

Sec.3.4.1(L)

11th July, 2023

The Secretary,
BSE Ltd.,
Phiroze Jeejeebhoy Towers,
Dalal Street, Mumbai 400 001
BSE Scrip Code: 500547

The Secretary,
National Stock Exchange of India Ltd.,
Exchange Plaza, Plot No C/1, G Block,
Bandra-Kurla Complex, Mumbai 400051
NSE Symbol : BPCL

Dear Sir/Madam,

Sub: Statement of Grievance Redressal Mechanism for Quarter ended 30th June, 2023

We are submitting herewith Quarterly Statement of Grievance Redressal Mechanism for the 1st Quarter ended 30th June, 2023 as required under Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015.

Details of investor complaints for the Quarter 1-April-2023 to 30-June-2023:

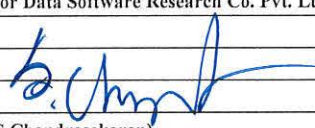
Number of investor complaints pending at the beginning of the Quarter:	0
Number of investor complaints received during the Quarter:	4
Number of investor complaints disposed of during the Quarter:	4
Number of investor complaints remaining unresolved at the end the Quarter:	0

We request you to take the above on record.

Thanking you,

Yours faithfully,
For Bharat Petroleum Corporation Limited

(V. Kala)
Company Secretary
Encl: A/a

BHARAT PETROLEUM CORPORATION LTD - MONTH WISE ANALYSIS FOR THE PERIOD – 01/04/2023 TO 30/06/2023													
Description	Requests opening	Requests received	Requests attended	Requests pending	Complaints opening (directly received)	Complaints received directly*	Complaints (directly received) disposed of	Complaints (directly received) remaining unresolved	Complaints opening (thru statutory authorities, ie SEBI, BSE, NSE,MCA etc.)**	Complaints received (thru statutory authorities, ie SEBI, BSE, NSE,MCA etc.)	Complaints (received thru statutory authorities, ie SEBI, BSE, NSE,MCA etc.)disposed of	Complaints (thru statutory authorities, ie SEBI, BSE, NSE,MCA etc.) remaining unresolved	
	1	2	3	4	1	2	3	4	1	2	3	4	
1 OTHERS		200	200										
2 NON RECEIPT OF DIVIDEND		193	193							2	2		
3 TRANSMISSION / NAME DELETION /NAME CHANGE		188	188							2	2		
4 CLAIM FORM		70	70										
5 NECS MANDATE		65	65										
6 ISSUE OF DUPLICATE SHARE CERTIFICATES		62	62										
7 REVALIDATION OF DIVIDEND WARRANT		54	54										
8 NOMINATION		34	34										
9 NON RECEIPT OF ANNUAL REPORT		26	26										
10 NON-RECEIPT OF SHARE CERTIFICATES		9	9										
Total		901	901							4	4		
Note:	*Complaints received directly includes complaints forwarded by BPCL as well. Reminder of the request is considered as Complaint												
	** Complaints thru statutory authorities, ie SEBI, BSE, NSE,MCA etc means any letter from shareholder forwarded by authorised for necessary action.												
Thanking you,													
For Data Software Reserch Co. Pvt. Ltd													
													
(S Chandrasekaran)													
Manager (Capital Issues Division)													