPF Act — ensuring they are better informed and equipped to meet statutory obligations.

AUTOMATIC TENDER CREATOR APP

DIGITAL

Automation doesn't just save time— it sets the foundation for consistency, compliance, and confidence. At BPCL refineries, tender document preparation had largely been a manual process. Considering the humungous volume of tenders, there was a clear need to standardize the templates, formats, and structure of the tender document, which will reduce the risk of errors/omissions and non-adherence to the guidelines. Similarly, manually preparing a single tender document often takes 2 to 3 hours, depending on the user's experience and familiarity with current templates and procurement policies. Given that BPCL refineries floated over 4,000 tenders in FY 2024–25, this translates into more than 6,000 man-hours spent annually just on tender document creation.

To address these challenges, the KR Digital team along with KR CPO team has developed an innovative solution - the Automatic Tender Document Creator Application for Goods Procurement. Initially developed for Kochi Refinery, the application was later modified to incorporate the requirements of Mumbai Refinery and Bina Refinery as well.

A Smarter Way to Build Tender Documents

The new application is designed to streamline and standardize the creation of tender documents, eliminating repetitive manual steps and ensuring compliance with the latest corporate guidelines.

Here's how it works: A central repository of 71 updated and approved documents has been uploaded to the server. Based on the user's selected parameters (such as procurement type, category, or conditions), the app automatically selects the required templates. Users can also upload custom inputs like the Notice Inviting Tender (NIT), Request for Quotation (RFQ), and Bid Qualification Criteria (BQC). All selected files are then merged into a single, structured document that's ready for upload to GeM or the C1 portal. The app can be accessed and used from anywhere across India, enabling flexibility and real-time document creation.

Key Advantages: (1) Standardization of tender documents across BPCL refineries. (2) Reduces manual effort and eliminates format-related confusion (3) Time savings of 1–2 hours per tender, leading to thousands of hours saved annually (4) Minimizes compliance risk and enhances document quality

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ONE TREE CAN MAKE A WORLD OF DIFFERENCE

Plant a tree today



Let's nurture the lungs of our planet for a healthier tomorrow

#MissionLife

HIMANSHU KUMAR SHAH **BIDS ADIEU**

Himanshu Kumar Shah is very fortunate to associate with BPCL. He extends sincere gratitude to one and all for the opportunities, freedom, trust, support and recognition that he had received all the way through. His entire journey that he began with BPCL in 1988 and now, retiring as General Manager (Vigilance) Kochi Refinery, had been an exciting, challenging, enriching and an evolving experience.

SERVICE CITATIONS

35 YEARS



SHIHABUDEEN M J OM&S



SUMIT SAHA P&U



SATHEESH KUMAR CP / OM&S



SUPERANNUATING THIS MONTH RAGHAVENDRA D M Joined KR in the R&D

Department in 1994. He is retiring from the OM&S Department as Assistant

SUPERANNUATION



Himanshu recalls with gratitude and pride, the Commissioning of Phase 1, 40000KL Haldia Coastal Installation in 1997, the first major inhouse Project for E&P East, where he was at the helm of the entire project, from conceptualization to execution and commissioning, as site engineer. Similarly he was also the key contributor to Capex management applications like ONCAP and ACE. Initiatives that he was instrumental for in the marketing domain include the REMA and NERO, which were rolled out under his tenure in ERPCC. The "I-connect", that we open out every morning is also listed in his precious projects for BPCL.

His family and he thank this great organization. His wife Sarita Shah MA BEd, was a teacher and now a home maker. Their son, Ansh Shah, completed his B Tech (EEE) and is working in a MNC as a Numerator. Their daughter, Ashna Shah completed PGDM-C from MICA and is working with DDB Mudra, in Mumbai. Their son in law Abhinav Thakur is a B Tech, PGDM-C from MICA working with Group M, in Mumbai. In his second innings, Himanshu would like to like to pursue his passion for music, photography and spiritual travel. *JwalaDhwani* wishes him and his family long-lasting happy and healthy days of togetherness ahead.

His Address: H-1002, Kalpataru Splendour, Pink City Road, Wakad, Pune -411057, Maharashtra Mob : 9819911524 Email: shahhk004@General Managerail.com

MADHU BIDS FAREWELL

Madhusoodhanan K Pillai, joined KR in 1995 in S&OM Department and has retired from the same department as as Operator-A.

He along with his family would like to thank BPCL Kochi Refinery for all the support offered along the way to his brighter future. All moments were unforgettable. During his years of service, he was elected as Director of KR ECCS and also elected as joint safety committee member. Madhu is a native of Kottarakkara, Kollam and has settled in Tripunithura. His wife Jaya MP is working in judiciary department. Their son Gokul is working as Marine engineer in MOL and daughter Gayathri is studying at Apollo veterinary College Jaipur. JwalaDhwani wishes them many years of good health and peace ahead.

Gokulam, MKRA 43A, Marankulangara Road, Eroor, Tripunithura. Mob: 9539072590 Email. madhukmangalath@General Managerail.com





ANTI-DRUGS AWARENESS PROGRAMME - "SAY NO TO DRUGS

As part of the International Day Against Drug Abuse and Illicit Trafficking, Young Indians (Yi) Kochi and Yi Thalir organized a special awareness program on 25 June, at CR School, reinforcing the message of a drug free life among students.

The event was graced by the presence of Ms. Aashika Jain, Yi Co-Chair, and Ms. Arathy Varma, Yi Thalir Co-Chair. The program featured a thought-provoking video created by Yi Kochi, in which eminent personalities shared their views on the growing threat of drug abuse and emphasized the importance of staying drug-free. An award-winning short film produced by college students under Yi Yuva was also screened, followed by an oath-taking ceremony to reinforce the participants' commitment to a drug-free society.

Through engaging talks and presentations, students were encouraged to stay vigilant, say no to peer pressure, and uphold values that support a safe and positive lifestyle. The program served as a timely reminder of the collective responsibility we share in building a drug-free community.



INSPIRATION AS HIGH AS THE EVEREST



HAATS OFF CRS: Cochin Refineries School had the distinct honour of welcoming Ms. Sreesha Ravindran, a proud alumni of the 2006 batch and the second Malayali woman to scale Mount Everest.

In an inspiring session attended by students from Classes 6 to 12, Ms. Sreesha shared her incredible journey of courage, perseverance, and determination. Her motivational conversation left a lasting impression on young minds, encouraging them to dream big and push beyond limits. Students eagerly engaged with their trailblazing senior. The event was graced by the Principal, Vice Principal, and Primary HOD, making it a memorable day of pride and inspiration for the entire CRS family.



ONE MORE
A1 IN ALL SUBJECTS
FOR CR SCHOOL

On re-evaluation,

Vrinda Prakash D/o Mr. R
N Prakash, Mfg-I also
scored A1 in all subjects in
the recent SSE Class X
boards. Congrats!



READING DAY

At the special assembly on Reading Day, 19 June, students showcased a variety of literary performances including a presentation on Shakespeare in English, a Malayalam folk song, a Hindi story enactment, and Sanskrit recitation, making the event both informative and entertaining. To promote reading, Ms. Kumari Maya, HOD of Malayalam, gifted the book Samanusham to the CRS Ambedkar Library. The book was received by the Vice Principal, Ms. Premalata Shaji





THROWBALL CHAMPS

CRS proudly felicitated two of its young sports stars, **Shriya R Nair** and **Evelyn Shiju** of Class VIII on 25 June.

The duo brought glory to the school by securing the Bronze Medal at the National Sub-Junior Throwball Championship held in Maharashtra.





INSTRUMENTAL MUSIC WINS

T Jeevan Raghuram Prabhu secured First position in Instrumental Music (Violin) and T Abhiram Krishna Prabhu secured Third position in Instrumental Music (Mridangam) at "Naadhanirjhari" conducted by Vidyodaya School, Thevakkal on 21 June 2025.

JWALADHWANI AUG 2025 (14)



CRS INVESTITURE CEREMONY 2025-26



The Investiture Ceremony for the academic year 2025–26 was held at Cochin Refineries School, on 30 June 2025. The event marked a significant moment as newly elected leaders of primary and secondary were formally inducted into the Student Council. The programme commenced with a solemn prayer followed by a graceful slow march by the council members. The ceremonial lighting of the lamp set the tone for the morning, symbolising knowledge and leadership. The newly elected leaders were presented with sashes and badges, after which they took the oath to serve with integrity and dedication.

Rear Admiral (Retd.) A. George graced the occasion as Chief Guest and delivered an inspiring address on leadership and discipline. Proficiency prizes were awarded to meritorious students, celebrating academic excellence. The newly elected School Captain, Jeevan T Raghuram, expressed gratitude through a heartfelt vote of thanks. The event concluded with the National Anthem and a tea gathering for parents. The day was a proud celebration of student leadership and a new chapter of service and responsibility.

STUDENT COUNCIL 2025–26: School Captains: Leeshma Sudeesh (XII B), T Jeevan Raghuram Prabhu (XII B); Assistant School Captains: Gayathri K S (XI B), R Aniruddhan (XI A); Arts Captains: Parvathi V (XI B), Advaidh Thilak (XI A); Sports Captains: S Varshaa (XI B), Kevin Shinto (XI B) and House Captains and Assistant Captains: Agni House: Navami S Kumar, Vedika S Menon, Edwin J Anto, Muhammed RaaZi; Gagan House: Vidhya Lakshmy M, Ardhra P L, Sidharth S, Ishan C Bijush; Prithvi House: Karthika Subash, Iris Shaju, Nrupath Krishna M J, Eldho S Mathew; Sagar House: Nayana S, Ananya Santhosh, Indhrajith Viju, Aadidev Ratheesh

SWACCHATA PLEDGE AT CRS

On the occasion of the nationwide Swachh Bharat Abhiyan, a Swachhata Pledge Ceremony was organized at Cochin Refineries School on 1st July, 2025 to promote the values of cleanliness, responsibility, and civic duty among students. School Captain Leeshma Sudeesh delivered the pledge.at the Primary Assembly hall in the presence of the Principal, Vice-Principal and officials from BPCL KR. The objective of the event was to instil a sense of commitment towards cleanliness and to spread awareness about the importance of maintaining hygiene in our surroundings



NEW MEMBERS INDUCTED TO CRS INTEGRITY CLUB

The Induction Ceremony of the Integrity Club members for the academic year 2025–26 on 4 July 2025 focused on fostering the core values of honesty, accountability, and transparency among students.

The ceremony commenced with a prayer, followed by the warm welcome extended by CRS Principal Mr. Vinumoan. A significant moment of the programme was the formal induction of new members, who were adorned with scarves by Guests of the day, Ms. Shraddha S Jaitly, CGM (Finance), Mr. Joji J Melel, DGM (Vigilance) and Mr. Sashi Nair V Chandrasekhar, Chief Manager (Vigilance) BPCL KR. The newly inducted members then took a solemn pledge led by Nayana S, reinforcing the Club's mission of promoting ethical behaviour and responsible citizenship in everyday life.





Celebrating an ICONIC Refinery

Kochi Refinery - the jewel of India

As Kochi Refinery proudly gears up to celebrate its Diamond Jubilee, we invite you to be a part of this historic milestone!

For 60 years, this institution has not just refined fuels but shaped lives, built communities, and created memories that continue to inspire. Behind every unit, every shift, and every milestone. there are people — dedicated, passionate, and resilient — who have made this journey possible.



We are calling for write-ups that capture:

- Personal stories of people who have been part of the Refinery's journey – past and present
- · Moments of transformation, growth, or pride within the Refinery
- Milestones, untold contributions, and behind-the-scenes heroes
- Reflections on how the Refinery has impacted your life, family, or community
- Photos, anecdotes, and nostalgic glimpses from across the decades

Whether you're an employee, a retired staff member, a family member, contractor, or a well-wisher your story matters.

Submission Guidelines:

- Word limit: 300-800 words
- Language: English. Malavalam or Hindi
- Include your name, designation (past or present), and contact details (phone & email)
- Photographs (old or new) are welcome and encouraged
- Send entries to: kavithamathew@bharatpetroleum.in and z_krweb@bharatpetroleum.in
- Last date for submission: 25 August 2025

Let your memories shine as bright as the legacy we celebrate. Together, let's honour the people and stories that have built this remarkable journey from the first drop to sixty years strong.





