

Sec.3.4.1(L)

12<sup>th</sup> April, 2022

The Secretary,  
**BSE Ltd.,**  
Phiroze Jeejeebhoy Towers,  
Dalal Street,  
Mumbai 400 001  
**BSE Scrip Code: 500547**

The Secretary,  
**National Stock Exchange of India Ltd.,**  
Exchange Plaza, Plot No C/1,  
G Block, Bandra-Kurla Complex,  
Mumbai 400051  
**NSE Symbol : BPCL**

Dear Sir/Madam,

**Sub: Statement of Grievance Redressal Mechanism for the quarter ended 31<sup>st</sup> March, 2022.**

We are submitting herewith Quarterly Statement of Grievance Redressal Mechanism for the 4<sup>th</sup> Quarter ended 31st March, 2022 as required under Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015.

Details of investor complaints for the Quarter 1-Jan-2022 to 31-March-2022:


Number of investor complaints pending at the beginning of the Quarter:	0
Number of investor complaints received during the Quarter:	20
Number of investor complaints disposed during the Quarter:	20
Number of investor complaints remaining unresolved at the end of the Quarter:	0

We request you to kindly take the same on record.

Thanking You,

Yours faithfully,

**For Bharat Petroleum Corporation Limited**

  
(V. Kala)  
Company Secretary

Encl: A/a