A Govt. of India Enterprise

Sec.3.4.1(L)

10th January, 2025

The Secretary,

BSE Ltd.,

Phiroze Jeejeebhoy Towers,

Dalal Street, Mumbai 400 001

BSE Scrip Code: 500547

The Secretary,

National Stock Exchange of India Ltd.,

Exchange Plaza, Plot No C/1, G Block,

Bandra-Kurla Complex, Mumbai 400051

NSE Symbol: BPCL

Dear Sir/Madam,

Sub: Statement of Grievance Redressal Mechanism for Quarter ended 31st December, 2024

We are submitting herewith Quarterly Statement of Grievance Redressal Mechanism for the 3rd Quarter ended 31st December, 2024 as required under Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015.

Details of investor complaints for the Quarter 1-October-2024 to 31-December-2024:

Number of investor complaints pending at the beginning of the Quarter:	0
Number of investor complaints received during the Quarter:	7
Number of investor complaints disposed of during the Quarter:	7
Number of investor complaints remaining unresolved at the end the Quarter:	0

We request you to take the above on record.

Thanking you,

Yours faithfully,

For Bharat Petroleum Corporation Limited

(V. Kala)

Company Secretary

Encl: A/a

	BHARAT PETROLEUM CORPOR			Requests attended		Complaints opening (directly received)		Complaints	Complaints		Complaints	statutory	Complaints (thru statutory authorities, ie SEBI, BSE, NSE,MCA etc.) remaining unresolved
		opening receive	received	ved attended				(directly received) disposed of	(directly received) remaining unresolved	opening (thru statutory authorities, ie SEBI, BSE, NSE,MCA etc.)**	received (thru statutory authorities, ie SEBI, BSE, NSE,MCA etc.)		
		1	2	3	4	1	2	3	4	1	2	3	4
1	NON RECEIPT OF DIVIDEND		823	823							5	5	
2	ISSUE OF BONUS SHARES 2024		337	337							2	2	
3	TRANSMISSION / NAME DELETION		163	163									
4	ISSUE OF DUPLICATE SHARES		145	145									
5	CLAIM FORM		120	120									
6	NON RECEPT OF SHARE CERTIFICATES		34	34									
7	NECS MANDATE		34	34									
8	NOMINATION		28	28					- 10	0			
9	REVALIDATION OF DIVIDEND WARRANT		26	26		36							
10	NON RECEIPT OF ANNUAL REPORT		13	13									
	Total		1723	1723							7	7	0
	Note:												
	*Complaints received direct ** Complaints thru statuto	ry authorities	mplaints fo , ie SEBI, B	rwarded by SE, NSE,MC	BPCL as wel A etc means	I. Reminder of any letter from	the request is shareholder t	considered a forwarded by	s Complaint authorised fo	r necessary action	1.		
										-			
_	Thanking you,												
	For Data Software Research Co. Pvt. Ltd												
	(S Chandrasekaran)												
	Manager (Capital Issues Division)												