

SECTION 10



Quality, Environment, Health, Safety & Security (QEHS) Policy

We at BPCL Mumbai Refinery, commit to consistently provide products and services by demonstrating excellence in our Quality, Environment, Occupational Health, Safety and Security (QEHS) performance for sustainable development, exceeding customer satisfaction and stakeholder expectations.

To achieve the above, we shall:

- Proactively anticipate risks & opportunities in our operations and address them through short & long term objectives, programs and plans.
- Inculcate risk based thinking, adopt best in class industry practices and drive continual improvement in all our functions.
- Strive for prevention of pollution and environmental protection
- Focus on prevention of injury and ill health
- Foster enduring stakeholder engagement through effective interaction and feedback processes.
- Comply with all applicable legislation and other compliance obligations

We shall communicate this Policy to all the stakeholders and review its adequacy, effectiveness and suitability across the organization.

A handwritten signature in blue ink, appearing to read "C J Iyer", with the date "1.08.2016" written below it.

C J Iyer
General Manager In-charge
Mumbai Refinery