

# पेट्रो प्लस

# PETRO PLUS



Energising Employees

VOL-VI / 1 April - June 2016

# SMART CITIES



# Editorial

“We cannot predict the future, but we can invent it,” said Dennis Gabor. India is certainly taking concrete steps to strategize for a glorious future. Our Hon’ble Prime Minister, Shri Narendra Modi, speaking at the launch of three major urban development initiatives: AMRUT (Atal Mission for Rejuvenation and Urban Transformation); Smart Cities Mission; and Housing for All (Urban) said, “For the first time in the country, the people, and the urban leadership would play a pivotal role in deciding the future course of their cities. We bear the collective responsibility for better quality of life for 40 percent of India's population that either lived in cities, or were dependent on cities for their livelihood. The aspirations of migrants from rural areas, and slum dwellers, have to be balanced with the changing global environment. Urbanization should be viewed as an opportunity and urban centres should be viewed as growth engines. A house is a turning point in the lives of the poor, which leads towards a better life. The Government's effort is to not just provide a house, but to provide the right environment to live life to the fullest.” He presented a simple vision of a smart city, and his aspirations for our nation. Aren't we all wedded to our commitment to contribute towards nation building ? We bring you an interesting feature on Smart Cities to provide you with thought provoking insights and the role you can play to convert this noble vision into reality.

With the onset of the monsoons, we have been showered with awards in diverse spheres, all painting a vibrant picture of Bharat Petroleum's stupendous performance along the entire spectrum of activities, and the BPCL way of cresting the waves of excellence with ease. You can wear the BPCL badge with pride !

An interesting quiz on 'Body Language' is on the Back Cover. So get ready to exercise those grey cells and if you're right and lucky, you'll win a grand prize !

## PETRO PLUS

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# Pradhan Mantri Ujjwala Yojana Launch at Srinagar

On 9th June, 2016 Shri Dharmendra Pradhan, Hon'ble Minister of State (I/C), Petroleum & Natural Gas, Govt. of India launched the Pradhan Mantri Ujjwala Yojana (PMUY) for the State of Uttarakhand at Srinagar. This marks one more step in the direction of providing LPG connections during the three financial years commencing 2016-17 to 5 crore families who are Below Poverty Line (BPL). The PMUY was launched in the presence of Shri Ram Kripal Yadav, Hon'ble Minister of State for Drinking Water and Sanitation. Also present were Members of Parliament of Uttarakhand, Shri Bhagat Singh Koshyari, Shri Ramesh Pokhriyal Nishank, Smt. Mala Rajya Lakshmi Shah, Shri Ajay Tamta, and the Leader of Opposition Uttarakhand Vidhan Sabha, Shri Ajay Bhatt.

As a symbolic launch of the PMUY, 30 women from BPL families were handed over connections by Hon'ble MoS and other dignitaries on the dais. Around 100 BPL families were given LPG connections under the PMUY scheme.

Hon'ble MOS, MOP&NG said, "Today is a red letter day for Uttarakhand. Women residing in hilly areas find it difficult to procure wood for cooking. The present Government has decided to alleviate their problems and lend them a helping hand, by providing them with LPG connections at a subsidised rate. There are plans to increase the number of distributorships from 239 to 400 and increase the capacity of the existing bottling plants as well as examine the possibility of setting up small bottling plants in Srinagar and other hilly locations. It is a difficult task to open a distributorship in a hilly area, but the Government is determined to do its best to ensure that the women have clean fuel by a new category of distributorship called Durgam. Women and children suffer from health problems, because of use of firewood



*Shri Dharmendra Pradhan, Hon'ble Minister of State (I/C), Petroleum & Natural Gas launches PMUY at Srinagar.*

in cooking, thereby reducing their life spans. Today, when I hand over gas connections to these women, they have tears of joy."

The Pradhan Mantri Ujjwala Yojana, which was launched by the Hon'ble Prime Minister of India at Ballia (Uttar Pradesh) on 1st May, 2016, is a scheme to provide clean cooking fuel to women belonging to BPL households across the country. The identification of BPL families will be made on Socio Economic Caste Census (SECC)- 2011 data.

The scheme envisages to be a game-changer as it could free poor households from the health hazards of inhaling smoke from chulhas (kilns) fuelled by firewood or dung and will reduce drudgery and the time spent on cooking. This is the first time in the history of the country that the Ministry of Petroleum and Natural Gas is implementing such a welfare scheme; in the process, the Ministry has given a pro-poor thrust to its agenda of governance.



*Hon'ble Prime Minister launches Pradhan Mantri Ujjwala Yojana, at Ballia (Uttar Pradesh)*

## Awards

### C&MD Receives SCOPE Excellence Award



Our C&MD, Mr. S. Varadarajan received the SCOPE Excellence Award–Individual Leadership Category-I (Maharatna/Navratna PSEs) for the year 2013-14 from His Excellency, Shri Pranab Mukherjee, Hon'ble President of India.

Hon'ble President of India addressed the top echelons of India's economic policy makers, Chief Executives, Directors and Senior Executives of Public Sector Enterprises on the occasion of the 7th Public Sector Day Celebrations, jointly organized by SCOPE and DPE at Vigyan Bhawan in New Delhi on 11.4.2016. Shri Anant Geete, Union Minister of HI&PE, Shri G.M. Siddeshwara, Hon'ble Minister of State (HI&PE), Shri Ameising Luikham, IAS, Secretary, DPE, Mr. R.G. Rajan, Chairman, SCOPE & CMD, RCF, Mr. R.G. Rajan, and Dr. U.D. Choubey, Director General, SCOPE and Mr. Nirmal Sinha, Vice Chairman, SCOPE & C&MD, HHEC graced the occasion.



The award was received by Mr. George Paul, ED-Retail, Mr.A.K.Kaushik, GM-IT & BI, Mr.Vijay N.Tilak, DGM–Strategy & Loyalty, Ms. Vinita Kunder, Asst.Manager Loyalty, at the AIMIA Loyalty Awards 2016 held on 3rd February 2016 at Mumbai.

### C&MD Conferred with the BT Best CEO Award

Our C&MD, Mr. S. Varadarajan has been adjudged as the Best CEO in the Oil and Gas Sector by Business Today. He received the Best CEO Award from Mr. Jayanta Sinha, Hon'ble Union Minister of Finance at the glittering Business Today Awards ceremony on 18th December 2015. The India's Best CEOs 2015 survey is based on the past three year medium term performance and Business Today features the top 18 CEOs across all industries.



### BPCL Shines at the AIMIA Loyalty Awards 2016

Our Loyalty Programs, PetroBonus & SmartFleet were awarded the "Best Cards Product & Programme of the Year – Loyalty Card" for the year 2014-15. The AIMIA Loyalty Awards, instituted in the year 2006-07, are the most credible awards in the Loyalty arena, creating a unique platform for loyalty marketers to showcase their work and exchange ideas. PetroBonus and SmartFleet have received several recognitions in past years in various categories such as Best Loyalty Program, Oil & Gas Sector ; B2B Sector & Service Sector.

## Director (F) Receives Business World Best CFO Award

Our Director (Finance), Mr. P. Balasubramanian was awarded the Business World Best CFO award in the category of Best PSU – Large Enterprise in association with YES Bank. At a glittering award ceremony held on 8th April 2016 at Leela Palace New Delhi Mr. P. Balasubramanian received the award at the hands of Shri Suresh Prabhu, Hon'ble Union Minister of Railways. Also present on the occasion were Ms. Radha Singh, YES Bank Non-Executive Chairperson, Mr. Ashok Chawla, Chairman TERI and Mr. Annurag Batra, Editor-in-Chief Business World.

The YES BANK-BW Business World Best CFO Awards strive to recognize CFO's who have taken "center stage" within the organization's strategic decision-making and execution, while also being a key flag bearer of Corporate Transparency, Governance and Corporate Social Responsibility. The final awardees are determined through a robust three-step selection process on the basis of a detailed quantitative analysis, an independent market survey and an eminent jury



discussion. The eminent jury was led by Mr. Ashok Chawla, Chairman TERI and other members included Mr. Halgreve Khaitan, Senior Partner Khaitan & Co., Mr. Deepak Kapoor, Chairman, PWC India, Mr. Naresh Takkar, CEO, ICRA, Mr. S.B. Mainak MD, LIC & Mr. Rajiv Luthra, Founder and Managing Partner, Luthra & Co.

## BPCL Bags HR Excellence Award from India Today



BPCL has bagged the HR Excellence Award in the India Today PSU Awards 2015. Mr. S.P. Gathoo, Director (HR) received the award from Shri Ravi Shankar Prasad, Hon'ble Minister of State for Telecom, Ministry of Information Technology and Shri Piyush Goyal, Minister of State for Power.

The India Today Group's study on the Best Indian PSU is an attempt to find out which of the country's PSUs are contributing the most towards various aspects of nation-building and playing a significant role in India's economic development and industrialization. The survey evaluates PSUs across four segments namely the Maharatna, Navratna, Mini-Ratna and other PSUs, under eight categories. BPCL receives this accolade in the Navratna Category.

## Lions CSR Precious Award Conferred on BPCL

The Lions CSR Precious Award 2016 has been conferred upon Bharat Petroleum for its conscious contributions to energizing lives. Mr. Pradeep K Iyengar, Chief Manager Admin Services & CSR and his team received the award for BPCL from the Lions Clubs International Foundation (LCIF) Chairman Joe Preston at a glittering ceremony in Mumbai that was attended by top PSUs and Private Companies in the country. The LCIF has recognized the contributions by BPCL in the areas of Education, Water Conservation, Skill Development, Health, Sanitation and Community Development.



## C&MD Receives NHRDN People CEO Award



Mr. S. Varadarajan received the award from Mr. Santosh Desai, MD & CEO, Futurebrands India Ltd. Also seen are Mr. Adil Malia, Group President HR Essar Group, Mr. K. Ramkumar, ED ICICI Bank and Mr. Kamal Singh, Director General NHRDN.

The National HRD Network (NHRDN) bestowed the prestigious People CEO Award 2015-16 to Mr. S. Varadarajan, our C&MD under the category of Public Sector at the 3rd CEO Conclave held at ITC Grand Central on 15th June 2016. "This award is a very special award and a recognition as it is a People Leadership Award," said Mr. Varadarajan upon receiving this coveted honour. People development has always been one of the core values promoted by Mr. Varadarajan. The demanding business environment coupled with constant infusion of innovations and new technology necessitates that the work force is geared up at all times to meet new challenges. Further to ensure BPCL's growth trajectory, Mr. Varadarajan focused on talent acquisition and development towards grooming of company's future leaders by combining the practices of succession planning and leadership development.

Our C&MD was selected after comprehensive research by NHRDN along with knowledge partner, Ernst & Young. The citation he received reads: "Shri S. Varadarajan is a true visionary, who has successfully navigated the company through some very turbulent times, arising on account of the dynamic market scenario. Well versed with the intricacies of the oil and petroleum sector, he has displayed exceptional agility in steering BPCL to stellar heights."

The NHRDN People CEO Awards felicitate exemplary contribution in the realms of People leadership, Governance leadership and Performance leadership in the Public Sector, Private Sector, MSME, Women leadership and Young leadership categories. In a recent survey by Times of India, Mr. Varadarajan was rated among the 5 Top Performing CEOs of India Inc.

## Corporate Governance and Sustainability Vision Award

For six years consecutively, BPCL has initiated Sustainability Development Reporting (SDR) duly accredited by the Independent Assurance Provider in the public domain, as per Global format GRI G3 with A+ level of accreditation. SDR provides information about the economic, environmental, social and governance performance of the organization. Since 2013-14, BPCL has upgraded to GRI G4 reporting framework, being the first oil company in the country to do so. Our SDR 2013-14 and SDR 2014-15 have been accredited with 'In accordance-Core' criteria of GRI G4 guidelines by KPMG-Independent Assurance Provider.

Sustained efforts of BPCL towards making its performance visible in the public domain with more and more transparency has been very well recognised by the prestigious forum - Indian Chambers of Commerce (ICC) by awarding BPCL with the 'Corporate Governance and Sustainability Vision Award-2016'.



Mr. P. C. Srivastava, ED (HSSE) receiving the award from Mr. Bibek Debroy, Member, NITI Aayog, Government of India

## Safety Award for Wai LPG

Wai LPG plant received the 2nd prize in the Best Safety Practices Award Competition – 2015 organized by the National Safety Council – Maharashtra Chapter. More than 120 industries in various categories participated. Mr. Nilesh Latthe, Asst. Mgr. HSSE received the award from Mr. P. R. Masurkar, Hon. Secretary, NSC-MC, Mr. J. M. Motghare, Director I/C DISH and Mr. Arvind R. Doshi, Chairman NSC-MC.



## CRDC and CSIR-IIP Win CSIR - Technology Award

Our Corporate Research & Development Centre (CRDC), along with Council of Scientific and Industrial Research Organization (CSIR)-Indian Institute of Petroleum (IIP), have developed and commercialized an indigenously sweetening catalyst for LPG. The catalyst manufacturing technology was transferred to M/s Lona Industries, Mumbai and the first batch was tried in Mumbai Refinery and subsequently in four other refineries in India and in the Gulf. Many patents to this invention have also been granted and the performance is at par with the commercial catalyst.



Based on these achievements, CSIR has awarded the prestigious “Most Significant CSIR - Technology Award For Five Year Plan Period.” The award carries a citation, a memento and cash prize of Rs.5 lakhs. It was presented by Hon’ble Minister for Science & Technology and Earth Sciences, Dr. Harsh Vardhan and Hon’ble Minister of State for Science and Technology, Mr. Y. S. Chowdary in Vigyan Bhavan, New Delhi during the CSIR

Foundation Day celebration. The award was received by Director-IIP, Dr. M.O. Garg and his Team and Dr. D. T. Gokak, Ch. Mgr. (R&D) and Dr. Tushar Thorat, Sr. Mgr. (R&D) from CRDC. Presently, BPCL’s Mumbai Refinery is using this catalyst. The royalty amount so far earned by BPCL on sale of this catalyst is about Rs. 4 lakhs. This achievement is one of the best examples of collaborative work between academia and industry.

## Safety Accolades for Kochi Refinery

Kochi Refinery won the Outstanding Safety Performance Award instituted by National Safety Council - Kerala Chapter under the category of very large industries. In addition to this, Kochi Refinery employees won laurels in the individual competitions held as part of 45th Safety Day celebrations by National Safety Council - Kerala Chapter. Mr. P.K. Rajeendran of Maintenance won the first prize in the Safety Cartoon competition, Mr. Sreekumar & Mr. Biju Paul of P&U won the second prize in the Safety Quiz competition and Mr. K.K. Salim of OM&S won the second prize in the Safety Elocution competition.



*Excellence in Safety Management Award is presented by Ms. M.S. Mythily, Member Secretary, Kerala State Pollution Control Board to Mr. P.K. Thampi*

*Mr. P.K. Thampi, GM (Technical) KR receiving the Outstanding Safety Performance Award from Mr. P. Pramod, Director of Factories & Boilers, Govt. of Kerala. Mr. Damien Gracious K.D., DGM (Fire & Safety), Mr. S Srikanth, Chief Manager (Fire & Safety) and JHSSEC members look on.*



## Kerala State Pollution Control Excellence Award



Mr. Murali Madhavan, GM (Oil Movement and Storage) and Mr. Mathew P Thomas, Chief Manager (Energy & Environment) receive the Award from Smt. K.K. Shylaja Teacher, Hon'ble Minister for Health, Social Justice and Pollution Control.

Kochi Refinery has won the Kerala State Pollution Control Board Excellence Award for the year 2015 in the category of very large Industry for substantial and sustained efforts in Pollution Control and for initiatives in environmental protection for the ninth consecutive year. In 2015, Kochi Refinery had taken up various initiatives including planting of 20,000 trees in its campus and energy conservation project of making full use of natural light in warehouses and workshops. It had initiated the project to install an Ambient Air Monitoring Station for Kochi city at Vyttila. It had also facilitated an energy audit of Ernakulam Government General Hospital, to transform the hospital to a more energy efficient entity. Through its network of BPCL Encon Clubs with units in over 70 schools and colleges, BPCL has reached out to thousands of children.

## CII Award for HR Excellence

BPCL has added another feather in its cap as it bagged the 'Significant Achievement in HR Excellence' Award conferred by CII – Confederation of Indian Industry on 19.2.2016. This places BPCL in the list of top 10 participating organizations in the country on their platform. Founded in 1895, CII is India's premier business association that has around 8000 members, from the private as well as public sectors, and an indirect membership of over 200,000 enterprises from around 240 national and regional sectoral industry bodies. The CII institutionalized these Awards, realizing the rapid evolution of HR from being a support function to a strategic partner for change management enabling high performance, to gain competitive advantage in the dynamic business environment.



Mr. Kurian Parambi, DGM (HRD) and Ms. Kriti Kumar, Manager Talent Mgmt received the award from Mr. V.S. Oberoi, Secretary, Department of Higher Education.

## BPCL Lifts ABCI Awards

BPCL bagged the Silver Award for External Publications (Journeys) and the Bronze Award for the Corporate Calendar at the 55th Annual Awards of the Association of Business Communicators of India (ABCI) on 18th March, 2016. ABCI this year saw close to 1500 entries from over 100 companies that were adjudged for 161 awards in 32 categories.

The BPCL Corporate Brand Team represented by Ms. Marianne Karmarkar, Chief Manager (Inf.Servs.), Mr. Siddharth Sharma, Dy.Manager (PR & Brand), Ms. Kavitha Mathew, Executive (PR & Brand) along with Ms. Devyani Rozario, DGM (Marketing Services-LPG) receive the ABCI Award.



## Kerala State Safety Award for Cochin AFS



Cochin AFS has been awarded the first place in the safety assessment under category IV factories (below 100 workers) by the Department of Factories & Boilers, Kerala State Govt. A surprise safety audit and rigorous inspection of all AFS facilities and safety & training records etc. was conducted. As Cochin AFS is a flagship station of BPCL, boasting of state-of-the-art hydrant equipment, maintenance and operating practices, it was naturally declared as numero uno in the chosen category.

*Saurabh Jain, Station Manager, Cochin AFS receives the bejeweled Trophy from Shri K. Babu, Hon'ble Minister for Excise, Fisheries & Ports-Kerala alongwith Shri Tom Jose IAS, Addl. Chief Secretary, Labour & Skills Department, Shri Pramod Kumar, Director Factories & Boilers.*

## INSSAN Awards 2016 for Mumbai Refinery

Mumbai Refinery bagged three INSSAN awards under the best suggestion category -

- ◆ Mr. Rengarajan, Sr. Mgr. Scheduling for his suggestion, "To maximise MS and reduce downstream naphtha by using RSU column" resulting in a cost saving of Rs.31 crores per month;
- ◆ Mr. V. Prasad, Asst. Mgr. CDU/VDU for his suggestion, "Innovative safety logic to avoid unit upset during water carry over"
- ◆ Mr. Sachin Kulkarni, ARU for his suggestion, "Oil break system which controls speed of turbines in nitrogen units to be used in CCR nitrogen turbine" resulting in a cost saving of Rs.2 crores per annum.

The Theme for the 26th INSSAN convention at Pune was "Explore, Evolve, Excel through employee engagement continuously towards world class."



## BPCL Garners Glory at ICE Awards 2016

Petro Plus, our in-house magazine won the Second Runner-up prize in the 'Best Magazine Among Government and Other Organisations' category at the celebrated In-house Communication Excellence (ICE) Awards 2016. These awards have been instituted by the Shailaja Nair Foundation and powered by the FEI Group of Companies.

"An in-house magazine is the only tool that connects the employer, employee and their families," said Mrs. Gita Piramal at the ICE Awards. These awards were initiated 'to honour the unsung heroes who create these magazines, which essentially reflects the organizational culture and employee participation in various activities.' An eminent jury, comprising professionals from various industries, evaluated the best entries and selected the winners. The coveted ICE Award was presented to Ms. Marianne Karmarkar, Chief Manager (Information Services) and Editor of Petro Plus, at a glittering ceremony at MCA, Mumbai on 4th June 2016.



*Marianne Karmarkar receives the ICE Award for Petro Plus.*

# SMART CITIES

*Smart living starts with smart thinking and smart planning!  
Wouldn't we all like to live in a smart city, enjoying an enviable quality of life ?*

Currently, 54% of the world's population lives in urban areas with the stride of migration from rural areas to the cities increasing by leaps and bounds; by 2050, about 70% will be living in cities. Currently, 31% of India's population lives in cities, which generate 63% of the nation's economic activities. With increasing urbanization, almost half of India's population is projected to live in its cities by 2030 ! Thus, India will need over 500 new cities to accommodate this influx and the only viable solution would be to develop sustainable cities.

*“ We don't make cities to be efficient, we make cities for culture, commerce, community - all of which are very inefficient. In the rush to make them perform better, we could be missing their greatest asset. It is going to be smart citizens that make smart cities*

*- Dan Hill, chief executive of research firm Fabrica. ”*

People migrate to cities primarily for employment. To support their happy and comfortable living, they also need good quality housing, cost-efficient physical and social infrastructure such as water, sanitation, electricity, clean air, education, health care, security, entertainment etc. Industries also prefer to be located in cities because there are agglomeration economies that provide easy access to labour and other factors of production. In this context, smart cities are those that are able to attract investments. Good infrastructure, simple and transparent online processes that make it easy to establish an enterprise and run it efficiently are important features of an investor-friendly city.

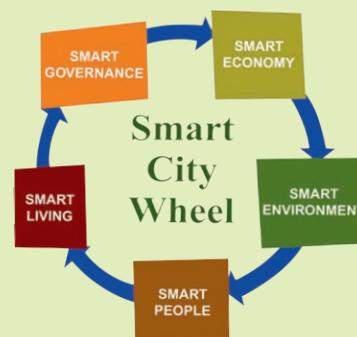
## The Origin

The concept of smart cities originated at the time when the entire world was facing one of the worst economic crises. In 2008, IBM began work on a 'smarter cities'

concept as part of its Smarter Planet initiative. By 2009, the concept of the smart city, where digital technologies are used to enhance resource efficiency and well-being of citizens, had captivated the imagination of various nations across the globe.

## Features

The core infrastructure elements in a Smart City include adequate water supply, assured 24x7 electricity supply, sanitation including solid waste management, efficient urban mobility and public transport, affordable housing especially for the poor, robust IT connectivity and digitalization, sustainable environment, safety and security of citizens, good governance, especially e-governance and citizen participation and health and education.



There are several instruments that facilitate the development of a Smart City like use of clean technologies, use of information and communication technology (ICT), citizen participation and smart governance.

Some of the major concerns in the Research and Design of Smart Cities and their rural interface are green belt, natural hazard management, disease control, waste management, transport efficiency and climate change mitigation.

## Smart Solutions

| Smart Solutions   |  |
|---|--|
| <b>E-Governance and Citizen Services</b><br>1.Public Information, Grievance Redressal<br>2.Electronic Service Delivery<br>3.Citizen Engagement<br>4.Citizens – City’s Eyes and Ears<br>5.Video Crime Monitoring | <b>Energy Management</b><br>13. Smart Meters & Management<br>14. Renewable Sources of Energy<br>15. Energy Efficient & Green Buildings |
| <b>Waste Management</b><br>6 Waste to Energy & Fuel<br>7 Waste to Compost<br>8 Waste Water to be Treated<br>9 Recycling and Reduction of C & D Waste  | <b>Urban Mobility</b><br>16 Smart Parking<br>17 Intelligent Traffic Management<br>18 Integrated Multi Modal Transport                  |
| <b>Water Management</b><br>10 Smart Meters & Management<br>11 Leakage identification, Prevention Maintenance<br>12 Water Quality Monitoring   | <b>Others</b><br>19 Tele – Medicine & Tele Education<br>20 Incubation / Trade Facilitation Centre<br>21 Skill Development Centers      |

### Smart Solutions

The vision is such where digital technology in sync with environment-friendly practices are harnessed to create smart, sustainable cities with high-quality living. Application of 'Smart Solutions' will enable cities to use technology, information and data to improve infrastructure and services. Comprehensive development in this way will improve quality of life, create employment and enhance income for all, especially the poor and the disadvantaged, leading to inclusive cities.

#### The Top 10 Smart Cities On The Planet

Ranking on the basis of the definition : Smart cities use information and communication technologies to be more intelligent and efficient in the use of resources, resulting in cost and energy savings, improved service delivery and quality of life, and reduced environmental footprint—all supporting innovation and the low-carbon economy.

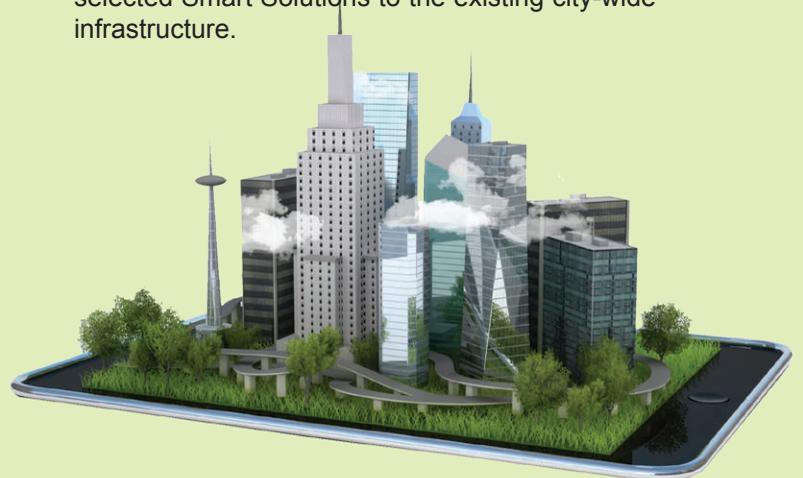
1. Vienna
2. Toronto
3. Paris
4. New York
5. London
6. Tokyo
7. Berlin
8. Copenhagen
9. Hong Kong
10. Barcelona

*“Smart cities are those who manage their resources efficiently. Traffic, public services and disaster response should be operated intelligently in order to minimize costs, reduce carbon emissions and increase performance.*

*- Eduardo Paes, mayor of Rio de Janeiro ”*

Smart Solutions for infrastructure and services in area-based development are:

- ❖ City improvement - retrofitting will make the existing area more efficient and livable
- ❖ City renewal - redevelopment will effect a replacement of the existing built-up environment and enable co-creation of a new layout with enhanced infrastructure using mixed land use and increased density
- ❖ City extension-greenfield development will address the needs of the expanding population
- ❖ Pan-city initiative will provide application of selected Smart Solutions to the existing city-wide infrastructure.



**“ There is a lot of buzz around smart cities, but there is no technology out there that is actually changing people's lives.**

**-Dr. Hudson-Smith, Director and Deputy Chair of CASA, Professor of Digital Urban Systems. ”**

Some typical features of comprehensive development in Smart Cities are:

- ❖ Promoting mixed land use in area-based developments
- ❖ Housing and inclusiveness - expand housing opportunities for all
- ❖ Creating walkable localities
- ❖ Preserving and developing open spaces
- ❖ Promoting a variety of transport options
- ❖ Making citizen-friendly and cost effective governance
- ❖ Giving an identity to the city - based on its main economic activity such as local cuisine) health, education, art and craft, culture, sports goods, furniture, hosiery textile, dairy, etc
- ❖ Applying smart solutions to infrastructure and services in area-based development in order to make them better.

### **India: The Smart Cities Mission**

The Indian Smart Cities Mission is a bold new initiative by the Government of India to drive economic growth and improve the quality of life of people by enabling local development and harnessing technology as a means to create smart outcomes for citizens. With an aim to achieve 'inclusive growth', the Smart City Mission and the Smart City Project promote integrated city planning, where the government's policies such as Swachh Bharat Mission and Atal Mission for Rejuvenation and

Urban Transformation (AMRUT) complement each other. It is one of the several ambitious and major urban development programs/schemes launched by the Hon'ble Prime Minister of India on 25th June, 2015 that focused on India's rapid growth and its challenges and opportunities. The aim is to promote economic growth, strengthen governance and improve the lives of urban residents.

The Smart Cities Mission objective is to promote cities that provide core infrastructure and give a decent quality of life to citizens, a clean and sustainable environment and applications of 'Smart Solutions.'

**“ Having a stable roof over every head, public transportation running on every road, a toilet in every house -- I would say that is the smartest city ever. We have to redefine what is smartness.**

**- Rutul Joshi, CEPT planning professor ”**

India is home to some of the biggest and fastest growing cities in the world. Hon'ble Prime Minister wisely recognized the vital role cities can play in building a strong future for India, especially if local innovation is encouraged and rewarded. This flagship mission has been allocated Rs. 48,000 crore over five years to promote progressive urban planning, improve governance, and strengthen the economic, social and physical infrastructure of 100 cities. Bloomberg Philanthropies is the official knowledge partner with the Government of India to encourage smarter urban development. The foundation's work around the globe has seen how effective challenges can be in helping cities design and deliver better ideas. The Indian Government

**“ A truly 'smart city' should also possess other dimensions- it should be a palimpsest of creative, bottom-up civic engagement.**

**- Prof. Carlo Ratti, Director of the Senseable City Lab at MIT ”**



| Sr.No. | State/UT                  | Selected Cities  |
|--------|---------------------------|--|
| 1      | Andaman & Nicobar Islands | Port Blair   |
| 2      | Andhra Pradesh            | Vishakhapatnam, Tirupati, Kakinada   |
| 3      | Arunachal Pradesh         | Pasighat   |
| 4      | Assam                     | Guwahati   |
| 5      | Bihar                     | Muzaffarpur, Bhagalpur, Biharsharif  |
| 6      | Chandigarh                | Chandigarh   |
| 7      | Chhattisgarh              | Raipur, Bilaspur   |
| 8      | Daman and Diu             | Diu  |
| 9      | Dadra and Nagar Havelii   | Silvassa   |
| 10     | Delhi                     | New Delhi Municipal Council  |
| 11     | Goa                       | Panaji   |
| 12     | Gujarat                   | Gandhinagar, Ahmedabad, Surat, Vadodara, Rajkot, Dahod   |
| 13     | Haryana                   | Karnal, Faridabad  |
| 14     | Himachal Pradesh          | Dharamshala  |
| 15     | Jharkhand                 | Ranchi   |
| 16     | Karnataka                 | Mangaluru, Belagavi, Shivamogga, Hubballi, Dharwad, Tumakuru, Davanagere   |
| 17     | Kerala                    | Kochi  |
| 18     | Lakshwadweep              | Kavaratti  |
| 19     | Madhya Pradesh            | Bhopal, Indore, Jabalpur, Gwalior, Sagar, Satna, Ujjain  |
| 20     | Maharashtra               | Navi Mumbai, Nashik, Thane, Greater Mumbai, Amravati, Solapur, Nagpur, Kalyan-Dombivli, Aurangabad, Pune                     |
| 21     | Manipur                   | Imphal   |
| 22     | Meghalaya                 | Shillong   |
| 23     | Mizoram                   | Aizwal   |
| 24     | Nagaland                  | Kohima   |
| 25     | Odisha                    | Bhubaneshwar, Raurkela   |
| 26     | Pondicherry               | Oulgaret   |
| 27     | Punjab                    | Ludhiana, Jalandhar, Amritsar  |
| 28     | Rajasthan                 | Jaipur, Udaipur, Kota, Ajmer   |
| 29     | Sikkim                    | Namchi   |
| 30     | Tamil Nadu                | Tiruchurapalli, Tirunelveli, Dindigul, Thanjavur, Tiruppur, Salem, Vellore, Coimbatore, Madurai, Erode, Thoothukudi, Chennai |
| 31     | Telangana                 | Greater Hyderabad, Greater Warangal  |
| 32     | Tripura                   | Agartala   |
| 33     | Uttar Pradesh**           | Moradabad, Aligarh, Shaharanpur, Bareilly, Jhansi, Kanpur, Allahabad, Lucknow, Varanasi, Ghaziabad, Agra, Rampur             |
| 34     | Uttarakhand               | Dehradun   |
| 35     | West Bengal               | New Town Kolkata, Bidhannagar, Duragapur, Haldia   |

\* Jammu & Kashmir has asked for more time to decide on the potential Smart City.

\*\* 12 cities have been shortlisted from Uttar Pradesh against 13 cities allocated to the State.

“Some people want to fine tune a city like you do a race car but they are leaving citizens out of the process, - Anthony Townsend, author of Smart Cities: Big Data, Civic Hackers, and the Quest for a New Utopia.”

has selected 100 cities to receive a Central fund of Rs 100 crore each year for 5 years. The collaboration marks the first time the Government of India has embraced a competitive framework to advance a national urban development mission and to distribute grant funds.

### Basic Criteria for Selection of a City/Municipal Area

- ❖ Implementation of e-governance & online grievance redressal mechanism
- ❖ Publication of e-newsletter
- ❖ Putting all government expenditure online for public
- ❖ Swachh Bharat : at least 5% increase in coverage of latrines since 2011 Census
- ❖ Track record of paying salary to employees
- ❖ Track record of urban reforms and citizen participation being introduced

Jonathan Rez of the University of New South Wales, suggests that “a smarter way” to build cities “might be for architects and urban planners to have psychologists and ethnographers on the team.” That would certainly be one way to acquire a better understanding of what technologists call the “end user” – in this case, the citizen. After all, as one of the tribunes asks the crowd in Shakespeare’s Coriolanus: “What is the city but the people?”

India is taking positive strides towards creating its future with its Smart Cities Mission project. By infusing our existing infrastructures with new intelligence by digitizing and connecting our systems, so they can sense, analyze and integrate data, our cities can become smarter and more efficient. In the process, cities can grow and sustain quality of life for their inhabitants.

Source: Praveg’s Energy One (Oct-Dec 2015), Theme Papers from SCITIES 2015

## BPCL Signs MOU for 2016-17 with MoP&NG



BPCL signed a Memorandum of Understanding (MoU) with MoP&NG for the financial year 2016-17 at Delhi on 5th July, 2016. The MOU was signed by Mr. K.D. Tripathi, Secretary, Petroleum & Natural Gas and Mr. S. Varadarajan, our C&MD, in the presence of MoP&NG officials, Smt. Urvashi Sadhwani, Sr. Economic Advisor, Mr. Anant Kumar Singh, Addl. Secretary and Financial Advisor, Mr. Ashutosh Jindal, Joint Secretary (Marketing & GP), Mr. Sunjay Sudhir, Joint Secretary (IC), Mr. Amar Nath, Joint Secretary (Exploration), Mr. Alok Chandra,

Adviser (Finance), Mr. Alok Tripathi, Dir(D&MC) along with Mr. P Balasubramanian, our Director (Finance), Mr. D. Rajkumar, MD BPRL, Mr. V. Anand, our ED (Planning & Infrastructure) and other BPCL officials.

BPCL has been consistently awarded an 'Excellent' rating for its annual performance against MoU from the commencement of the MoU system, and is committed to moving ahead with even better performances in the years ahead.

## BPCL Hands Over Interim Dividend Cheque to GoK



Mr. Prasad K. Panicker, ED I/C (KR) handing over the cheque for BPCL's interim dividend to Govt. of Kerala to the Hon'ble Chief Minister of Kerala.

BPCL has presented the Interim Dividend Cheque for Rs. 7.77 Crores to the Government of Kerala for the current financial year. GoK holds about 62 lakh no. of shares in BPCL. BPCL is the only Central Government Petroleum PSU in which the Government of Kerala has shareholdings as well as a nominee on its Board of Directors.

## Medical Health Dashboard Launched at Kochi Refinery

Kochi Refinery has developed a Medical Health Dashboard which helps to collect key data and find the correlations necessary to make critical decisions regarding health. Just like your car dashboard, the status of Blood Sugar, Blood Pressure, Cholesterol and BMI can be viewed and you can steer your health in the right direction.



Mr. S.P.Gathoo, Director (HR) launching the newly developed Medical Health Dashboard with Mr. Prasad K Panicker, ED I/C (Kochi Refinery) looking on.

## BPCL Showcases Opportunities During 'Make in India' Week



Hon'ble MOS (I/C) P&NG is warmly welcomed by our C&MD.

BPCL played a pivotal role during the recent 'Make in India' Week organized by Department of Industrial Policy & Promotion, Ministry of Commerce and Industry at Bandra Kurla Complex, Mumbai from 13th to 18th February 2016. As Shri B.K. Datta, our Director (Refineries) is the convenor of 'Make in India' activities in the downstream subgroup of the oil and gas sector.

BPCL was proud to showcase the world class facilities and expansion plans of our Refineries, the cutting edge technologies, R&D and innovations, as well as our marketing initiatives in automation and customer connect activities. LED displays and samples were used to display new products developed / under development by CRDC, Start-up opportunities, BPCL INDEG group initiatives, Opportunities for suppliers, Success stories related to 'Make in India' in BPCL etc. Also, two prototype models (Uran LPG Cryogenic plant & Bio-diesel plant) were the main attraction for visitors. A separate section



Hon'ble MOS I/C P&NG examines BPCL's novel product.

dealt entirely about how we are giving back to society through our award winning CSR initiatives. BPCL also shared many vibrant stories about Energizing Bharat. A quiz on the BPCL Brand was running continuously, to attract & engage visitors. On 15th February 2016, at a seminar on 'Oil & Gas' Shri B.K. Datta was a speaker and panelist on the downstream industry perspective, including opportunities in expansion plans and start-ups.

Hon'ble Minister of State (I/C) Petroleum & Natural Gas, Shri Dharmendra Pradhan and Secretary P&NG, Shri K.D. Tripathi, Shri U.P. Singh, Additional Secretary (Exploration), Shri Sandeep Poundrik, Joint Secretary (Refineries) and Shri Prashant Lokhande, Director (Exploration) evinced keen interest in our stall on 15th February 2016. All of them appreciated the efforts taken by BPCL to promote the 'Make in India' initiative. We're optimistic about reaping the manifold benefits of these business interactions.

## Mumbai Refinery Reign as Brand Quiz Baadshahs 2015

Chess, an acknowledged mind sport, was the inspiration for the creative design for the Brand Quiz Baadshah Contest this year. After a few online rounds, the winners pitted their wits in the Regional Rounds at the four Regional Offices and the two Refineries. The Grand Finale was held in the sylvan surroundings of the Trombay Club, with six teams in the fray, vying with each other for the Brand Quiz Baadshah 2015 crown. Giri 'Pickbrain' Balasubramaniam was an entertaining Quizmaster, and the audience delighted in the questions posed to them and the information gleaned on diverse topics. Once again, the contest proved the immense power of engagement with people across the country, igniting minds and energizing lives the BPCL way !



The Mumbai Refinery Team - Rahul Kamble and U.S.N. Bhat proudly receive the Winners' cheque from our C&MD, Mr. S. Varadarajan, while the Quizmaster, Giri 'Pickbrain' Balasubramaniam looks on.

## Bharatgas Express Facilitates Customer



*Bharatgas Express was launched by our C&MD, Mr. S. Varadarajan on 17th June, 2016*

RLM-West, Mr. Vijay Tilak wished to do things differently - instead of the customer coming to us, we should reach the customer & facilitate release of new connections at her doorstep. Taking the initiative forward, our distributor, M/s VishwaKamal Bharatgas, Umrane created an Office on Wheels coined as the 'Bharatgas Express', to provide enhanced customer experience & service. Mr. S. Ramesh, Director (Marketing), Mr. Pramod Sharma, ED (NBI), Mr. George Paul, ED (Retail), Mr. K.P. Chandy, ED (Lubes), Mr. M.M. Somaya, ED (Aviation), Mr. P.S. Ravi, Head Retail West, Mr. V.N. Tilak, RLM West and Mr. K. Ravi, Regional Manager Lubes West, witnessed the launch.

## Raipur LPG Plant Planned

A MOU was signed between BPCL & Government of Chhattisgarh by our ED LPG, Mr. Arun Kumar Singh and Mr. Subodh Singh, Secretary to CM & Secretary Commerce & Industries Dept. for expediting the approvals for putting up a LPG bottling plant at Raipur in the presence of Hon'ble Petroleum Minister, Shri Dharmendra Pradhan, Chief Minister of Chhattisgarh, Dr. Raman Singh, Chief Secretary, Mr. Vivek Dhand and other state level dignitaries. The plant is expected to be commissioned in September 2017.



## MAK Makes Waves

**MAK in Bahrain :** MAK Lubricants has always been the torchbearer of BPCL's overseas aspirations, taking bold and aggressive strides when it comes to International expansion and doing business beyond borders. In addition to its south Asian forays, it has appointed MAK Lube distributors in Bahrain, Qatar, Kuwait, Saudi Arabia, Yemen, UAE and Uganda and has begun supplies and distribution in Bahrain, Qatar, Kuwait, Tanzania and Myanmar.



In order to motivate our new distributor at Bahrain - M/s. Bahrain Commercial Services Co, W.L.L. (a part of multibillion \$ FMCG business house –Jawad, Group) Mr. K. P. Chandy, ED (Lubes) passionately addressed a meet of over 50 major lubes retailers, garage owners and key influencers, both in English and Malayalam, explaining the features and benefits of MAK and our long-term commitment to the Bahrain market. MAK has also embarked upon an advertising campaign by attractive branding of 50 plus cars for mobile publicity.

**MAK in Bangladesh :** In recent years, MAK Lubricants has emerged as the fastest growing lubricant brand in Bangladesh with 1000 MT sales. Our Business Associate, M/s. Chemlube has also expanded the MAK dealer network, replicating our success story in India of second level transformational retailer shop branding at Bangladesh also.

More than 100 dealers of M/s. Chemlube from all over Bangladesh attended the dealer meet at Dhaka, where MAK Ultima SL 20W50, our premium quality Passenger Car oil was launched. With aggressive marketing plans and a strong brand presence, MAK continues to grow from strength to strength in Bangladesh !



## Skill Development Institute Enhances Employability

Government of Kerala (GoK) and BPCL have signed an agreement on 2nd March, 2016 at Thiruvananthapuram, to set up a Skill Development Institute (SDI) at Ettumanoor in Kottayam District of South-Central Kerala. Mr. P.H. Kurian, IAS, Principal Secretary (Industries) & Board Member of BPCL, Mr. K. Biju, IAS, Director of Employment & Training, Mr. Rahul, IRS, Managing Director, KASE, Mr. M.V. Prabhakaran, then DGM (HR) I/C, Mr. Somachudan, State Co-ordinator (Kerala) and Mr. George Thomas, Chief Manager (Estates & Admin) were present on the occasion.

MoP&NG had decided to set up SDIs in various parts of the country so as to bring out the best of the youth and to enhance their employability in the oil & gas industry and other sectors. Accordingly, each major Oil & Gas PSU (IOCL, ONGC, BPCL, HPCL, OIL and GAIL) volunteered to set up one Skill Development Institute and BPCL selected Kerala. A Society of the PSUs will be formed to run the Institute and the cost will be shared among the oil companies.

GoK has allocated 8 acres of vacant land for the Institute at the ITI Campus at Ettumanoor. The focus area of the



*Mr. Prasad K. Panicker, ED (KR), BPCL and Mr. Tom Jose, IAS, Additional Chief Secretary, Labour & Skill Development, Govt. of Kerala exchange the agreement for setting up a Skill Development Institute at Ettumanoor.*

SDI would be overseas placement and the institute would cater not only to the oil, gas & petrochemical sector, but also to other possible industries in the region and abroad by providing skilled manpower.

## Novel BHARAT ECOCHEM-1501 Launched



Mathura Installation has started manufacturing Ethanol corrosion inhibitor – 'BHARAT ECOCHEM-1501', a product developed in-house by CRDC, Noida. Inaugurated by Mr. N. Manohar Rao, GM (Operations) Retail HQ and Mr. Sanjay Bhargava, GM (CRDC) on 19.1.2016, the unit has the capacity to produce 5 KL/D

of product which will be consumed in-house for MS-ethanol blended fuel. The technology was transferred by CRDC scientists, Dr. Jaya Rawat, Mr. Ankur Verma and Dr. D.T. Gokak.

With the introduction of the biofuel policy in India, 10% ethanol blending (E5) is in practice by all oil PSUs. As Ethanol blended MS creates corrosion problems during storage and transportation, the use of corrosion inhibitor is mandatory as per BIS. BPCL is the first OMC to manufacture and use this additive, which has been thoroughly tested through all Indian and International standards in CRDC and found to be superior in performance and cost effective, as compared to the imported one. It will help in reduction of foreign exchange outgo, create employment and help sustained availability. CRDC Scientists have bagged the PetroFed – Innovator of the Year Award which was given by Hon'ble Minister of Petroleum & Natural Gas during 2011-12, as well as the BPCL Ideas Award. Intellectual Property Right (IPR) has been filed for the developed product in India and abroad. Europe and Canadian patents have been granted. This is the first product launched by BPCL under the 'Make in India' campaign.

## Launch of Touch Screen LPG Information Kiosk

Shri Dharmendra Pradhan, Hon'ble Minister of State (I/C) Petroleum and Natural Gas launched the Touch Screen LPG Information Kiosk at Shastri Bhawan on 7.4.2016, marking a new milestone in the success story of LPG Consumer Year 2016, where consumers can experience the convenience of various services under a single window.

The event was attended by officials of Oil Marketing Companies - Mr. Arun Singh, ED(LPG) BPCL, Ms. Monica Widhani, ED (Coordination), BPCL, Mr. Y.K. Gupta, ED (LPG) IOCL, Mr. Avinash Verma ED (UPSO-1)-IOCL, Mr. Ajit Singh ED (LPG) HPCL, Mr. D.N. Mathur RLM (North) and Mr. Kailash Nath, TM (LPG), Piyala.

The LPG Information Kiosk, aesthetically designed by Piyala LPG Territory, would offer ease of access to LPG consumers for hands-on operation of the website "www.mylpg.in" which is a single touch point for all LPG related information to consumers. The Kiosk will not only empower the consumers with information, but also



enable them to book a cylinder online, register for a new connection, track cylinder booking and delivery dates, choose a distributor for portability, check Aadhar linking status, monitor subsidy transferred to bank account, give valuable feedback etc.

## C&MD Launches Rural Marketplace 'Umang'



Project Nishchay has been launched to develop the vision and business strategy for multiple non-fuels businesses with the objective of achieving breakthrough growth through enhanced customer offerings. Team New Business Initiatives (NBI) is working on four verticals – Rural Marketplace, Integrated Fleet Management, Urban Household Solutions and Personal Travel Offering, addressing the needs of different customer segments.

On 17th June 2016 the Rural Marketplace Initiative was launched by our C&MD, Mr. S. Varadarajan in the presence of Director (Marketing), Mr. S. Ramesh at a function at Niphad in Nashik district of Maharashtra. The event was also attended by ED (Retail), Mr. George Paul, ED (Lubes), Mr. K.P. Chandy, ED (Aviation), Mr. M.M. Somaya, ED (NBI), Mr. Pramod Sharma as well as the

local villagers, customers, traders, and administrative officials who were very keen on the whole proposition.

Formally named as 'Umang', this initiative would bring to the rural population a comprehensive range of services during extended working hours. BPCL envisages transforming our rural channel partner outlets into bustling marketplaces with multiple services at a single point. These include assisted e-commerce, money transfer, cash withdrawal, mobile/DTH recharges and utility bill payments.

The customers can also avail of a large number of Government to Citizen (G2C) services at the 'Umang' kiosk, like PAN card enrollment, passport enrollment and Aadhaar card printing. The kiosk would also provide vocational education and need-based agri-advisory services to the farmers on enrolment. At some of these 'Umang' centres, we have opened two wheeler service centres that would provide a quick check up of a bike or a complete service at best rates with genuine spare parts. Most of these services and facilities are not easily available in rural India and villagers are often forced to tread long distances to avail of these services and facilities. 'Umang' has been designed by BPCL leveraging the strength of our channel partners, domain partners, customer base and technology. Available at select BPCL petrol pumps and LPG distributors, 'Umang' will give rural customers access to a vast range of products and services at affordable rates and will bring in additional footfalls for our fuel proposition.

## Bharat Aviation Fuels ...

### The City of Nawabs



With the inauguration of its 40th aviation station on 25th March 2016, Bharat Aviation has marked its presence in the second biggest city of North India - Lucknow... the city of nawabs, rich culture, fine living and urbanity. BPCL is fueling Tiger Airways and Air India at Lucknow and hopes to increase its market share and claim a bigger chunk of the ATF biz for both domestic and international segments in the times to come. Chaudhary Charan Singh International Airport at Lucknow has recorded high air traffic passenger growth of about 23% during the last financial year and has won several prizes in the small airport category.

The containerized unit, export warehouse and state-of-the-art facilities at the new AFS were inaugurated by Mr. S. Ramesh, Director (Marketing) in the presence of Mr. M.M. Somaya, ED (Aviation), Mr. M.M. Chawla, ED E&P, Mr. D.N. Mathur RLM North, Mr. R.I.A. Khan, Aviation Manager North, Mr. R.K. Ahuja, DGM E&P North and Mr. Pardeep Goyal, TLTS Aviation. Special invitees included senior officials from AAI, DGCA, CISF and representatives of leading airlines operating at Lucknow airport.

### IAF at Thanjavur

Bharat Aviation is proud to partner the Indian Air Force at Thanjavur for our fifth collaboration. Aviation along with the E&P team, have successfully completed the task of building the station over an area of 1200 sq.m. with 5 x 200 kl tanks, a 4-bay gantry and all other amenities to deal with the fuelling requirements at the air base. The aviation station was inaugurated by AVM MS Shekhawat and Mr. M.M. Somaya, ED (Aviation) on 18th April 2016 in the presence of the Aviation team led by Mr. P.M. Kamath, AM South, Mr. Atul Mehra, Chief Manager Business Development, Mr. Papa Rao and Mr. K. Narendran, Station Manager Trichy who have been actively involved with this project. Sincere thanks to Mr. S. Mannivanan, CEM E&P South, Mr. Lakshma

### Inaugural Flight at Kannur



*Mr. Oommen Chandy, Chief Minister Kerala inaugurating the fuelling activity at Kannur flanked by Mr. P.M. Kamath, CEO Kannur BKFFPL.*

Actively foraying into creation of aviation infrastructure at greenfield locations, Bharat Aviation has entered into a joint venture with the Kerala Govt., AAI and others for the Kannur International Airport project. Once completed by December 2016, it will be the biggest international airport in Kerala. BPCL has exclusive rights to build and operate the Fuel Farm Facilities at Kannur.

The project crossed a major milestone on 29th February 2016 when a pilot flight - a IAF Dornier 10 seater aircraft landed at the airport. Mr. Oommen Chandy, Chief Minister Kerala, who has been the key driving force behind the creation of the airport, inaugurated the fuelling for the pilot flight, alongwith his cabinet colleagues, M/s. K.C. Joseph, K. Babu and K.P. Mohananand.

Naik, Project Leader E&P South and Mr. Himanshu Bhadani, Executive Engg (E&P) for ensuring the execution of the project with nil cost and time overruns.



# Appointments

## Mr. S. Ramesh

Director (Marketing)



Armed with a B.Sc. (Honours) and MBA degree, Mr. S. Ramesh joined BPCL in 1980 in Sales. He has had the distinction of heading three major Business Units viz. Retail, Lubes and LPG, apart from heading the Brand, PR & New Initiatives functions. He can be considered as the architect of many new initiatives that saw BPCL achieve great heights in the past. During his tenure as Head of Retail and Brand, he had introduced many pioneering retail marketing concepts like 'Pure for Sure' which caught the imagination of the Indian motorist, branded fuels like 'Speed' and 'Hi Speed', providing convenience for truck drivers at Ghar OSTs ROs and ramping up of low cost retail automation. He pioneered

the launch of the country's first loyalty programs - 'Petro Card' and 'Smartfleet' for individual customers and fleet owners respectively and was also instrumental in launching the country's first In & Out convenience store in ROs. During his tenure as ED (LPG), he was closely involved in implementation of PAHAL, online booking for new LPG Connections (SAHAJ) and maximizing "Give It Up" of LPG subsidy.

The Brand Management department was instituted by Mr. Ramesh in BPCL, right after the organisation's massive restructuring exercise. As Head of PR, Brand & NI, he was instrumental in conceptualizing and launching 'Project Nishchay', which in the long run, is expected to bring significant benefits to the top and bottom lines of the company. He strongly believes that by investing in people and developing their competencies, they can propel the Corporation to stellar levels of performance, transcending boundaries and expanding their horizons.

Mr. Ramesh has an avid interest in sports, is a voracious reader and enjoys listening to music. His wife, Kousalya, has been in the field of education for over two decades and is currently teaching in a leading IB school as the primary Mathematics head. Their son, Rasik Srinath, has done his Masters in Electrical & Electronics Engineering from the USA and he's presently working in Los Angeles, USA. While Mrs. Ramesh has a keen interest in Carnatic music, Rasik is passionate about Western music. The family is fond of travelling, like intrepid explorers.



## Mr. S. Somasekhar

General Manager (Advisory Engineering), Kochi Refinery

A 1981 batch Electrical Engineering graduate from University of Kerala, he commenced his professional career with FEDO before joining the erstwhile Cochin Refineries Ltd as an Engineering Trainee in 1982. As an Electrical / Instrument Maintenance Engineer for 14 years, he was involved in rebuilding the Refinery (1984) and thereafter in the commissioning of FCCU (1985), Aromatics (1989) and CDU2 (1995). In between, for a short two year span, he was on secondment to Port Harcourt Refinery of Nigerian National Petroleum Corporation as a member of the UOP/PII Technical backup team for commissioning and trouble free operations. Later, he moved to Corporate Planning Dept. for exploring feasibility of the KRL/KSEB JV 500 MW Power Project. He then took over as Electrical Section Head of Power & Utility Dept. and was later Project Senior Manager for Implementation of the KR Electrical Revamp Project. As part of his continuing learning, he acquired an M.Tech. degree (1991) and later an MBA degree (1997), both from Cochin University of Science & Technology (CUSAT). His other activities include a leading role in AMAS (Ambalamugal Medical Aid Society) and he was also the past President of CRECCS and the School Board Chairman. In 2003, he moved to HR and was in-charge of almost all HR sections. He then took over Advisory Engineering Section in 2015, to develop common systems and engineering standards across all four Refineries, synergizing the talent pool of all four group Refineries of BPCL. He always finds his wife, Suchitra, a Fashion Designer, as his success partner along with his daughters, Aswathy S. Nair (Chartered Accountant with Ernest & Young) and Arathy S. Nair (Energy Sector Specialist with Reuters), son-in-law Anoopdas, (Practicing Chartered Accountant) and a newborn grandson.



## **Mr. K. Sivakumar**

### **Executive Director (Corporate Finance)**

Mr. K. Sivakumar joined BPCL in Internal Audit in 1987. He then moved to Corporate Finance in 1992, handling Audit, Accounts, Insurance and MIS. During his tenure, the company bagged the 'Best Presented Accounts Award' from ICAI for 2 consecutive years. He became Assistant Company Secretary in 1996 and during his tenure, BPCL became the first company to dematerialize its shares through NSDL. In 1997, he was posted in CUSECS, where he played a significant role in defining the new organization structure by embedding Finance in SBU/Entities. Next as Member, IS Plan, which was mandated to architect the IS Strategy for BPCL, this culminated in the procurement of SAP. As a key team member of Project ENTRANS, he played a major role in implementation of SAP across the country, including interacting with the unions in the change management process. He was seconded to Qatar Petroleum in 2002 as a Finance Consultant for their SAP implementation. He moved to Internal Audit in 2004, where he led a team of young Chartered Accountants in the implementation of Audit ERP called "Teammate", which automated the entire audit process and was a first in India. He also contributed in strengthening the internal control environment and also the governance, risk and control framework. Mr. Sivakumar was appointed as GM (Corporate Finance) in 2012, responsible for Corporate Finance and Shared Services. He has led the team in implementing various regulatory changes like the Companies Act 2013, SEBI guidelines on Corporate Governance, Ind AS, etc. He also wears the hat of Chief Risk Officer (CRO) of the Corporation. He has spearheaded the implementation of the Business Process Excellence Centre (BPEC) and has driven this strategic initiative forward, which will give BPCL a competitive edge in the marketplace. This initiative showcases the company's transformation in the digital space.

His string of degrees include FCA, ACS, ACMA, CISA, CIA and SAP Certified Consultant in FI and BI. His wife, Sugantha is a Post Graduate in Physics and daughter, Akshaya has an Engineering degree and Post Graduate Diploma in Management and works in a global bank.



## **Mr. Sumant Kumar**

### **Director (Field Activities), PCRA**

Since his father was in Defence, Mr. Kumar had his initial education in various parts of the country. He completed his degree in Chemical Engineering from REC Srinagar, now known as NIT Srinagar. He started his career from Jammu Depot as Operations Officer in September 1982. Thereafter he worked in Northern, Eastern and Southern Regions in various positions & departments such as LPG Operations, HR, Distribution, Retail Sales, Fleet Sales, Refinery Co-ordination, POL operations & PCRA (currently).

He also had a stint of about 1 ½ years in Nigeria through PII. His wife, Sushma Gandotra is working with Controller of Defence Accounts (Ministry of Defence). They have 2 daughters, Sandhini & Sunakshi who are both happily married. Sandhini is an MBA & doing her own Business at Birmingham, UK. Sunakshi is also an MBA and is working as Deputy Manager (HR) in an MNC based in Gurgaon. Mr. Kumar's hobbies are reading & walking. He is also fond of Sudoku & never misses an opportunity to solve the same. While walking keeps him physically fit, Sudoku solving keeps him mentally agile. He also loves outings and the hills are every dear to him.



## **Mr. P. V. Ravitej**

### **General Manager (Operations), Mumbai Refinery**

Mr. Ravitej graduated with a B.Tech. degree in Chemical Engineering, Andhra University, Vizag and also did his Executive MBA from S.P. Jain Institute of Management. Having joined BPCL in December 1987, he has about 28 years of experience in refining and has held various positions in the areas of Refinery Operations, Advanced Process Controls & Optimisation, Project Technology, Production Planning & Oil Movement Systems and Project Execution. He headed the Refinery Infrastructure Team

in Project Sankalp looking at various refinery expansion and margin improvement programmes. He is currently in charge of all the Process Units of Mumbai Refinery. He has been associated with conceptualization of most of the Refinery facilities implemented with investments of over Rs. 6000 crores during the last 15 years. Some of the facilities include the Refinery Modernization Project, Lube Oil Base Stocks Project and the Continuous Catalytic Regeneration Reformer (CCR) Unit. His hobbies include playing badminton and tennis. His son, Mihir is pursuing his graduation in Computer Science and Engineering.



## **Mr. Yogesh Apte** **Chief Procurement Officer (Refineries)**

After graduating with a BE (Mech.), from Shri. GS Institute of Technology and Science, Indore he joined BPCL as Maintenance Officer, Refinery in February 1982. He did his Masters in Financial Management from Jamnalal Bajaj Institute of Management Studies, Mumbai in 1987 and obtained SAP certifications in MM, PS, SCM Planning and other SAP products and in-depth SAP knowledge. He has 34 years of experience in the Oil & Gas industry in India and abroad in various disciplines like Plant Maintenance, Materials Management, Projects and Construction, Operations, ERP, Supply Chain Management (SCM), Advance Planning & Optimization (APO), Change Management, Training etc. Sound knowledge of Lubes and LPG business, business processes, taxation, finance and procurement and contracting procedures has added value to his profile. External assignments abroad in NNPC Nigeria in maintenance, at PERTAMINA Indonesia for SAP, change management and strategy, at Qatar Petroleum for conducting training, documentation and workshops has added to his other skills. For the SCM implementation projects for Lubes where he was the Team lead, BPCL won two prestigious awards: (1) Best Supply Chain user award by NASSCOM for Lubes SCM Project in 2005 (2) Boston Strategies International USA, 2009 award for Oil & Gas Industry for exemplary leadership. His wife, Archana has done her B.Sc. and MA in political science, and is a home maker, effectively managing the home front. Their eldest daughter, Radhika is a Civil Engineer from VJTI and M.Tech. from IIT Mumbai in Environmental Science and Engineering and is presently working. Their younger daughter, Niharika is studying Electronics Engineering. Mr. Apte has a wide range of interests in table tennis, reading, listening to music, travelling and playing bridge.



## **Mr. G. Ananthakrishnan** **General Manager (Taxation)**

After a short stint at Duphar Interfran, Mr. Ananthakrishnan started his journey in BPCL on 5.10.1987 as Sr. Accounts Officer in Internal Audit, Refinery. Next in Financial Accounts, CO during FY 1989-90, he had the challenging task of closing of accounts by 30th April, 1990. After his ACS, he was posted in Company Secretary's department, when BPCL disinvested 20% of its share capital and listed itself in BSE. As Manager Capex, CO in 1993, he successfully handled the task of decentralising of the department to Regional offices. In 1998 in Internal Audit at CO, Northern Region and then on Special Assignment, over 100 audit reports were published. In Indirect Taxes, Corporate Finance in 2002, he handled implementation of VAT and in Refinery Projects in 2003, he handled Project Finance & Excise Documentation. During this period, Mumbai Refinery implemented the Refinery Modification Project increasing the capacity to 12 MMT at a cost of Rs.1841 crores. Finance was the integral part of the project and the capitalization was done seamlessly and BPCL was able to reap tax benefits on account of accelerated depreciation. Next, handling Refinery Management Accounts, MIS design was improved to provide support to Refinery Operations to improve gross margins. Finance also prepared an Administrative Procedure Manual as a part of ISO 14001 documentation.

In 2012, he was posted as DGM, LPG Finance HQ, when the process for capping of subsidised cylinders to 6/9/12 and DBTL was implemented for direct subsidies to consumers. He was part of the Industry team in framing the subsidy scheme along with PPAC and MOP&NG and the scheme was notified. From June 2014, he headed Taxation at CO, posed with the challenging task of implementation of GST. Apart from his FCA, FCS, DISA, CISA he has completed a certification course in ICAI on Indirect taxes covering excise, customs, service tax, foreign trade policy and GST. While his wife is working in a nationalized bank, their elder son is working for a foreign bank and the younger son is pursuing Engineering at IIT Madras. He enjoys reading magazines & newspapers and listening to old Hindi film songs of Kishore Kumar / Mohammed Rafi.



## **Mr. P. Murali Madhavan**

### **General Manager (Oil Movements & Storage), Kochi Refinery**

A Chemical Engineer from Government Engineering College - Trichur, Kerala, with a postgraduate Management Degree from SP Jain Institute of Management and Research, he joined Kochi Refinery in 1984 as an Engineering Trainee and has since completed 32 years of service. His experience in the Refinery is spread over Projects, Project Tech, Refinery Operations and Technical Service functions. He was a lead member of the team which conceptualized the Dream Plan for Kochi Refinery and worked further on it, for evolution of the ongoing prestigious Integrated Refinery Expansion Project (IREP). He was very closely involved in every stage of evolution of IREP - from Pre Feasibility Studies, finalization of the Process Configuration, preparing the Detailed Feasibility Report, obtaining the Board approval for Investment and obtaining all statutory approvals including the clearance from Ministry of Environment and Forests. His wife, Sunanda is the Principal of an upcoming CBSE School in Kochi; their son, Govind is pursuing his M.Tech. in Chemical Engineering at IIT Mumbai and daughter, Lakshmi Murali just appeared for her Xth Std. CBSE Board Exam. Reading spiritual literature and pursuing related studies is one of his major areas of interest.



## **Mr. M. V. Prabhakaran**

### **General Manager (HR), Kochi Refinery**

Prabha or MVP, as he is fondly known, graduated in Psychology from Madras Christian College ranking 2nd in the University. He did his MSW in Personnel Management & Industrial Relations from Madras School of Social Work. Starting his career as a Sales Officer in BPCL in 1982, he facilitated commendable forays in the Bitumen and LPG business. He served in Sales at Chennai, Secunderabad, Warangal and Vijayawada and also managed LPG Operations. After moving to HR, he led in the conceptualization and implementation of award winning programmes like 'Daksh Manch,' 'Samvaad,' 'HR Camp,' 'My Stage' and 'Build My Image' (BMI competition), which were institutionalized across the country. The "YouNGAGE" programme won various accolades, including the Business World award. He got the processes of HRS-South certified for ISO 9001 standards. During his tenure, the Northern Region Learning Centre won the ISTD award for the best centre. He is presently heading the HR department of Kochi Refinery which is passing through one of its most challenging times of implementation of the Integrated Refinery Expansion Project. As a co-author, his paper on "Resurgence of Human Capabilities Through Upskilling" was selected and presented in the 14th World HR Congress in 2012 at Melbourne. His wife, Lakshmi worked with State Bank of India for 30 years. Their elder son, Bharat, an IIM-B graduate, works with Star TV Network, while their younger son, Sudesh is pursuing Law. Their happiness increased with the addition of Swetha, daughter-in-law and Aadhya, granddaughter.



## **Mr. R. Swaminathan**

### **Sr. Vice President (BDT & Marketing), BORL**

Mr. Swaminathan joined BPCL in May 1980 and started his career in Solapur as a DSR. After stints in Solapur, Aurangabad, Goa & Hubli in Sales covering then Pune/Goa divisions, he moved to S&D as in-charge of IOC, Sabarmati Despatch Unit in 1988. Apart from creating a record of doing 5 trips with a company tank lorry in a single shift, he also met ONGC demand, which was another daunting task. He then moved to regional distribution in South in the 90s, an eventful period marked by our taking over of Marketing Rights of CPCL initially, followed by the similar exercise at KR. He was part of the core team, who worked out the modalities of logistics planning. He shifted to the challenging assignment of Distribution at Retail HQ and was also the Industry Railway Coordinator. One of the noteworthy achievements was managing to get a lean season discount of Rs. 3.1 crores from Railways for maximizing the rail loading. After a stint of Logistics in SR, he again moved back to RHQ as in-charge of road transport and steered the proposal to standardize the road transport tender terms and conditions across SBUs. A family man, he credits his success to his wife Uma, a home maker, who has been his pillar of strength. His interests include yoga, reading books on religion & spirituality and listening to classical music. Their daughter, Amrutha has just completed her Ph.D in Microbiology from JNC SAR, Bangalore and son, Anirudh is pursuing his CA.

## Snippets

### Body Composition Analyzer Inaugurated in KR

Employees of Kochi Refinery are on the fast track towards a more healthy life with the introduction of a comprehensive wellness programme. With the second session of BMI moving ahead in full swing, the Body Composition Analyzer, inaugurated by Mr. M.V Prabhakaran, then DGM (HR) I/C, is adding fervour to the movement. The Body Composition Analyzer is used in the screening of certain adult diseases and conditions related to body weight and composition. It also helps in monitoring and prevention of conditions caused by excessive deposits of fatty tissue such as diabetes, hyperlipidemia, cholelithiasis (gall stones) and fatty liver. By monitoring the changes in a person's body composition related to the ratio of fatty tissue to lean tissue, it can assess the effectiveness of a person's nutrition and exercise programmes for health and physical fitness.

### Blossoms Reap Rewards

HRS-North continues its winning streak this year in the prestigious Noida Flower Show, with Noida Regional Office and Noida Housing Complex bagging 76 awards in various categories like Best Institutional Garden, Best Garden in Society, Best Entrance at Housing Society, Most Environmentally Conscious Institute etc. This year's tally of awards is a marked improvement over last year's tally of 58. The awards included 17 First Prizes, 39 Second Prizes and 20 Third Prizes. BPCL won accolades for reiterating its commitment towards making the environment greener!

### Swachh Workplace at NRO

Workplace clutter is "a tremendous waste of productivity". A clean desk sends the message that we are organized and accomplished, while a dishevelled one implies that the rest of our life is in a similar state. A 'Tidy Desk' and 'Tidy Wing' Contest was organized by HRS North and intensive cleaning up was taken up by employees individually at their own workstations, as well as collectively in the common areas on the floors. Prizes were awarded in three categories: open work stations, small cabins and tidy wings in the building. It was a small step towards contributing to 'Swachh Bharat' and 'Swachh Bharat Petroleum' but would go a long way in inculcating a clutter free work environment.

### BPCL Wins 5 CGD Networks

Continuing its efforts to expand the Gas Business, BPCL has successfully won 5 bids for developing City Gas Distribution Networks in Goa, Saharanpur, Yamunanagar, Rohtak and Rupnagar in bid round 6 of PNGRB. Earlier, in bid round 5 we had won Haridwar. While the Haridwar and Goa areas were bid jointly with GAIL Gas Ltd., the other 4 areas were bid by BPCL alone. These projects shall be implemented during the next five years, entailing investments of over Rs.500 Crores to develop distribution networks to supply CNG and also cater to PNG customers in the domestic, commercial and industrial segments. With the winning of these 6 areas, BPCL's CGD presence has increased to 10 areas in the country, including IGL, CUGL, MNGL and SGL where we are co-promoters of the JVCs. Natural Gas is going to drive India's clean environment initiative and BPCL is proud to be associated with this nation building venture.

### Mumbai Refinery Celebrates 20 Million Man-hours

For the first time in its history, Mumbai Refinery completed 20 million man-hours without LTA on 14.2.2016. C&MD, Mr. S. Varadarajan celebrated this milestone by hoisting the safety flag on 29.2.2016. Director (R), Mr. B.K. Datta was credited with being a guiding force for the Mumbai Refinery team to achieve this remarkable feat under the leadership of ED (MR), Mr. S.S. Sunderajan. A book on 'Standardized Design Basis for New Projects' was inaugurated by C&MD.

## Choosing a Life Partner

To know and understand what we want out of life and what we want from our partner, ESE (MR) arranged an interactive talk for our staff who are single and between the age group of 26 to 30 years, on 12.2.2016. Using subtlety and humour, Ms. Mrinalini Ellen Shinde from 1 to 1 help.net spoke on the meaning of marriage - perceptions and misperceptions and choosing an ideal partner vs a real partner.

## Aviation Trains Reliance & IAF

Bharat Aviation has created a niche for itself in the industry, through decades of high quality operations and discipline. They have been conducting programs for the Indian Air Force for many years now. Apart from a Familiarization program for IAF officers at Cochin, they also conducted a customized 2 day workshop for Reliance Industries for their Test Report Signatories, Quality Control Officers & Lab Analysts.

## Dharwad LPG is the First 5S Certified Location in Oil Sector of India

Dharwad LPG was adjudged as a '5S' Certified Location with Excellent Grade on 30.3.2016 by Quality Circle Forum of India (HQ), Hyderabad. Research reveals a direct correlation between a clean work environment and improved employee safety, health & productivity. In line with the same, Dharwad LPG plant started on its 5S journey on 9.7.2015 and implemented the Five S concept - a workplace organization method that uses a list of five Japanese words : seiri (sort), seiton (set in order), seiso (shine) seiketsu (standardize), and shitsuke (sustain) successfully and qualified in the certification process conducted by FI professionals at every stage. Kudos to the Dharwad LPG Team !

## Bar Code Sample Management System

Application of technology in handling samples (through bar coding) during quality assurance checks is a pathbreaking step, implemented by BPCL for the first time amongst the PSU oil companies. A bar code sample management system avoids duplication of job, reduces error and ensures correct identification and tracking. Quality Assurance and Retail HQ jointly took up the pilot project of bar code sample management system at four locations viz. Bijwasan, Irimpanam, Borkhedi and Rajbandh. After successful trials, it was formally inaugurated at Irimpanam Installation on 3rd March 2016 by Mr. N. Manohar Rao, GM (Retail Operations), HQ. This bar code system shall ease the tracking of samples through the entire distribution network and can be linked to Terminal Automation System (TAS).

## MAK Partners With the Car India & Bike India Awards

MAK Lubricants has been continuously associating its brand with premier events and activities in the automotive sector, not only to build the brand image among the relevant segment but also for strengthening our network base with the top OEMs in various categories. M/s Next Gen Publishing Ltd, a reputed publishing house, organises the Car India & Bike India awards every year, which is attended by captains from the car, bike, auto finance and ancillary industries. Three of the awards at this prestigious event were given away by Mr.N.Ramakrishnan, Comml. Mgr. (Lubes), Mr. Debashis Ganguli, DGM (P&AD) Lubes, and Mr.V.Kharche (Head SCM) Lubes. MAK's association as Lubricants Partners for the event has got us widespread exposure through on-ground branding, media presence and OEM networking.

## Farewells

### Mr. K.K. Gupta



Having walked into the portals of BPCL in 1979, Mr. Gupta has had a long and fruitful innings in the oil sector, where he's held several key portfolios across the company, including heading three SBUs - Retail, LPG and Lubes - and the crucial Logistics function. As Director (Marketing), he had the most enriching and challenging assignment, where he was responsible for the six customer facing Business Units - Retail, LPG, Aviation, Lubricants, Industrial & Commercial and Gas and key entities of Engineering & Projects (Marketing), Central Procurement Organisation (Marketing), Corporate Health, Safety, Security & Environment and Corporate Brand & Public Relations.

Mr. Gupta combines astute logistic acumen with discerning customer insight. He's passionate about the BPCL First concept, where collaboration has worked wonders in BPCL cities. Other key initiatives led by him include Model Locations, Automation, the Vehicle Tracking System, each LPG Territory as a Profit Centre and expanding Bharat Metal Cutting Gas and MAK in national and international markets, which ensured that BPCL retained the competitive edge. Under his stewardship, BPCL has won many laurels in Marketing, like the Business Superbrands Award and the pinnacle of his success, the recent Petrofed Award for the Best Marketing Company of the Year. Mr. Gupta has also completed many training stints abroad, including the Cambridge Advanced Management Program in U.K, the Strategic Leadership program at Colorado, USA and the program for senior executives in Oil & Gas

in Texas. He was a Member on the Boards of several Joint Venture Companies like Indraprastha Gas Ltd., Sabarmati Gas Ltd., Matrix Bharat Pte. Ltd. and Bharat Stars Services Pvt. Ltd., where he's provided valuable guidance throughout. He finally bid farewell to BPCL on 29.2.2016.

In sports, Mr. Gupta has represented his school and college in football and basketball. His wife, Dr. Rajni Gupta has done her Ph.D. in Hindi and has been teaching for over 16 years at St. Gregorious High School, Chembur. She is also the President of the Lion's Club at Chembur, Diamond Garden, where she's involved in a host of social pursuits like medical centres and camps, welfare of students, senior citizens, orphans etc. She is also an ardent devotee of Sri Sri Ravi Shankar and the Art of Living programs. Apart from their interest in all genres of music, the family enjoys travelling and reading. Their eldest daughter, Rachita, an MBA in Finance, is married to Sudip Chatterjee, son of our ex-ED (I&C), Mr. S. Chatterjee. While she's working with Essar Oil, he's started his own telecommunications business, successfully operating for two years. Their second daughter, Ishita, and her husband, Niket, both did their Masters in IT & Communication in the US and are settled in Los Angeles. Their youngest daughter, Punita did her Law from Govt. Law College, Mumbai and is currently practicing Corporate Law with AZB Law Firm in Delhi. She likes visiting exotic places, and often goes mountaineering & trekking.

### Mr. Manmohan Singh



Mr. Singh joined BPCL in February 1978. Since then, he has served in all four Regions in Projects as well as Divisions. He has headed two large Divisions viz. Ahmedabad & Chandigarh. He avers, "The top management is enlightened and I have been thoroughly influenced by them, both old as well as new. As head of E&P, I came in close contact with people like Mr. M.M. Chawla and Mr. Ashim Dutta. E&P is full of talent due to which we continued to execute projects very well. In my present job, we continue to work on engineering manuals, new technology and new materials to improve long term cost effectiveness. My family has been fully supporting me during my days in BPC." Mr. Singh retired from BPCL as ED (Engineering Services) Marketing on 31.1.2016. He is now settled in Noida.

### Mr. S.K. Malik



He confidently states, "My journey of 35 years has been equally rewarding and challenging. I have had the good fortune of working in the Eastern and Western Regions in various capacities with tremendous support from my seniors and colleagues. I carry immense satisfaction for being instrumental in turnaround of the Saurashtra market with BPCL emerging as No.1 in the Industry, setting up of new ROs after 15 years in Mumbai Territory were some of the proud moments which could happen only because of the great team I had with me. Over the years I have always believed that empowering people is the key mantra for success. With complete trust and confidence in your team, results follow automatically and success becomes a routine event. Relations developed with various stakeholders during my journey in BPCL is something which I am going to cherish for many years. For my young friends who have recently joined this great company, I can only share that the very foundation of these lifelong relations is the mutual trust and respect for each other. True relationships can blossom if there is space for both and the outcome is win-win for both the parties. I have the tremendous satisfaction of being a part of the fantastic I&C Team for the last 9 years and specially the current year, when we achieved a major breakthrough in getting the prestigious KSRTC and Petcoke businesses into our fold. Under the dynamic current leadership, BPCL is only going to perform better and better. My wife Renu and son Rohan join me in wishing each one of you with success and good health. Mr. S.K Malik superannuated as GM (Sales), I&C on 29.2.2016.

### Ms. Gita Ramachandran



A University Rank holder from REC Calicut, Mrs Gita Ramachandran the First Lady Engineer of BPCL joined Mumbai Refinery as GET Electrical in 1979. Retiring as DGM (IS Applications) ERPC on 31.3.2016, she was actively involved in PAHAL, CCS, BITSS and other Applications developed in Dotnet platform by ERPC. Moving on from Maintenance, Projects and Services to IT, she spearheaded calculation of Arrears for 17 years at CSS, Intralink Applications site with over 40 in-house developed Web Applications, IS Net and Multi Media Enterprise Master Data Governance at ERP, IT and ERP set up from scratch while on deputation to BORL, with Unified Communications, Secure/Robust/Resilient LAN, WAN with MPLS, Wireless LAN, VOIP with IP telephony making BORL pioneers in the Petroleum Industry. Recognition accrued in the form of videos and published case studies for her efforts by Microsoft, SAP, CISCO, Bentley, CSI, Petroleum Bazaar, Information Week and PCQuest. She has won accolades galore, like the Golden Peacock National Award by IOD for architecting Intralink Applications (2003); National Award for Excellence as Best Woman by NPMP (2005); recognition by SAP for implementing EMDG for BPCL at SAP Summit and International Conference (2007); recognition for creating world record in implementing SAP in 47 days for BORL as Project Manager (2009); Edge Award for transforming grass roots to state-of-the-art 'Smartest Digital Refinery' at Bina (2011); showcasing pioneering work of BORL at Energy Summit 2012 in the presence of key members from all Oil companies viz IOCL, BPCL, HPCL, ONGC, Essar, Rel Energy and the "Woman Achiever in IT" Award for her contribution to IT in INTEROP Global Platform(2014). Her children are both Engineers doing exceptionally well professionally. Today she is a grandmother to 4 lovely kids and pursues hobbies like reading, event management and designs customized jewelry under the brand name, 'Gehnaa'.

### Mr. Shiv Shankar Prasad



Having joined BPCL on 2nd March 1987, Mr. Prasad was in Retail throughout, spending almost 7 years in Operations, about 11 years in Sales, about 7 years in dealer selection & was State Co-ordinator Bihar for about 4 years. He superannuated from the last post on 31.1.2016. His wife is a housewife; they have two daughters – one is a fashion designer and the other is a lawyer working in a law firm in Delhi, and their son is working in Mumbai. They're settling down in Patna.

### Mr. G. Kalaiselvan



He says, "I entered the BPCL family in 1982 as a young retail engineer in the erstwhile Madras Division. I have had many interesting roles and challenging assignments and I've enjoyed every opportunity that came my way, pursuing every role with passion and commitment." Next in Bangalore Division as Dy.Manager (Engg) in 1989, he was exposed to every aspect of a Division office functioning. As Project Manager in E&P, NR, he commissioned 13 new depots/installations/TOPs under APT from 1991 to 1997. Thanks to the challenge thrown by the then C&MD, Mr. U.Sundararajan, he had commissioned Rewari TOP with 36,000 KL tankage in a record time of 11 months from takeover of land, setting a new industry benchmark. He next moved to Project CUSECS as an E&P representative, which was a life time opportunity to gain exposure to global best practices in organizational restructuring and change management. Mr. Kalaiselvan was proud to have been associated with Project ENTRANS from its very inception in 1999. The 14 years spent in ERP project implementation and ERP Competency Centre was a golden period of his professional life, both in terms of challenges faced and rich experience gained at every stage of the project. Implementation of robust capital investment process and various HR applications like PMS, Travel Management & Portal and setting up of SAP Training centre was a fulfilling experience in his ERP journey. From 2012, as leader of the internal coaching team, he has enabled building of high performing teams and motivated and happy individuals through various coaching interventions across the organization. He finally retired as General Manager (Internal Coaching) on 31.5.2016.

### Mr. Gurdev Singh Chambal



Mr. Chambal joined BPCL in 1982 at Chandigarh Divisional Office, graduating under the guidance of leaders who had a strong Burmah Shell connect. After being inducted into Operations in 1988, he served at Jammu, Mathura, Bathinda, Jaipur and finally retired from Lalru depot as Sr.Manager Ops. I/C (Retail) on 31.3.2016. As he adds, "My whole journey in BPCL has been a very enriching experience which helped me grow as a human being. Being at different locations and meeting a variety of people has broadened my outlook. I love travelling and BPCL has afforded me great opportunities to visit various places. My wife, Sukhpal, who is a homemaker, has been my support system throughout. She is a great cook and a wonderful host. My son, Navjot, is completing his B.E. (Mechanical) this year. After retirement, I will be settling at Patiala and hope to pursue my hobbies of reading and writing, for which I will have sufficient time now."

### Mr. P.K. Biswas



After his Masters in Physics in 1978, he started his career as a teacher of Physics at the HSC school at Balurghat followed by a stint in IAF, Sambra, and ONCE, Calcutta before joining BPCL on 1.9.1982 at ERO, Calcutta. In Eastern Region, he worked at Budge Budge (Learning Institute to become an Oil Man), NJP DU (Learning ground for understanding of dependency on OMC and importance of MDP), Regional Office (Learning ground for Management control and Development of staff). In Western Region, he was posted at CO (learnt how to take a holistic view before making an opinion/taking a decision), Maker Towers (learnt how to visualise the issues of Regions and locations from a distant place as well as anticipating of unknown future and demand numbers to support the Business growth by positioning products JIT). He has worked in Operations (Depot, Installation, Region, RHQ), Safety, Vigilance, Logistics (Despatch, Region, RHQ) etc and has grown as an Oilman with expertise in Operations, Logistics and Corporate Governance. He retired as DGM (Operations) RHQ on 29.2.2016. His wife completed her Masters in Social Work from TISS, Mumbai and is associated with TISS for various projects in Mumbai. Their only son did his BMM from SIES, Nerul and Masters in Communication from Manipal University and is working as an "Automobile Journalist" in Mumbai.

### Mr. K. S. Shankaran



On completing his M.Sc in Organic Chemistry, Mr. Shankaran worked in two private organizations before joining BPCL on 12.5.1981 as Operations Officer at Tondiarpet Installation. Next at Coimbatore Depot, he recalls filling 1 KL tanks on bullock carts and the size of the tank lorries ranging from 7-9 KL. He was then posted in Mangalore Dispatch Unit, TNP Dispatch Unit and as Manager LPG Operations in Chennai, where he was involved in the commissioning of the first four LPG plants in SR. In 1994, he completed his PG Diploma in Sales and Marketing. Subsequently he was posted in Delhi Coordination, when various approvals were obtained from MOP&NG. Next as TM (Retail) Bangalore and AMM (TN), he was instrumental in commissioning of many ALDs and ROs in Bangalore, upcountry locations and Tamil Nadu and also tied up with M/s. Adayar Ananada Bhavan at all OSTs/ROs in SR, which fetched substantial revenue to the Corporation. Some of these ROs have sales of over 1500-2400 KL HSD per month. He was very content to retire as GM (Logistics) I&C on 30.4.2016. His wife, Sumathi is a home maker. Their daughter, Apoorva after completing her B.Tech (Biotech) and working with Sandoz for a brief stint is now pursuing her MBA in NMIMS. The younger daughter, Narayani graduated from Poddar College in Commerce and will join M/s. Tata Capital shortly.

### Mr. R.B. Tupe



After a long innings of 12 years in HOCL, Rasayani, in the Instrumentation field, Mr. Tupe joined BPCL on 19.5.1992 as Manager (Engg.& Constn.)-Instrumentation Mumbai Refinery & worked as Instrument Section Head. In 1999, he was deputed to Kuwait National Petroleum Company (KNPC), Kuwait through Petroleum India International(PII), Mumbai. Back in 2001, he worked in Instrument Maintenance, responsible for DHDS, CCU, CDU-I & II, CPP, Utilities/Tankages/Offsite/MINAS area. He finally retired as Chief Manager(Inspection & Advisory Services) Mumbai Refinery on 31.5.2016. He enjoyed his tenure in BPCL-MR, specially as he could contribute in resolving a lot of Instrument problems by analyzing & finding the root cause of failure. He also had the opportunity to carry out Factory acceptance tests of various DCS and Analyser systems in India as well as abroad. He considers his wife, Asha as the backbone of his entire career. A housewife, she has taken good care of the family, especially the education of the children. Their elder daughter, Rupali has completed ME(Computer Science) & is working as Asstt. Professor in Shah & Anchor Engineering College, Chembur. The second daughter, Minal has completed MA(Industrial Psychology). Their son, Ashish has completed BE(Instrumentation) & is presently working as Instrument Engineer in RCF, Mumbai.

### Mr. Rajesh Shah



He joined BPCL on 4.9.1978 as a Key Punch Operator in EDP at CO, Mumbai. He was transferred to Ahmedabad Division Office in 1981 as a clerical assistant, where he handled appointment of new Dealers and Distributors process through Dealer Selection Board and dealt with LPG customers/distributors. In 1999, he was promoted to management cadre at Pithampur LPG Plant. The most challenging period of his career was from 2006 to 2010 when he was posted as Sales Officer under Rajkot Territory looking after four major districts - Jamnagar, Juangadh, Porbander and Kutchh. On taking over, the commercial sales were almost nil, but in 2010, the minimum sales of a rural area distributor was 40 to 45 MTPA and his sales area had achieved the commercial sales of the entire territory target for continuous two years crossing 1000 MTPA. He got the award for the highest BMCG sales in Western Region. He retired as Dy. Manager Ops. Hariyala LPG on 30.4.2016. His daughter has done her Masters in Forensic Science, is married and settled in USA and son has done his Masters in Software Engineering from NUS (National University of Singapore). and is working there as a Data Scientist with a Singapore based company.

### Mr. Vijay Tandon



He joined BPCL in 1982 at Budge-Budge, where he worked in every department of the multi-activity Installation. The next stop was Lucknow Division in 1991, where he looked after LPG, Direct Market, Lubes, Operations and Retail. Post restructuring, he came to Jaipur in 1998 as TM (Retail). Thereafter in 2004, he was sent on deputation to NRL at Delhi as their Regional Manager (Marketing) North, to set up a new Retail Network in the Northern Region. This gave him the opportunity to get a macro level view and he also learnt about Refinery operations / production / evacuation and the challenges involved. The last stop was Chandigarh in 2010 where he felt the office environment was one of the best. Anupama, his wife, is a homemaker and Anuj, their son, is a 3rd Engineer in the Merchant Navy.

### Mr. R. Srinivasan



His career in BPCL kicked off in SR in September 1981 in Madras Despatch Unit. Thereafter, he was assigned to Amravati Depot, was instrumental in commissioning Badnera Depot, was transferred to Jabalpur Depot and in 1987, he was posted as Sales Officer, Mumbai Division. There followed stints as Sales Officer, Pune Division, a tenure at Vashi DU, Manager Distribution Programming, MR, Manager Maintenance, Inspection Safety, MR and in 2000, he took over as Manager Distribution, MR. A short stint as Manager Installation, Sewree was followed by a posting in 2005 as Manager Logistics, LPG Sewree, a short duration in 2010 as CPO MR and finally, he was transferred as Sr. Manager Ship Chartering. Eventually, he retired as Chartering Head, International Trade, on 31.1.2016.

### Mr. J. Neelamehan



Having worked for 7 years in Madras High Court and 6 months in State Bank of Mysore, he joined BPCL on 2.4.1984 as Assistant at Chennai DU and worked in Distribution at SRO till 1996. As Management, he worked in Badnera, Tondiarpet Installation and Refinery Co-ordination - MRL Chennai. He assisted in commissioning Kondapalli TOP and Ennore Tank Terminal, Chennai, successfully commissioned the new Tada Depot, and handled dispatch activities from RIL – Chennai DU. His wife, Indumathy is a home maker. Their daughter, Mythili Priyadharisni graduated in B.E. (IT) and is in business while their son, N. Ramakrishnan, a M.S. (software) Engineer, is working in CTS at Chennai. He is a sports lover, who enjoys playing bridge and table tennis. He retired as Dy.Mgr. Ops. Tondiarpet on 30th April 2016. He says, BPCL has enriched me in many ways and helped me to grow as a person. I gained valuable experience when I charted my path in various assignments. represented BPCL in PSPB Bridge Tournaments and was a member of the winning team in 1992.”

### Mr. P. N. Shridhara



In his words, “My journey in BPCL – a great place to work, live and learn. After a short stint in M/s. Innosearch Pvt Ltd., a Pharmaceutical unit of Sarabhai Chemicals, I joined BPCL on 21.12.1981 at Bangalore Installation, as a Clerk-Typist. Though the function was new with hospitality supplies to HPCL, it was challenging to learn different departmental functions like Invoicing, Banking, Stock Accounting, Cash and Time Office, Central Excise and Engineering. Mr. B.L. Ghabru was then the Installation Manager and Mr. V.J.Thiruvengadom was the Dy. Manager - very gentle mentors. In 1988, I was transferred to Mysore Depot. From Manual to BPCLIP Package and then to SAP, the changes made by the company to meet the challenges provided a lot of opportunities to learn. In 2010, I was promoted to the management cadre and had postings in Miraj Depot, Desur Depot, Karur Terminal and Mysore Depot and finally retired as Executive (Operations) Mysore Depot on 29.2.2016. I discharged my duties diligently with sincerity, dedication and integrity in thought and action. My family is highly supportive and never discouraged me, whether I was with them or away.”

### Mr. Rakesh Gupta



His BPCL journey started on 1st February 1979 in the Operations section of EDP department in Mumbai, moved to Mumbai Refinery after ten years to set up the EDP center in Refinery, setting up a Local Area Network in the refinery for the first time. He successfully laid the Fiber Optic cable to connect all the departments of the refinery; next in procurement section of IIS at CO, he took up a challenging task of wiring all the offices of BPCL all over India for internet connection. He also procured the first big computers for SAP implementation. He then spent three years in Internal Audit, strengthening the process of various systems in the Company. His next posting was in Lubes SBU in the SCM setup, later in Western Region and finally at Lubes HQ on the same floor from where he started 37 years ago ! He finally retired as Chief Manager (Procurement & Merchandising) Lubes HQ. His wife, Poonam keeps herself busy with her passion for drawing and painting by teaching children in Chembur colony. Their elder son, Gaurav is working in Melbourne, after his postgraduation in Finance there. Their younger son, Rishabh did his post graduation from Liverpool University and is now working with JP Morgan as Risk Analyst in Mumbai.

### Mr. G. N. Srinivasan



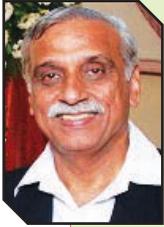
Starting his career in BPCL way back on 20.11.1980 at Mumbai, he initially worked as a LPGSR in Bombay Division. He states, "It would be interesting to know that our objective then was to home deliver a refill cylinder within 2 hours of booking, which we were strictly following." He then moved on to Retail and then to I&C, where off spec LSHS going into the market was dealt with on a war footing basis, resulting in savings of crores of rupees. Next in retail engineering, the innovative idea of installing underground fuel tanks below the pump pedestal resulted in great savings by avoiding RCC pits. When the Railway Board closed down loco fueling at Secunderabad, he ensured extension of the fuelling lines at Vikarabad within 3 days ! As Manager, Jaipur division, commissioning partial resitement of our Sirohi outlet in 3 days (for avoiding court stay) was a fantastic achievement. The outlet went on to become the all India highest selling HSD outlet. Back in LPG operations, he commissioned Dharwad LPG plant in 2000 with workmen moved from our old Hubli depot. He set up such a work culture that the plant went on to become one of the best LPG plants in the entire oil industry. With perseverance, he managed to get sales tax exemption from Karnataka state government which gave savings of about Rs. 15 crores to the company. Next as RLC, Kolkata, he re-commissioned the Non-ferrous foundry at SAIL Kulti. Further as Business Development Manager, Chennai propagation of LOT valve fitted cylinder and introduction of BMCG saw our commercial business grow rapidly. He finally retired at Belgaum as Additional Director PCRA. on 30.4.2016 Both his sons are well employed.

### Mr. Hasmukhbhai D. Rathod



Mr. Rathod's career in BPCL started with ferrying to his work place, Butcher Island after joining BPCL on 14.3.1983. Apart from sea breeze, he witnessed two dolphins jumping, dancing and swimming alongside his boat. The memories of that wonderful experience remain permanently etched in his memory. He recalls the golden era spent with his Burmah Shell seniors, "They were highly dedicated people who always kept company's interest at the top and aimed at a great degree of precision in each and every tanker operation." He mused that Butcher Island was a perfect example of our unity in diversity – people of all faith having their place of worship – temple, mosque, chapel and Buddha Vihar. He mastered tanker operations and was then posted in LPG Bottling Plant, Drum Plant, MOT, TDU and Fire & Safety Depts. of Mumbai Refinery. Next in TQM, he was Lead Auditor in QMS, EMS, OHSAS and Energy Management Systems and was instrumental in undertaking the internal audit of ISO 9001, ISO 14001, ISO 50001 & OHSAS 18001. Being a Black Belt Six Sigma, he contributed to a number of Business Excellence Awards (RBNQA/ FICCI etc.) for BPCL. He finally retired as Sr. Manager – QM, Mumbai Refinery on 29.2.2016. He describes his wife, Rama as "a wonderful life partner and support in all spheres of life." Their daughters Sonal, Hetal and Arti are married and settled in Mumbai. Their son, Ashish is also married and works in the Birla group of companies.

## Mr. R.V. Chalam



In his words, "BPCL gave me everything in life. It is really hard to say goodbye to my dear colleagues and friends. I am nostalgic that the joyride of working with you all has to come to an end by an inevitable stage called "retirement" in one's life cycle. Though I would not be physically present in the refinery, each and every one of you will remain very near and dear to my heart. Working as a team with all of you has always been a pleasure, privilege and pride for me as I am a strong believer of the fact that 'no task is insurmountable' when you approach it with team spirit. 33 years of service and association with you all will remain an eternal part of my life My wife, Pushpa and son, Harish join me to wish you all the very best in life." Mr. Chalam retired as IIS Officer CPO (Refinery), Mumbai on 31.5.2016.



Sultan Dharani

## My 2 Suitcases

On 7th September 1987, I took my first step into BPCL from the corridors of the House of Tata with my 1st suitcase in hand... full of medals and accolades from the field of Sports. I was extremely pleased when I learnt that I was the first designated Sports Officer in BPCL. My joy was further elevated when after the first month in BPCL, I was given the charge as the Petroleum Sports Control Board Coordinator for BPCL with 83 sportspersons in 12 sports disciplines. After winning the Petroleum Minister's Trophy for 3 years on the trot, I moved to the mainstream assignments in BPCL. As I reflect back... the teaming, the bonding, the strategies and expression of emotions and joys we shared and the pranks we indulged in, only a true sportsperson will be able to appreciate and understand. It was the most fruitful and joyous time for me in BPCL as it was loaded with achievements and glory.

Thereafter, I spent 22+ years in the LPG business with postings in Mumbai, Uran and Indore. I was exposed to the marketing, operational as well as the logistics functions of the LPG business. During these many years, the kind of drive and involvement shown by Team LPG consisting of superiors, colleagues and workmen greatly impacted my vision and growth as a whole. The great network of LPG distributors and their wholehearted involvement, participation and support also gave me an impetus to give my best. Long live the 'Bharatgas' brand.

My posting in QCC (WR) during the last 3 years at

BPCL was a totally different exposure. It was a great experience and by far the best. Experiences of the time spent, the efforts involved, the sleepless nights, the sacrifices, the pangs of hunger, the vagaries of nature, the energies expanded in playing out the role of a QCC officer was extremely challenging. The never-say-die attitude of the entire QCC team Pan India and readiness of the team to face challenges and adversities to protect the brand image of BPCL was of the highest order and I am proud to be a member of such a team. It is rightly said.... If it doesn't challenge you, it won't change you.

As I bid farewell on 31.5.2016, as Manager (QCC) West, I carry with me the 2nd suitcase... this time filled with honour, confidence, ability, commitment, power, endurance, gratitude, patience, positivity, honesty, imagination, kindness, generosity, politeness etc. all imbibed in me from the great portals of BPCL.

The past 28+ years have also taught me the value of having a positive and enthusiastic group of co-workers. I also need to acknowledge just how much I have been shaped by my colleagues and friends at BPCL. I have a myriad of experiences, too many to mention, that have impacted on my life in a very memorable and meaningful way. My gratitude to all those who have touched my life in one way or the other. There are few who have left an indelible mark in my life... those whom it would be hard to forget.

I would like to extend my warmest wishes to everyone at BPCL for the future and I am sure that the company will continue to go from strength to strength. Last but not the least, I walk with the elite brand name 'BPCL' proudly pinned to my chest.

Stay Happy, Stay Healthy and Keep Smiling....

# Integrated Refinery Expansion Project

The Integrated Refinery Expansion Project at Kochi Refinery is a Rs. 16,504 Crore refinery expansion project aimed at increasing the refining capacity from 9.5 MMTPA to 15.5 MMTPA and modernization of refinery to produce auto-fuels as per Euro IV/Euro V norms. The upcoming units are designed to offer the necessary flexibility to process crude with high sulphur content which would fetch greater margins.



*Cooling tower*

Capacity expansion will be facilitated by installing a new state-of-the-art Crude Distillation Unit (CDU) of 10.5 MMTPA, which will be the single largest Crude unit among PSU refineries. The Delayed Coker Unit (DCU) of IREP will serve the purpose of converting the high sulphur low value bottom products generated from the existing refinery and IREP units to pet-coke.

Apart from the new CDU and DCU, associated process units like Fluid Catalytic Cracking Unit (FCCU), VGO Hydro-Treater (VGO HDT), Diesel Hydro-Treater (DHDT) Sulfur Recovery Unit (SRU), Tail Gas Treating Unit (TGTU), NHT/ISOM (revamp), Hydrogen Generation Unit (HGU) Captive Power Plant along with matching Utilities and Off-site facilities are the part of the project. The HGU is being implemented on BOO (Build-Own-Operate) mode.

While the enormity of the project is no different from any grass root refinery project which starts from scratch, having an operational plant next to the construction site has added to the many challenging dimensions to the project. In addition, space constraint issues, labour availability issues etc. make this project a very special endeavour. Amidst the many challenges, the project has surpassed an overall progress of 96 % as on 31 May 2016. Cumulative expenditure on the project stands at Rs. 11,500 Crores. Units and facilities are getting completed sequentially. Raw water Treatment Plant is commissioned and is in operation, and Cooling Tower commissioning activities are in progress. Gas Turbine

Generator synchronization jobs are in progress and power generation is expected by Mid-June 2016. Units like Crude unit, Vacuum unit, SR LPG, CR LPG and FO/FG units have been mechanically completed and commissioning activities commenced. Other units are getting completed sequentially.

Further, site grading activities for the Petrochemical Project (PDPP) is in progress and the propylene produced from the IREP-FCCU unit shall be the feedstock for the Pet-Chem plant. The same is a landmark initiative which marks the entry of BPCL into the Petrochemical business.

Safety is a priority objective of our organization and the same is true for the project execution activities at IREP also. A three tier safety system including client, consultant and contractor ensures that the jobs are being executed as per the motto 'Safety first, Progress must'. More than 300 safety officers at site oversee the systems, procedures and execution of jobs. More than 105 million man hours have been completed at IREP site with more than 20,000 labourers working every day, during the peak construction period.

While timely and safe completion of the project is the prime objective, ample care has been taken for the environment also. A green belt with more than 20,000 trees has been developed within the project premises.

The IREP is the largest investment of BPCL at a location and it is also the single largest investment in the state of Kerala. The Project has provided ample employment opportunities as well as all round economic growth and development in the region. The Government of Kerala continues to provide proactive support to the project including financial incentives.



*Crude and Vacuum unit*

# People

## IMC Awards Kunjumon

Organizations applying for IMC Ramkrishna Bajaj National Quality Award, the highest honor in India for successful quality strategies, undergo stringent scrutiny and site visit verification by a team of examiners trained and certified under RBNQA criteria guidelines. Mr. K.A. Kunjumon, DGM (PD), Mumbai Refinery was one of the 12 privileged RBNQA Assessors from about 1000 examiners to be selected as the “Best Team Leader” by M/s. Indian Merchant Chamber in 2015. This is the second time that he has won this award.



Mr. Kunjumon receiving the award from Mr. Dugar, CEO, Overseas Spinning Business, Indonesia. Also seen are M/s. Suresh Lulla, Chairman IMC-RBNQA, Dilip Piramal, President IMC & Niraj Bajaj, Chairman IMC-RBNQA Trust.

## BPCL Stars at AIMA-HR Quiz



like NTPC, IOCL, Star TV, Zensar Technologies, Godrej & Boyce, Balmer & Lawrie, JM financials etc. participated in the event.

## Bipin Reaps Rewards Galore !



India Book of Records felicitated Bipin (Born 8th December 1959) for this earlier. Mr. Shah is due to superannuate from BPCL in 2019 after completing a record 42 years 2 months and 13 days of service.

Bipin commenced his journey in BPCL on 13.9.1976 as a Commercial Trainee at Mumbai Refinery and later joined BPCL in the clerical cadre in Materials Dept. on 18.10.1977. He was promoted as Materials Officer in 1984. He successfully completed his MBA in International Business from the prestigious University of Wales, Cardiff, UK on 27.11.2015 and received his degree in a grand graduation ceremony held in the UK on 28.4.2016.



## Nitin's Noble Blood Donation



On 28.12.2015 Mr. Nitin A Mahatme, Territory Co-ordinator, Nasik LPG donated his blood for the 50th time and adopted two thalassemia children for life, by legal process, to donate/support them for blood donation.



## Fellowship Awarded



Mrs. Rashmi Ghatwai, wife of Mr. K.G. Ghatwai, Chief Manager HSSE (Retail) - North has been awarded a Senior Fellowship by Ministry of Culture, Govt. of India for 2013-14 for 2 years w.e.f. 1.1.2016. Rashmi is passionate about writing and directing plays for a cause and not purely for entertainment. She has done many street plays involving school children on environmental issues, which has helped them to understand various aspects of conservation of environment & natural resources. Recently, she has written and directed plays for 15 cancer patients of Max Hospital, Delhi. She believes that performing various roles in the play has acted as a therapy for these patients. She has also written and directed plays on the ill effects of smoking, drinking and chewing tobacco, in which the housekeeping staff of Noida Housing Complex had performed at various places. Apart from Junior & Senior Fellowships for Marathi writing by Ministry of Culture, Govt. of India, she also has 900 published articles and 5 books to her credit.

## InQuest Engages WR Employees



InQuest – the multi-BU Quiz, was launched in the year 2014-15 for Clerical Staff in Western Region, with a view to engage and empower employees. The finalists for the quiz were chosen through two online rounds, resulting in 8 finalists from various businesses and entities participating in the live grand finale at Swapnashilp. The gruelling finale had five rounds packed with innovation and challenge like the abbreviation round, safety round and choose your question round amongst others. Apart from enhancing their knowledge about the latest happenings in the organization, the audience had a chance to engage their grey cells by answering the audience questions and winning goodies.

## How He Braved ISL Fantasy



Each of the world's most prestigious sporting events have their own fantasy leagues, starting from American Sports such as Baseball, Basketball to our very own Cricket (Both IPL and all ICC events have Fantasy). These are held, not just to serve as a source of entertainment, but also to analyse and gauge the performance of people in Sports Analytics. Simply put, you are given a platform whereby you are given a team with places/slots to be filled by players playing for the actual teams as per your analysis. Say you know Virat Kohli is a great batsmen or Ravi Ashwin a great bowler, both play from different IPL teams. What you are expected is to pick a starting 11 from any of the IPL teams on a daily basis, whereby you keep earning points and the person with the highest points at the end of the season is the champion. But what looks that easy, ain't one which you can sail through. There is a budget allocated to you and you cannot exceed its limit. Just like the stock market, you can buy stocks which would never let you go into losses, yet they don't grow as much as ones having higher stock prices, or there are high risk stocks which are lower priced and higher growth potential, which can change your luck in a new york minute. There are lakhs of people playing this fantasy, and the expectation from a champion is not to predict what everyone could, viz. a Virat Kohli may be taken by lakhs of people in their teams, but does he have the correct impact to take you to the top with his price being very high, or if you have a player like Shreyas Iyer, a youngster costing you way lesser and not hurting your budget, and he gives you a quickfire 50 and you manoeuvre your way ahead of the pack .The crux of it is all about finding the correct rationale and being cognitive to predict what is to happen, just like the stock market.

Anik, son of Mr. S. P. Bhowmik, Project Leader, E&P-W, Ahmedabad won the Indian Fantasy League 2015 by intelligent strategizing. Every morning he would doggedly analyse the matches for about 15 mins and put strategic players into his team, and as time went by, his points started increasing and he was at the top of the leaderboards with a handsome lead. He won a cash prize of Rs. 5 lakhs; being in the finals of ISL with the VVIPs and an all paid trip to Goa; Puma gift coupon worth Rs.25k and a jersey signed by all the team members of Delhi Daredevils. The icing on the cake was his meeting with Mr. Mukesh Ambani, RIL Chairman.

## Reminiscences



### Mr. S. Rajagopal

Mr. Srinivas Rajagopal, popularly known as SR died on 4th February 2015 at the age of 89 in Bengaluru, leaving behind host of friends and relatives.

In the early 1950s, SR joined Burmah-Shell as a clerk in Madras Branch. He was one among the several progressive youths to fight for the legitimate rights of the workmen through the Trade Union

movement. The leadership of B.S Employees' Union was imposed on him by the employees unilaterally. His magnum opus was the landmark milestone of bringing about, for the first time, through bilateral agreement with the British management and also through legal measures, a structured scale of Pay & Allowances, introduction of overtime allowance, leave fare assistance, bonus, time scale increments and periodical promotions. Apart from BSEU, a few other Trade Unions also were led by him during that period. He was doubtless the darling of countless workmen, for whose welfare SR sacrificed many things and devoted his precious time, skill and persuasive negotiating talent.

Realising that he had completed his chosen task of emancipation of the working class to a great extent, in 1962, after considerable thought accepted a promotion as a Sales Officer. He worked in various locations in the South and in Goa Divisional Office. He finally retired as Senior Divisional Manager of Secunderabad Division in June 1985. He was also the President of Bharat Petroleum Retired Management Association, Chennai. SR led his team of officials with a high degree of professional skill, competence, experience and expertise, to win laurels for the Company. He was a beacon of inspiration, assessing the situation quickly and aligning his radar accordingly. SR was a phenomenal and highly diplomatic person, compassionate, sensitive, caring and broad minded. He had in him a magic bullet to find solutions to problems of any magnitude with utmost ease, A man of high principles and values, SR believed in participative management. Regarded as an endearing personality endowed with modesty, integrity and humility, he instilled values that would surely uphold the ethical golden standard of BPCL. To sum up, SR was a jewel in the crown.



### Mr. L. Chandrasekaran

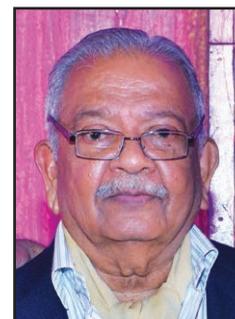
Chief Manager Infra.(Logistics), South expired on 13.1.2016 due to cancer. He was 59 years old and had served the Corporation for about 33 years. He is survived by his wife and son.

### Mr. C.S.R. Ullal

Mr. C.S.R. Ullal, father of our doctor at CO, Dr. Sunil Ullal, passed away on 22nd April, 2016. More importantly, Mr. Ullal retired as our GM (E&P) in January 1988. Mr. M.S. Sadasivam, also our former GM (E&P), has penned a few lines in his memory.

“Mr. Ullal was a legend in Burmah Shell/ BPCL for technical knowledge and man management. He was far sighted and maintained the highest standards of work ethics. Modest, soft spoken and calm at all times, he led well. On its changeover as a PSU, BPCL had to upgrade the E & P Function urgently to get its fair share of plan/non plan projects of the Oil Industry. It was Mr. Ullal who achieved that difficult objective single handedly in the shortest time. He moulded a few rusted old hands and a large number of new recruits into a winning team. He led it ably and achieved all targets, inviting appreciation of the Board, Ministry and Planning Commission.

Mr. Ullal was equal to new and unexpected challenges in Project Management. For instance, when the new installation at Irimpanam (Cochin) was suddenly subjected to Environmental Clearance, he made a brilliant presentation to the Secretary for Petroleum at the site itself and the project moved on. Many in his team benefitted by his wise guidance and moved up as General Managers / Directors in BPCL and other Organisations. He was a great human being. May his soul rest in peace.”



### Mr. Sree Gopal Basu

Ex-President of the BPCL Retired Management Association in Kolkata, Mr. S.G. Basu had long stints of service, both in Kolkata and Mumbai, where he developed a host of friends due to his amiable nature. His wife, Rekha has been an asset to him as excellent cook and hostess. Though he was 89 plus, till

his last breath, he used to take an active interest in all social activities in his para (locality) and was President in many of them. He is fondly remembered as one of the founding fathers of the Kolkata BPRMA. He leaves behind Rekha and two sons, Amit and Sumit.



### Mr. S. Andrews

OSTS Manager Dharmapuri, Karur Retail Territory, expired on 6.2.2016 at the age of 56 years. He had joined the Corporation on 1.12.1986. He is survived by his mother, wife and two daughters.



## Performance Par Excellence



Mrs. Manjari Patke, Mrs. Vijaya Bhat and Mrs. Shaila Tilak.

Our Master Athletes - Mrs. Shaila Tilak, Mrs. Manjari Patke and Mrs. Vijaya Bhat have demonstrated stellar performances at the 36th National Masters Athletic Championship 2016 held at Lucknow from 10th -14th March, 2016 and earlier at the Maharashtra State Masters Athletic Meet held at Mumbai in Dec 2015. Details of their achievements are given below:-

| Name  | National Masters (Lucknow)   | State Masters (Mumbai)  |
|---|--|---|
| Mrs Shaila Tilak (76 Yrs) - Mother of Mr. V. N. Tilak, RLM West               | Shotput (Gold)<br>Javelin (Gold)<br>Discus (Gold)  | Shotput (Gold)<br>Javelin (Silver)<br>Discus (Silver)<br>100 m (Silver) |
| Mrs Manjari Patke -Wife of Mr. M.S. Patke, President (Assets & Services) BPRL | 5km walk (Bronze)<br>4x100 m relay (Gold)  | 5km walk (Silver)<br>Javelin (Silver)                                   |
| Mrs Vijaya Bhat -Wife of Mr. U.S.N. Bhat, Chief Manager CP&CD                 | 5km walk (Gold)<br>4x100 m relay (Gold)<br>5km run (Silver)<br>100 m (Bronze)<br>Discus (Bronze) | 5km walk (Gold)<br>1500 m (Silver)<br>400 m (Bronze)<br>Javelin (4th)   |

Along with their hard work and dedication to the 5S of Sports (Stamina, Speed, Strength, Skill & Spirit), they raised the bar of excellence and created new benchmarks. It is rightly said by the great Pele that "Success is no accident. It is hard work, perseverance, learning, sacrifice and most of all, love for what you are doing or learning to do." Kudos to our Master Athletes !

## BPCL Triumphs at PSPB Veteran's Tennis

For the first time in history, the BPCL Veterans Tennis team lifted the Team Championship during the 35th PSPB Inter Unit Tennis Tournament, beating the favourite and title holders OIL. Hosted by EIL, the championship was held in DLTA tennis courts in Delhi in March 2016. In the semifinals BPCL beat EIL 2-1. Bhushan Akut won the singles and teamed up with Arpan Ghosh to win the doubles as well. For the finals, OIL had ex tennis professional players in their squad. Bhushan played a near perfect game to win his singles 6-0, 6-1. In the decider doubles, he teamed up with spirited Arpan Ghosh, who played a crisp game and the duo won in three hard fought games 6-3, 5-7, 6-3. Bhushan also reached the finals in the Individual Veteran's Singles Championship and took the Runners up trophy. Sanjay Mehrishi played well to reach the quarterfinals in the Singles event. Kudos to our Veteran Tennis players for putting up such spirited effort !



From (L) are N. Venkataramani, Parmod Gulati, Bhushan Akut, Sanjay Mehrishi, Arpan Ghosh & K. Ravi.

## Golf Triumph

About 120 golfers participated in the 36th Petroleum Sports Promotion Board (PSPB) Inter Unit Golf Tournament organized by ONGC at ITC Classic Golf Resort, Manesar from 29th March to 1st April 2016. Capt. Shankar Karajagi, TM (I&C) Hyderabad, played under the CMD team of BPCL with a handicap of 20 and won the Gohain Trophy (19-24 Handicap) with an impressive score of 137 (that's under 7) and was the best in the group. He was given a Winners Trophy by Director, ONGC at a glittering award function in the presence of dignitaries of various companies and MOP&NG.



## अध्यक्ष कार्यालय एवं पश्चिम क्षेत्र के हिन्दी समन्वयकों का सम्मेलन



अध्यक्ष कार्यालय एवं पश्चिम क्षेत्र के हिन्दी समन्वयकों का सम्मेलन झीलों की नगरी भोपाल में सम्पन्न हुआ। श्री रवि पी.एस., क्षेत्रीय प्रमुख (रिटेल) पश्चिम तथा अध्यक्ष राजभाषा कार्यान्वयन समिति (पश्चिम) ने सम्मेलन की अध्यक्षता की। इस अवसर पर श्री डी.एस.रावत, संयुक्त निदेशक, पेट्रोलियम एवं प्राकृतिक गैस मंत्रालय, नई दिल्ली, श्री हरीश सिंह चौहान, अनुसंधान अधिकारी, गृह मंत्रालय, भोपाल विशेष अतिथि के रूप में उपस्थित थे। विशेषज्ञ बाहरी संकाय के रूप में श्री राजेंद्र कुमार वर्मा, सहायक निदेशक, राजभाषा विभाग, गृह मंत्रालय, पुणे उपस्थित थे, अध्यक्ष कार्यालय से श्री प्रदीप अय्यंगार, मुख्य प्रबंधक, प्रशासन, सीओ तथा श्रीमती सुषमा जाधव, वरिष्ठ प्रबंधक (हिन्दी) निगमित उपस्थित रहे।

मान्यवरों द्वारा दीप प्रज्वलित कर कार्यक्रम का विधिवत उद्घाटन किया गया। इसके पश्चात श्री सुमित कुमार, टीम सदस्य, ईआरपीसीसी की सुरीली आवाज में गणेश वंदना प्रस्तुत की गई और मंगलमय वातावरण में सम्मेलन की शुरुआत हुई इस अवसर पर श्री रवि पी.एस., क्षेत्रीय प्रमुख (रिटेल) पश्चिम तथा अध्यक्ष राजभाषा कार्यान्वयन समिति (पश्चिम) ने अपने उद्घाटन भाषण में पश्चिम क्षेत्र में हुई हिन्दी प्रगति के प्रति संतोष दर्शाते हुए, सभी समन्वयकों से अनुरोध किया कि सभी समन्वयक हिन्दी का कार्य इतनी तेजी से बढ़ाएं कि आनेवाले वर्ष में हमारा पश्चिम क्षेत्र अक्ल स्थान पर रहे। हिन्दी कक्ष पश्चिम के श्री विद्याधर जोग और सभी

हिन्दी समन्वयकों को उनके अच्छे हिन्दी कार्यान्वयन के लिए बधाई दी और उनका हौसला बढ़ाया। इसके साथ ही सभी समन्वयकों को यह आग्रह किया कि हम हिन्दी के माध्यम से अपने कारोबार में ग्राहकों के साथ 'रिश्ता दिल से' कैसे प्रस्थापित कर सकें इस पर विचार करें। इसके पश्चात श्रीमती सुषमा डी. जाधव, वरिष्ठ प्रबंधक (हिन्दी), निगमित द्वारा सभी समन्वयकों को तथा हिन्दी कक्ष पश्चिम को बधाई देते हुए यह संदेश दिया गया कि इस वर्ष पश्चिम क्षेत्र के हर कार्य में हिन्दी को बढ़ावा दिया गया। पश्चिम क्षेत्र की प्रगति का प्रस्तुतीकरण श्री विद्याधर जोग, उप प्रबंधक, हिन्दी(पश्चिम) द्वारा किया गया। श्री डी.एस.रावत, संयुक्त निदेशक, पेट्रोलियम मंत्रालय तथा श्री हरीश सिंह चौहान, अनुसंधान अधिकारी, गृह मंत्रालय, भोपाल ने अपने संबोधन में सभी समन्वयकों को हिन्दी के विकास के प्रति प्रेरित किया। इस अवसर पर हिन्दी कक्ष, पश्चिम क्षेत्र की ओर से बनाई गई हिन्दी मार्गदर्शक सीडी, हिन्दी डेस्क कैलेंडर एवं पेट्रोलस हिन्दी विशेषांक का विमोचन किया गया और इन सभी प्रयासों की सभी मान्यवरों द्वारा सराहना की गई। पश्चिम क्षेत्र में मुंबई तथा राज्यवार किए गए हिन्दी के अच्छे कार्यान्वयन हेतु राजभाषा गौरव प्रमाणपत्र, पुरस्कार एवं ट्रॉफी के साथ हिन्दी समन्वयकों को गौरवान्वित किया गया।

कुल 50 हिन्दी समन्वयक तथा भोपाल लोकेशन के करीब 30 अधिकारीगण इस सम्मेलन में प्रतिभागी के रूप में शामिल हुए। इस अवसर पर सभी समन्वयकों द्वारा हिन्दी कार्यान्वयन हेतु कुछ सुझाव दिये गए तथा उनके द्वारा हाल ही में किए जा रहे प्रयासों के बारे में भी बताया। सभी प्रतिभागियों द्वारा उनके लोकेशन में हिन्दी कार्यान्वयन पर प्रस्तुतीकरण दिया गया। श्री प्रदीप अय्यंगार साहब द्वारा सभी समन्वयकों को यह संदेश दिया गया कि वे अपने कार्य क्षेत्र में हिन्दी का अधिक से अधिक प्रयोग करने की दिशा में कार्य करें। सुझाव देने वाले समन्वयकों को यदि सही मायने में अच्छे सुझाव हो तो उन्हें पुरस्कृत करने की घोषणा की। श्री संजय सूद द्वारा हिन्दी समन्वयक सम्मेलन हेतु किए गए विशेष कार्य की सराहना की गई। इस कार्यक्रम का संचालन श्री विद्याधर जोग द्वारा किया गया जिसे सभी उपस्थितों द्वारा सराहा गया। अंत में श्रीमती सुषमा डी. जाधव, वरिष्ठ प्रबंधक (हिन्दी), निगमित द्वारा धन्यवाद ज्ञापन एवं समापन की घोषणा की गई।

## यूनिकोड प्रशिक्षण

भोपाल एएफएस, भोपाल प्रादेशिक कार्यालय, बकानिया पीओएल डिपो तथा बकानिया एलपीजी कार्यालय इन चार लोकेशनों में हिन्दी कार्यशाला तथा यूनिकोड प्रशिक्षण कार्यक्रम का आयोजन किया गया। इस अवसर पर उपस्थित श्री विद्याधर जोग, उप प्रबंधक (हिन्दी) पश्चिम द्वारा हिन्दी पत्राचार तथा अन्य हिन्दी संबंधित कार्य और अधिक तेजी से बढ़ाने के लिए कुछ सुझाव दिये। तत्पश्चात सभी कर्मचारियों को हिन्दी सॉफ्टवेयर इंडिक का इन्स्टलेशन तथा इसका प्रयोग के संबंध में जानकारी देते हुए सभी को हिन्दी में यूनिकोड के माध्यम से टंकण करने का प्रशिक्षण दिया। सभी लोकेशनों के कर्मचारी तथा



अधिकारियों ने हिन्दी के कार्य को और अधिक तेजी से बढ़ाकर कार्यालय को हिन्दी के कार्यान्वयन में पश्चिम क्षेत्र में सबसे आगे रखने का प्रयास करने की शपथ ली।

## संसदीय राजभाषा समिति की आलेख एवं साक्ष्य उप समिति का निरीक्षण

संसदीय राजभाषा समिति की आलेख एवं साक्ष्य उप समिति ने कोच्चि स्थित नगर राजभाषा कार्यान्वयन समितियों के अध्यक्षों तथा कुछ सदस्य कार्यालयों के साथ विचारविमर्श किया। निरीक्षण बैठक में भारत पेट्रोलियम की ओर से राज्य समन्वयक, केरल श्री सोमचूडन, वरिष्ठ प्रबंधक, हिन्दी अध्यक्ष कार्यालय, सुश्री सुषमा जाधव एवं उप प्रबंधक (हिन्दी) दक्षिण सुश्री एम एस मैथिली उपस्थित थे। संसदीय समिति के सदस्यों ने हिन्दी में पत्राचार का प्रतिशत, प्रशिक्षण, टिप्पण आदि में कार्यालय द्वारा किए गए कार्य की समीक्षा की तथा इसकी काफी सराहना की। संसदीय समिति



के उपाध्यक्ष व सदस्यों ने अनेक बिन्दुओं पर चर्चा की तथा राजभाषा नियम के बारे में सभी को अवगत करवाया।

## बीडीडीएस द्वारा प्रशिक्षण

नागपुर के बम निरोधक दस्ता एवं ग्रामीण पुलिस, नागपुर ने मिलकर बम की धमकी पर प्रशिक्षण और साइट प्रदर्शन किया। श्री संजय श्री यादव, टेरिस्टरी समन्वयक एलपीजी, नागपुर ने सभी बीडीडीएस सदस्यों का स्वागत कर एलपीजी प्लान्ट को सुरक्षा की धमकी से प्रभावी रूप से निपटाने के लिए प्रशिक्षण का महत्व बताया। बीडीडीएस टीम ने बम से निपटने के लिए टीम द्वारा प्रयोग किये जानेवाले उपकरण का प्रदर्शन किया। उन्होंने इसका ऑन साइट प्रशिक्षण सिक्युरिटी स्टाफ को दिया।



## उरण टर्मिनल में रजत जयंती समारोह

उरण टर्मिनल हर साल 26 दिसंबर को अपना वार्षिक कार्यक्रम विशेष पूजा और सांस्कृतिक गतिविधियों के साथ मनाता है। इस वर्ष रजत जयंती वर्ष होने के कारण यह दिन विशेष रहा। इन पच्चीस वर्षों में यह अब एशिया का सबसे बड़ा एलपीजी हैंडलिंग लोकेशन बन गया। पहले पूजा और फिर 25 वर्ष सेवा करनेवाले कर्मचारियों को प्रमाणपत्र वितरण के साथ समारोह शुरू हुआ। टर्मिनल मैनेजर श्री विलास पाठराबे ने उरण टर्मिनल के 25 वर्षों के सफर के बारे में बताया। स्टाफ और उनके परिवारों ने अत्यधिक पेशेवर टीम द्वारा प्रस्तुत मराठी कार्यक्रम 'तूतू मी मी' का आनंद उठाया। इस बार 26 दिसंबर उरण के स्टाफ के मन में सुनहरे दिन के रूप में कायम रहेगा।

## मालदा डिपो ने इतिहास रचा

मालदा डिपो में टैंक संख्या 15 (एमएस) तथा टैंक संख्या 14 (एचएसडी) की बहुप्रतीक्षित स्थापना का काम 8 मार्च 2016 को वरिष्ठ प्रबंधक परिचालन (रिटेल) पूर्वी क्षेत्र, श्री के एल पौ के गहन दिशा निर्देश में पूरा कर लिया गया है। ओआईएसडी के प्री कमीशन ऑडिट के बाद 25 एम एस एवं 25 एचएसडी बीटीपीएन टैंक वैगन के एक पूरे रेक को इन टैंकों में खाली कर इस स्थापना को सम्पूर्ण किया गया। एमएस एवं एचएसडी की अनलोडिंग मालदा डिपो के परिचालन प्रभारी श्री रॉबिन तिकी एवं अभियांत्रिकी एवं परियोजना के साइट इंजीनियर श्री मनीष कुमार की देख रेख में डिपो की परिचालन टीम द्वारा की गयी। 4000 केएल की अतिरिक्त एचएसडी भंडारण की क्षमता का मतलब दुगना से अधिक क्षमता विस्तार है अर्थात यह भंडारण क्षमता विस्तार 3632 केएल से 7632 हो गई है और साथ ही पहले की एमएस भंडारण की 800 केएल की तुलना में 3000 केएल एम एस के अतिरिक्त भंडारण से एम एस भंडारण की क्षमता में लगभग चार गुना वृद्धि हुई है। इस तरह से मालदा डिपो की यह सफलता की ऊंची छलांग है। टैंकफार्म एवं गैट्री स्वचालन के रूप में मालदा टीम आगे भी बड़े कदम उठाने को पूरी तरह से तैयार है।



## पेट्रोलियम एवं प्राकृतिक गैस मंत्रालय द्वारा राजभाषा संबंधी निरीक्षण



### दक्षिण क्षेत्रीय कार्यालय, चेन्नै:

पेट्रोलियम एवं प्राकृतिक गैस मंत्रालय से श्री डी एस रावत, उप निदेशक, राजभाषा द्वारा दक्षिण क्षेत्रीय कार्यालय, चेन्नै का निरीक्षण किया गया। इस अवसर पर प्रमुख रिटेल(दक्षिण) श्री संतोष कुमार, वरिष्ठ हिन्दी प्रबंधक, श्रीमती सुषमा जाधव, मुख्य प्रबंधक एवं राजभाषा समन्वयन श्री रमन मलिक, बिजनेस/एन्टिटी के प्रमुख एवं हिन्दी टीम उपस्थित थे। श्री संतोष कुमार जी ने उप निदेशक, राजभाषा श्री डी एस रावत साहब का शाल और पुष्पगुच्छ देकर स्वागत किया और दक्षिण क्षेत्रीय कार्यालय द्वारा की जाने वाली राजभाषा संबंधी गतिविधियों के बारे में अवगत कराया। श्री डी एस रावत, संयुक्त निदेशक, राजभाषा, पेट्रोलियम और प्राकृतिक गैस मंत्रालय ने प्रश्नावली पर विचार विमर्श किया तथा चेन्नै कार्यालय द्वारा किए जाने वाले कार्य के प्रति अपनी प्रसन्नता व्यक्त करते हुए हिन्दी की प्रगति जारी रखने का अनुरोध किया।

### राज्य समन्वयक कार्यालय, पटना (बिहार):

भारत पेट्रोलियम के कार्यालयों में राजभाषा संबंधी कार्यान्वयन एवं इसकी प्रगति का समय समय पर अनेक स्तरों पर निरीक्षण एवं समीक्षा की जाती है। इसी क्रम में पेट्रोलियम एवं प्राकृतिक गैस

मंत्रालय से संयुक्त निदेशक, राजभाषा श्री डी एस रावत महोदय द्वारा हमारे बिहार राज्य स्थित 'राज्य समन्वयक कार्यालय' पटना का राजभाषायी निरीक्षण किया गया।

निरीक्षण के दौरान मुख्यालय से वरिष्ठ प्रबन्धक हिन्दी, निगमित श्रीमती सुषमा जाधव, क्षेत्रीय कार्यालय से मुख्य प्रबन्धक विक्रय (रिटेल), श्री राजीवदत्त तथा पूर्वी क्षेत्र के राजभाषा अधिकारी श्री राजकुमार महतो एवं पटना कार्यालय के राजभाषा समन्वयक सह राज्य समन्वयक बिहार, श्री शिव शंकर प्रसाद तथा प्रबंधक विपणन सेवाएँ (रिटेल), श्री देवेश सेन शर्मा जी उपस्थित थे। श्री राजीव दत्त द्वारा श्री रावत महोदय का स्वागत पुष्पगुच्छ भेंट करते हुए किया गया। निरीक्षण पश्चात, संयुक्त निदेशक जी ने पटना कार्यालय के राजभाषा संबंधी कार्यों पर खुशी जाहीर करते हुए पटना कार्यालय द्वारा किए जा रहे कार्यों की सराहना की तथा भविष्य में भी इन प्रयासों को जारी रखने का सुझाव दिया। श्री रावत जी ने कार्यालय के हिन्दी समन्वयक श्री शिव शंकरप्रसाद जी की 31 जनवरी 2016 को होने वाली सेवा निवृत्ति को ध्यान में रखते हुए उन्हें पुष्पगुच्छ प्रदान करते हुए शुभकामनायें भी प्रकट कीं। सफल निरीक्षण की समाप्ति के बाद कार्यपालक हिन्दी, पूर्व श्री राजकुमार महतो द्वारा सभी को धन्यवाद दिया गया।



## विशेष 'योग शिविर'

ईएसई कक्ष ने सभी स्टाफ के हित में सोलापुर प्लान्ट में एक विशेष योग शिविर रखा था। हमारे जीवन में योग का महत्व और यह किस प्रकार रक्तचाप, मधुमेह और दिल की बीमारी का इलाज करता है इसके बारे में प्रतिभागियों को बताया गया। सभी ने शिविर में भाग लेकर योग का अभ्यास किया। कुछ कर्मचारियों ने अपना मत व्यक्त किया कि उन्होंने अब अच्छे स्वास्थ्य का महत्व जाना है और इसका सबसे अच्छा तरीका है योग। ईएसई के इस बढ़िया उपक्रम के लिए सभी ने धन्यवाद दिये।



## विश्व हिन्दी दिवस



कोलकाता

विश्व हिन्दी दिवस प्रत्येक वर्ष 10 जनवरी को पूरे विश्व में मनाया जाता है जिसका उद्देश्य विश्व में हिन्दी के प्रचार-प्रसार के लिये जागरूकता पैदा करना तथा हिन्दी को अंतरराष्ट्रीय भाषा के रूप में प्रतिष्ठित करना है। 'जन- जन की आशा, विश्व में बढ़े हिन्दी भाषा' के उद्देश्य की सार्थकता के प्रयास में कोलकाता क्षेत्रीय कार्यालय में विश्व हिन्दी दिवस काफी आनंद एवं उत्साह के साथ मनाया गया। रिटेल प्रमुख श्री सुरजीत महालिक ने दीप प्रज्वलित कर विश्व हिन्दी दिवस का उद्घाटन किया और उपस्थित जनों को दैनिक कामकाज में अधिक से अधिक हिन्दी भाषा के प्रयोग करने के प्रति प्रेरित किया।

दक्षिण क्षेत्रीय कार्यालय में विश्व हिन्दी दिवस पर हिन्दी सुगम संगीत एवं हिन्दी अनुवाद प्रतियोगिताएँ आयोजित की गईं। इस अवसर पर बाहरी संकाय के रूप में उपस्थित कविवर श्री ईश्वर चंद्र झा ने हिन्दी कार्यान्वयन की प्रगति के लिए सरल उपायों के बारे में मार्गदर्शन दिया। विश्व हिन्दी दिवस की परंपरा में शामिल होने के लिए पटना एलपीजी संयंत्र ने भी इस वर्ष पहली बार विश्व हिन्दी दिवस बड़े हर्षोल्लास के रूप में मनाया। विभिन्न प्रतियोगिताओं के अलावा एक राजभाषा गोष्ठी भी आयोजित की गई।

गोवा में विश्व हिन्दी दिवस का आयोजन किया गया। शुरुआत में सभी कर्मचारियों का स्वागत कर सभी को हिन्दी दिवस के औचित्य और महत्व के बारे में मार्गदर्शन दिया गया तथा आयोजित प्रतियोगिताओं के विजेताओं को पुरस्कृत किया गया।

खारघर में विश्व हिन्दी दिवस पर आयोजित शब्द पहली, प्रश्नमंच प्रतियोगिताओं के विजेताओं को पुरस्कृत करने के लिए मुख्य अतिथि के रूप में श्री रवि पी.एस. रिटेल प्रमुख (पश्चिम) तथा अध्यक्ष राजभाषा कार्यान्वयन समिति (पश्चिम) उपस्थित थे। श्री रवि जी ने पश्चिम क्षेत्र में हो रही हिन्दी की प्रगति पर संतोष व्यक्त किया और खारघर कार्यालय में भी इसे और तेजी से बढ़ाने के प्रयास पर जोर दिया।

अध्यक्ष कार्यालय में भी विश्व हिन्दी दिवस मनाया गया। इस दौरान

शब्द पहली प्रतियोगिता तथा प्रश्नमंच प्रतियोगिता का आयोजन किया गया। इसमें कार्यालय के अधिकारियों/कर्मचारियों ने बढ़-चढ़कर भाग लिया। सभी विजेताओं को पुरस्कृत करने के लिए मुख्य अतिथि के रूप में श्री प्रदीप अय्यंगर, मुख्य प्रबन्धक (प्रशासन), सीओ उपस्थित थे तथा उनके साथ श्रीमती सुषमा जाधव, वरिष्ठ प्रबंधक (हिन्दी) निगमित भी उपस्थित थीं। कार्यक्रम का संचालन श्री विद्याधर जोग तथा श्रीमती सोनिया ठाकुर द्वारा किया गया। इस अवसर पर मुख्य अतिथि श्री प्रदीप अय्यंगर जी द्वारा सभी उपस्थितों से यह अनुरोध किया गया कि वे उनके विभाग में या समूचे निगम में हिन्दी कार्यान्वयन बढ़ाने की दिशा में सुझाव दें और साथ में यह भी घोषित किया कि अच्छे सुझाव भेजने वाले प्रतिभागी को पुरस्कृत किया जाएगा। इस प्रतियोगिता के आयोजन के लिए सभी उपस्थितों ने धन्यवाद दिया और हिन्दी के कार्य को आगे ले जाने की प्रतिज्ञा की।



खारघर

निगम अनुसंधान एवं विकास केंद्र, ग्रेटर नोएडा में विश्व हिन्दी दिवस के ओजस्वी कार्यक्रम की अध्यक्षता श्री संजय भार्गव, राजभाषा अध्यक्ष/प्रमुख-सीआरडीसी द्वारा दीप प्रज्वलन एवं गणेश स्तुति के साथ की गई। श्री भार्गव ने अपने संदेश के



नोएडा

माध्यम से स्टाफ को राजभाषा के प्रति उत्तरदायित्व निर्वाहन स्मरण कराया। कार्यक्रम के लिए विशेष रूप से आमंत्रित बहुचर्चित कविगणों ने अपनी श्रेष्ठ कविताओं के माध्यम से हास्य एवं वीरता के अलावा कई हृदयस्पर्शी विषयों पर मनोरम कार्यक्रम प्रस्तुत किए। तनावयुक्त वातावरण से दूर इस सफर का आनंद लेते हुए, सीआरडीसी एवं आईडीसी के सभी स्टाफ ने इस उत्कृष्ट कार्यक्रम के आयोजन पर सराहना व्यक्त की।

## तेल एवं गैस संरक्षण पखवाड़ा

तेल उद्योग एवं पीसीआरए के समन्वयन से एसएलसी, महाराष्ट्र द्वारा तेल एवं गैस संरक्षण पखवाड़े का उद्घाटन श्री सुभाष लाखे, आईएस, जेएस और निदेशक नागरी आपूर्ति, महाराष्ट्र सरकार ने किया। जिसमें राज्य सरकार के वरिष्ठ अधिकारी, तेल कंपनी के अधिकारी, डीलर, वितरक तथा स्कूली बच्चे और उनके शिक्षक उपस्थित थे। श्री लाखे ने सभी को पेट्रोलियम उत्पादों की उपलब्धता से संबंधित विभिन्न पहलू, पेट्रोलियम उत्पादों के आयात बिल बढ़ने के कारण खजाने पर बढ़ता भार, विश्व में पेट्रोलियम उत्पादों के बढ़ते प्रयोग के कारण पर्यावरण पर प्रतिकूल प्रभाव के बारे में बताया। उन्होंने पेट्रोलियम पदार्थों सहित प्राकृतिक संसाधनों के संरक्षण की आवश्यकता पर जोर दिया। उन्होंने जनसमूह के हित से संरक्षण की बातें भी बताईं और वर्तमान तथा भावी पीढ़ी के लिए स्वच्छ पर्यावरण के विकास में योगदान देने का संदेश दिया।

**एर्णाकुलम** में श्री मुरली श्रीनिवासन, राज्य स्तरीय समन्वयक, तेल उद्योग, केरल एवं लक्षद्वीप तथा कार्यपालक निदेशक, इंडियन ऑयल, केरल द्वारा तेल संरक्षण की शपथ दिलाई गई। इस अवसर पर वाॅकथॉन और साइकिल रैली का आयोजन किया गया तथा अतिरिक्त निदेशक, पीसीआरए द्वारा प्रश्नमंच आयोजित कर विजेताओं को पुरस्कार दिये गये।

**बेंगलुरु** में तेल संरक्षण पखवाड़े का उद्घाटन मुख्य सचिव (कर्नाटक), श्री अरविंद जाधव ने किया। इस अवसर पर एसएलसी (कर्नाटक) एवं जीएम केएसओ आईओसी महाप्रबंधक (गैस), राज्य समन्वयक कर्नाटक (बीपीसीएल) वरिष्ठ क्षेत्रीय प्रबंधक (एचपीसीएल), तेल उद्योग के पदाधिकारी, शिक्षक, करीब 250 छात्र एवं प्रेस सदस्य उपस्थित थे। आईओसी ने इस इवेंट का समन्वयन किया।

**मैसूर** में तेल संरक्षण पखवाड़े पर तेल एवं गैस के सीमित संसाधनों का संरक्षण करने की शपथ ली। लोकेशन प्रभारी श्री के.एल. दासरथी ने उपस्थित जनसमूह को संबोधित कर तेल संरक्षण का महत्व बताया। नागपुर एलपीजी टेरिटरी में तेल एवं गैस संरक्षण पखवाड़ा श्री संजय यादव, प्रादेशिक समन्वयक नागपुर एलपीजी टेरिटरी ने माननीय श्री धर्मेन्द्र प्रधान, राज्यमंत्री, (स्वतंत्र प्रभार), पेट्रोलियम एवं प्राकृतिक गैस, भारत सरकार का संदेश सभी स्टाफ को पढ़कर बताया। श्री राजेश गोखे, उप प्रबंधक, एचएचएसएसई नागपुर ने सभी अधिकारियों, कर्मचारियों, ड्राइवर्स एवं अन्य ठेकेदारों के श्रमिकों को सुबह 11 बजे



तेल एवं गैस संरक्षण के लिए प्रतिज्ञा दिलाई। श्री प्रमोद श्रीवास, सहायक प्रबंधक (एलपीजी) नागपुर ने तेल एवं गैस संरक्षण पखवाड़ा की रूपरेखा व इसके अंतर्गत होनेवाली गतिविधियों के बारे में अवगत कराया। श्री राजेश गोखे ने कहा कि ड्राइवर्स को अपने वाहन के रखरखाव का विशेष ध्यान रखना चाहिए एवं वाहन को चलते समय उसकी गति पर नियंत्रण रखे, बार-बार गियर नहीं बदलना चाहिए। सिग्नल या जाम के लंबा होने पर इंजन को बंद कर देना चाहिए। श्री राजेश गोखे ने सभी ड्राइवर्स को तेल संरक्षण के प्रति प्रतिबद्ध होने का संकल्प लेने हेतु आग्रह किया।

तेल विपणन संगठन में कार्य करने के नाते यह हमारी नैतिक जिम्मेदारी बनती है कि हम इसके संरक्षण एवं उचित प्रयोग को सुनिश्चित करें। उपभोक्ता तक इसके संरक्षण की आवश्यकता का महत्व पहुँचाने का कार्य हमारा है। इस वर्ष भी भारत पेट्रोलियम के बरेली एलपीजी संयंत्र में यह तेल एवं गैस संरक्षण पखवाड़ा बड़े धूम-धाम से मनाया गया है। इस अवसर पर संयंत्र में कई गतिविधियों का आयोजन किया गया जो प्राथमिक रूप से लोगों तक तेल एवं गैस संरक्षण की जानकारी पहुँचाने पर केन्द्रित थी। साथ ही, संयंत्र में सभी को तेल एवं गैस संरक्षण से संबंधित एक ऊर्जा संरक्षण पुस्तिका भी दी गई।

**हैदराबाद** एलपीजी टेरिटरी द्वारा वारंगल राज्य में मेगा साइक्लोथॉन के साथ तेल एवं गैस संरक्षण पखवाड़ा शुरू हुआ। श्री प्रशांत पाटिल, आईएस संयुक्त कलक्टर, वारंगल ने श्रीमती संध्या रानी, जिला आपूर्ति अधिकारी, वारंगल की उपस्थिति में साइक्लोथॉन को हरी झंडी दिखाई। श्री पाटिल ने लोगों को तेल एवं गैस संरक्षण का प्रयास अपने दैनंदिन जीवन में भी जारी रखने के प्रति संबोधित किया और लोगों तक 'बर्न फ़ैट, नॉट फ़्युएल' का संदेश पहुँचाया। संयुक्त कलक्टर और जिला आपूर्ति अधिकारी ने वारंगल की भारत गैस टीम के इस प्रयासों की प्रशंसा की और कहा कि काफी दिनों के बाद ऐसे सकारात्मक कार्य के लिए उन्होंने कोई रैली देखी है।

**कोचिन** एएसएस द्वारा सौरभ जैन, स्टेशन मैनेजर के नेतृत्व में तेल एवं गैस संरक्षण पर सामूहिक जागरूकता के लिए साइकिल रैली का आयोजन किया गया। स्थानिक पंचायत अध्यक्ष तथा काउंसिलर ने रैली का शुभारंभ किया। सीएसओ और सीआईएसएफ सीनियर

कमांडन्ट कोचिन इंटरनेशनल एयरपोर्ट प्रतिभागियों को प्रोत्साहन देने के लिए उपस्थित थे। संपूर्ण समारोह को स्थानिक टीवी न्यूज चैनलों ने कवरेज दिया।

केरल में गैस संरक्षण पखवाड़े का क्षेत्रीय समापन पखवाड़ा दिनांक 30 जनवरी 2016 को संपन्न हुआ। श्री पी.एम. सोमाचुडन, राज्य समन्वयक, केरल ने उपस्थित जनसमूह का स्वागत किया और तेल एवं गैस पखवाड़े में राज्य में आयोजित गतिविधियों पर संक्षेप में जानकारी दी। दीप प्रज्वलन की शुभ परंपरा से कार्यक्रम शुरू हुआ। इस अवसर पर वक्ताओं के भाषण से दर्शकों को तेल एवं गैस संरक्षण की दिशा में काफी प्रोत्साहन मिला। उन्हें बताया गया कि ईंधन संरक्षण का संदेश लोगों तक तब ही पहुँच सकता है जब तेल विपणन कंपनियां इसे सक्रियता से बढ़ावा देंगी। अतिथियों के भाषण के बाद स्कूली बच्चों के लिए आयोजित राष्ट्रीय स्तर की प्रतियोगिताओं के विजेताओं को पुरस्कार प्रदान किये गये।

कोलकाता एएफएस और ग्वालियर एएफएस में स्टाफ, ठेकेदारों, टैन्कलॉरी ड्राइवरों और एयरफोर्स कर्मचारियों की सहायता से तेल संरक्षण पखवाड़ा मनाया। ग्वालियर में सुरक्षा क्लिनिक, उत्पाद प्रदर्शन और एयरफोर्स के कर्मचारियों के परिवारों के लिए पेन्टिंग प्रतियोगिता रखी थी। कोलकाता एएफएस में तेल संरक्षण की शपथ ली गई और टैन्क लॉरी ड्राइवरों के लिए प्रशिक्षण और प्रश्नमंच का आयोजन कर विजेताओं को पुरस्कार दिये गये।

करूर टेरिटरी ने तेल संरक्षण पखवाड़े में एक मैकेनिक मीट का आयोजन किया। इस अवसर पर बीपीसीएल द्वारा विपणन किये जानेवाले ईंधन और ल्यूब्रिकेन्ट की गुणवत्ता तथा तेल संरक्षण पर भाषण देने हेतु श्री एस.कन्नन, उप प्रबंधक, क्यूए, करूर को आमंत्रित किया गया था। मेसर्स साबरी फ्युएल्स सालेम जिला ने इस इवेंट का आयोजन किया गया। करीब 130 लोगों ने आयोजित रैली में भाग लिया जिसके बाद क्यूसी सेशन चलाया गया। श्री कन्नन ने पेट्रोलियम उत्पादों का ज्ञान, रिफाईनिंग प्रक्रिया, बीपीसीएल की वचनबद्धता, मैक ल्यूब्रिकेन्ट के गुणधर्म एवं लाभ, स्पॉट क्वालिटी परीक्षण और अंतरराष्ट्रीय एनएबीएल मान्यता आदि विषयों पर जानकारी दी। इस पर प्रतिभागियों के प्रश्नों का तुरंत उत्तर दिया गया।

ईंधन संरक्षण गतिविधियों का प्रचार करने हेतु हर वर्ष पीसीआरए और ओएनसी मिलकर तेल एवं गैस संरक्षण पखवाड़ा मनाते हैं। 2016 का विषय था 'स्वच्छ ईंधन'। देश के सभी लोकेशनों में तेल संरक्षण पखवाड़ा मनाया गया जिसका फीड बैक विदाई समारोह में प्राप्त हुआ। एसएलसी, महाराष्ट्र ने तेल उद्योग एवं पीसीआरए ने विदाई समारोह आयोजित किया था जिसमें तेल कंपनी, गेल, डीलर्स, डिस्ट्रिब्यूटर्स और बड़ी संख्या में स्कूली बच्चे उपस्थित थे। श्री ए.एल.कृष्णन, राज्य स्तरीय समन्वयक, तेल उद्योग, महाराष्ट्र ने बताया कि नई एसएल सी, महाराष्ट्र को श्री धर्मेन्द्र प्रधान, माननीय पेट्रोलियम एवं प्राकृतिक गैस राज्य मंत्री से 2015 का उत्कृष्ट ओजीसीएफ पुरस्कार प्राप्त हुआ। पखवाड़े के दौरान विभिन्न गतिविधियों के साथ साथ कई प्रतियोगिताएं



भी आयोजित की गईं। सभी वक्ताओं ने अपने भाषण में ओजीसीएफ 2016 की टैगलाइन 'ईंधन हो स्वच्छ - जन गण रहें स्वस्थ' का प्रभावी उपयोग किया। मुंबई मरीन ड्राइव के व्यस्त इलाके मंक आयोजित वॉ कथॉन में स्कूली बच्चों सहित, शिक्षकों, तेल कंपनी के अधिकारियों, डीलरों/ डिस्ट्रिब्यूटरों ने भाग लिया। इस वॉकथॉन ने, लोगों के मन में काफी जिज्ञासा निर्माण की थी।

त्रिची रिटेल टेरिटरी ने सभी आरओ और चुनिंदा परिवहन हब्स, शैक्षणिक संस्थाओं में ओजीसीएफ अभियान चलाया। आरओ में गुणवत्ता एवं मात्रा जाँच के डेमो दिये गये और ग्राहकों को सुरक्षित वाहन चलाने और ईंधन संरक्षण की जानकारी दी गई। इस अवसर पर आयोजित 'ग्राहक पंचायत' के दौरान दूरवर्ती ग्रामीण ग्राहकों तक तेल संरक्षण का संदेश पहुँचाया गया। इसके अलावा 300 स्कूली बच्चों की मेगा रैली, टी-शर्ट्स का वितरण, बैनरों का प्रदर्शन और तेल संरक्षण पर स्लोगन आदि को प्रिन्ट मीडिया ने अच्छा कवरेज दिया।

नोएडा में लोनी एलपीजी टेरिटरी द्वारा एलपीजी सामूहिक जागरूकता इवेंट का आयोजन किया गया। इसमें ईडी, पीसीआरए श्री नील कंठ एस. आवाढ, आई ए एस मुख्य अतिथि के रूप में उपस्थित थे। करीब 300 गृहणियों/रसोइयों ने कार्यक्रम में भाग लिया। ईडी पीसीआरए ने एलपीजी बचानेवाली रसोई की आदतों और स्टार लेबल की हॉट प्लेटों के उपयोग के बारे में बताया। प्रतिभागियों के लिए प्रश्नमंच, एकांकी आदि का आयोजन भी हुआ। प्रतिभागी इससे काफी प्रेरित हुए और उन्होंने संरक्षण की टिप्स का पालन करने का वादा किया जिससे उनके दैनंदिन जीवन में सकारात्मक प्रभाव पड़ेगा। सेन्ट्रल रेलवे, मुंबई के सहयोग से औद्योगिक एवं वाणिज्यिक टीम ने तेल एवं गैस संरक्षण पखवाड़े के हिस्से के रूप में मेगा वॉकथॉन का आयोजन किया जिससे हाइड्रोकार्बन ऊर्जा के संरक्षण पर सामूहिक जागरूकता का निर्माण किया जा सके। बड़ी जनसंख्या की उपस्थिति में श्री एस.के.सूद, महाप्रबंधक (सेंट्रल रेलवे) और श्री आर.पी.नाटेकर, कार्यपालक निदेशक, (आई एंड सी) ने वॉकथॉन को हरी झंडी दिखाई। इस वॉकथॉन के दौरान तेल संरक्षण का संदेश दिया गया। यह वॉकथॉन ऐतिहासिक छत्रपति शिवाजी टर्मिनस, जहाँ संपूर्ण एशिया की पहली ट्रेन को 16.4.1853 को झंडी दिखाई गई थी, से शुरू होकर बेलाई इस्टेट को समाप्त हुआ। इससे सेंट्रल रेलवे के साथ हमारा रिश्ता और मजबूत हुआ और बीपीसीएल की ब्रांड छवि बढ़ी।

## ईआरडीएमपी ड्रिल



इरुगुर इन्स्टलेशन में श्री के.जगतेशन, संयुक्त निदेशक, औद्योगिक सुरक्षा एवं स्वास्थ्य, कोयंबतूर के मार्गदर्शन के अधीन ईआरडीएमपी ड्रिल का आयोजन किया गया। इस ड्रिल को ज्ञानप्रद ड्रिल कहा गया क्योंकि अधिकांश लोग ईथनॉल की आग और इसके 'अदृश्य स्वरूप' के प्रति अपरिचित थे। इसी प्रकार, तोंडियारपेट इन्स्टलेशन ने भी ईआरडीएमपी- बॉम्ब थ्रेट ड्रिल का आयोजन किया जिसमें तमिल नाडु राज्य बम निरोधक दस्ते (बीडीडीएस), राज्य संकट राहत दल (एसडीआरएफ) स्थानीय पुलिस स्टेशन, फायर स्टेशन से सरकारी अधिकारियों ने इसमें भाग लिया। इस दौरान निर्मित परिदृश्य में प्लानिंग विभाग को बम की धमकी का संदेश दिया गया और वरिष्ठ इन्स्टलेशन प्रबंधक के नेतृत्व में बम धमकी समन्वयन समिति ने स्थिति का जायजा लेकर आपातकाल की घोषणा की। काम बंद किया गया और लोगों को सुरक्षित स्थान पर पहुँचाया गया, एसडीआरएफ टीम ने बम तक पहुँचकर स्निफर डॉग और विस्फोटक खोज उपकरण की सहायता से स्थिति का निरीक्षण कर बम को सुरक्षित रूप से इन्स्टलेशन से हटाया।

ईडी (एचएसएसई) श्री पी.सी.श्रीवास्तव और श्री ए.ए. राउत, प्रबंधक परिचालन (एलपीजी) पश्चिम ने शिक्रापुर एलपीजी प्लान्ट का दौरा किया। ईडी ने सुरक्षा मानकों में सुधार हेतु किये गये प्रयासों की

सराहना की। ईडी (एचएसएसई) ने अनोखा और विशेष ईआरडीएमपी ड्रिल देखकर अपने महत्वपूर्ण सुझाव दिये और अग्रिमामन हेतु सभी टीमों के बीच अबाधित समन्वयन की प्रशंसा की। उन्होंने इस अवसर पर एक डीएपी बैठक की अध्यक्षता भी की और 100% पीडीआई, ग्रामीण ग्राहकों में सुरक्षा जागरूकता की आवश्यकता पर जोर दिया। डीएपी सदस्यों ने सुरक्षित परिवहन हेतु सड़क सुरक्षा पर ध्यान देने का आश्वासन भी दिया।

चेर्लापल्ली इन्स्टलेशन में तेलंगाना स्टेट एन्टी टेररिस्ट आर्गनाइजेशन, ऑक्टोपस एवं ग्रेहाउंड के सहयोग से एक आतंकवादी हमले के मॉक ड्रिल का आयोजन किया गया जिसमें आतंकवादी दस्ते के सदस्यों ने आतंकवादियों की भूमिका निभायी, इन्होंने आगंतुकों के रूप में परिसर में प्रवेश कर सभी को कार्यालय के अन्दर बंधक बना लिया एवं विभिन्न स्थानों पर बम रख दिये। तुरंत सुरक्षा पर्यवेक्षक ने ऑक्टोपस नियंत्रण कक्ष से संपर्क किया; जानकारी मिलने के तुरन्त पश्चात 50 कमांडो की एक टीम इन्स्टलेशन पर पहुंच गयी एवं नकली आतंकवादियों को पकड़ने एवं बम को खोजने में सफल रही।

इस मॉकड्रिल के पश्चात डीएसपी ने कमांडो, सुरक्षागार्ड और मौजूद सभी अधिकारियों को संबोधित किया एवं मॉकड्रिल में आमंत्रित करने के लिए हमारे अधिकारियों को धन्यवाद दिया।



## सामूहिक सुरक्षा जागरूकता अभियान

ग्रामीण लोगों के लिए एलपीजी हैडलिंग में सुरक्षा एक संवेदनशील विशेषता है। इसलिए बीकानेर एलपीजी टीम ने मनोरंजन का दृष्टिकोण अपनाते हुए प्रहसन, संगीत और नाटकों के माध्यम से लोगों तक सुरक्षा का संदेश पहुँचाया ताकि ग्रामीण एलपीजी परिवारों में सुरक्षित एलपीजी हैडलिंग सुनिश्चित कर एनसी/डीबीसी को बढ़ावा दिया जा सके। जयपुर की एक व्यावसायिक पार्टी मेसर्स क्रिएटिव द्वारा यह अभियान सफलतापूर्वक पूर्ण किया गया। लोगों

को एलपीजी को रसोई का एक सुरक्षित एवं व्यवहार्य विकल्प के रूप में देखने और धुएँ से भरे घरों को साफसुथरे रसोईघरों में बदलने के प्रति प्रोत्साहित किया। 57 गाँवों में इसके 57 शो किये गये जिसमें करीब 10500 ग्राहक शामिल हुए। अखबारों और स्थानिक चैनलों में इस इवेंट के व्यापक कवरेज के कारण अधिकांश लोगों तक यह संदेश पहुँचा। सामूहिक जागरूकता का यह अनूठा प्रयास उत्तर क्षेत्र की अन्य टेरिटरियों में भी अपनाया जा रहा है।

## आपदा प्रबंधन नीति के तहत आयोजन



राँची डिपो में वार्षिक डी.सी.एम.पी. फायर ड्रिल का आयोजन राँची डिपो में निगम की आपदा प्रबंधन नीति के तहत डी.सी.एम.पी (Disaster Control Management Plan) ड्रिल का आयोजन किया गया। इस ड्रिल में राँची डिपो के कर्मचारी, चुटिया थाना प्रभारी, राँची रेलवेस्टेशन के स्टेशन मैनेजर एवं उनकी टीम, रेलवे सुरक्षा वाहिनी के अधिकारी एवं उनकी टीम, झारखंड अग्निशमन विभाग के अधिकारियों सहित पूरी अग्निशामक टीम और राँची डिपो के समस्त अधिकारियों ने भाग लिया। काल्पनिक अग्नि दुर्घटना के दृश्य को वास्तविक स्थिति की दुर्घटना मानकर उस स्थिति में अग्नि दुर्घटना पर काबू पाने के लिए आग बुझाने की प्रक्रिया को ड्रिल का रूप दिया गया। आग बुझाने की प्रक्रिया में डिपो में उपलब्ध सभी तरह के सुरक्षा उपकरणों को प्रयोग में लाया गया।

ड्रिल के अंत में राँची डिपो प्रभारी श्री द्वारिका दास द्वारा सभी आगंतुकों और कर्मचारियों को ड्रिल की सफलता के लिए धन्यवाद प्रदान किया गया। झांसी एल.पी.जी. प्लांट में ऑफ साइट मोक ड्रिल का आयोजन झांसी एलपीजी प्लांट में भी आपदा प्रबंधन नीति के तहत ऑफ साइट ड्रिल का आयोजन किया गया। इस ड्रिल में झांसी एलपीजी के कर्मचारी, सहायक निदेशक फेक्ट्री कानपुर, एआरटीओ, झांसी अग्नि शमन विभाग के अधिकारियों सहित पूरी अग्निशामक टीम और म्युचल ऐड मेम्बर आईओसीएलए डिपो, एचपीसीएलडिपो बीपीसीएल डिपो के सदस्य व झांसी एलपीजी समस्त अधिकारियों ने भाग लिया। यह आयोजन भी राँची डिपो की तर्ज पर ही किया गया।

लखनऊ एलपीजी टीम के लिए भी यह बड़ा अनोखा अनुभव था जब अग्निशमन अधिकारियों के साथ संयुक्त प्रशिक्षण एवं जागरूकता अभ्यास किया गया। अग्निशमन टीम ने जागरूकता अभ्यास के दौरान विभिन्न अग्निशमन परिदृश्यों से निपटने के लिए अमूल्य जानकारी दी। लखनऊ एलपीजी टीम ने हाइड्रोकार्बन उद्योग के विभिन्न महत्वपूर्ण परिदृश्य तथा उनसे निपटने के प्रभावी उपाय बताये। अग्निशमन टीम ने हमारे उपकरण की प्रशंसा की।

## राष्ट्रीय सुरक्षा दिवस

मुंबई रिफाइनरी द्वारा सुरक्षा माह के हिस्से के रूप में 45वाँ राष्ट्रीय सुरक्षा दिवस मनाया गया। सुरक्षा ध्वज फहराने के साथ समारोह की शुरुआत हुई। बाद में सभी ने सुरक्षा शपथ ली। समारोह में करीब 1100 लोगों ने भाग लिया। नुक्कड़ नाटक के मंचन द्वारा सुरक्षा संदेश दिया गया। एनएचटी-आईएसओएम और डीएचटी प्रोजेक्ट साइट पर बेहतर एचएसई प्रणालियों को कार्यान्वित करनेवाले सभी के योगदान के मान्यतास्वरूप 'उत्कृष्ट सुरक्षा निष्पादनकर्ताओं' को सम्मानित किया गया। इस अवसर पर पेंटिंग स्लोगन और प्रश्नमंच का भी आयोजन किया गया था।

तोंडियारपेट इन्स्टलेशन ने 45वाँ राष्ट्रीय सुरक्षा दिवस एचएसएसई को प्राथमिकता देकर बड़े उत्साहपूर्वक मनाया। इन्स्टलेशन के महत्वपूर्ण स्थानों पर सुरक्षा सप्ताह के बैनर लगाये गये थे। पीसीआरए द्वारा पीसीबीओ क्रू, ड्राइवरों और क्लिनरों के लिए प्रशिक्षण कार्यक्रम रखा गया था। कर्मचारियों को फायर होज़ हैंडलिंग, अग्निशमन परिचालन, आपातकालीन बचाव संबंधी प्रशिक्षित किया गया, उन्हें सुरक्षा शपथ दिलाई गई। बाहरी सुरक्षा प्रशिक्षक द्वारा ठेका कर्मचारियों को बुनियादी अग्नि सुरक्षा एवं अग्निशमन परिचालन पर प्रशिक्षण दिया गया और उन्हें अपने कार्यस्थल पर इसका उपयोग करने के लिए कहा गया ताकि हमारी सुरक्षा प्रणाली और मज़बूत हो सके।



## स्वास्थ्य एवं आँखों की जाँच

कॉर्पोरेट एचएसएसई प्रणालियों के अनुसार एनआर के बिजवासन, भारतपुर, नजीबाबाद, लालरू, लखनऊ, बैतालपुर और संगरूर में सामान्य स्वास्थ्य एवं आँखों की जाँच की गई जिसमें 100% ठेकेदार के कर्मचारियों को कवर किया गया। इसके उचित रिकार्ड रखे गये और व्यक्तिगत रूप से निष्कर्ष बताये गये। ठेकेदार के कर्मचारियों के लिए कल्याणकारी उपायों के प्रति प्रोजेक्ट टीम के प्रयासों की काफी सराहना हुई। इस जागरूकता और स्वास्थ्य में सुधार के कारण निश्चय ही कार्य में सुरक्षा और गुणवत्ता दिखाई देगी।

## लोग

### हरप्रसाद भट्टाचार्य के कविता का पठन अल्बम

हमें यह सहर्ष सूचित करते हुए गर्व हो रहा है कि हमारे एक कर्मचारी श्री हरप्रसाद भट्टाचार्य, बजबज संस्थापन के संस्थापन प्रबंधक के पीए ने सांस्कृतिक क्षेत्र में उल्लेखनीय उपलब्धि हासिल की है। 6 फरवरी, 2016, शनिवार के दिन कोलकाता के मशहूर बांग्ला अकादमी हॉल में उनके कविता पठन अल्बम (सीडी) का विमोचन किया गया जिसमें विभिन्न कवियों की 9 कविताएं शामिल हैं। बंगाल के मशहूर कलाकार श्री सतीनाथ मुखोपाध्याय ने इस अल्बम का विमोचन किया। इस अवसर पर, दर्शकों से भरे सभागार में आनंदबाजार पत्रिका के विख्यात पत्रकार श्री रतींद्र मोहन बंदोपाध्याय और मशहूर कविता पठन कलाकार श्री शंतनु तालुकदार भी उपस्थित थे। श्री भट्टाचार्य, बंगाल के कविता पठन शिक्षण संस्था 'श्रुति मंजिल' में मशहूर कविता पठन कलाकार से कविता पठन सीख रहे हैं। वे 25 वर्षों से भी अधिक समय से इस सांस्कृतिक क्षेत्र से जुड़े हुए हैं।



### सेवा निवृत्ति



#### तेज सिंह मेहता

बी.पी.सी.एल. में लगभग 35 वर्ष तक कार्य किया और वे दिनांक 29.02.2016 को सेवानिवृत्त हुए।

## निधन सूचना



**श्री अमित कुमार चौधुरी**  
आशुलिपिक सहायक,  
विमानन विभाग, पूर्वी क्षेत्र  
एवं उनकी पत्नी श्रीमती शुभा  
का दिनांक 24/3/2016 को  
दुःखद निधन हो गया। वे 49  
वर्ष के थे, उनके परिवार में  
एक पुत्र है।



**श्री कमल कुमार बैनर्जी**  
ऑपरेटर फील्ड, उलूबेडिया  
एलपीजी प्लान्ट का  
4/02/2016 को दुःखद  
निधन हो गया,  
उनके परिवार में माँ,  
पत्नी एवं एक पुत्र है।



**श्री शांतिकुमार घोष**  
निजी सहायक, रिटेल  
लॉजिस्टिक, कोलकाता  
क्षेत्रीय कार्यालय का दिनांक  
21/1/2016 को दुःखद  
निधन हो गया। वे 59 वर्ष  
के थे। उनके परिवार में  
माता-पिता, पत्नी एवं पुत्र है।



**श्री सोपन बबन गाडगे**  
ऑपरेटर, पुणे एलपीजी  
प्लान्ट का दिनांक  
27/1/2016 को दुःखद  
निधन हो गया। वे 57 वर्ष के  
थे, उनके परिवार में पत्नी,  
पुत्री व पुत्र है।



**श्री सुभाष नाना भागित**  
ऑपरेटर, मानव संसाधन  
सेवाएं, पश्चिम का दिनांक 01  
जनवरी 2016 को दुःखद  
निधन हो गया। वे 49 वर्ष के  
उनके परिवार में पत्नी, एक  
पुत्री व दो पुत्र है।



**श्री शिवशंकर महाराणा**  
ऑपरेटर फील्ड, बेहरामपुर  
डिपो का दिनांक 3/1/2016  
को दुःखद निधन हो गया।  
वे 53 वर्ष के थे, उनके  
परिवार में पत्नी एवं दो  
पुत्रियां हैं।



**श्री महेश मावजी गोहील**  
जीओ 1 शिवडी 'के'  
इंस्टलेशन का दिनांक  
15/2/2016 को दुःखद  
निधन हो गया, वे 50 वर्ष के  
थे। उनके परिवार में पत्नी,  
पुत्री व पुत्र है।



**श्री इंद्रजीत बंधोपाध्याय**  
सहायक 1, एनजेपी टॉप  
का दिनांक 27/2/2016 को  
दुःखद निधन हो गया, वे  
56 वर्ष के थे,  
उनके परिवार में माताजी,  
पत्नी एवं पुत्री है।



**श्री पी एस बारामते**  
जीओ, मुंबई रिफाइनरी का  
दिनांक 30/03/2016 को  
दुःखद निधन हो गया,  
वे 45 वर्ष के थे उनके  
परिवार में पत्नी,  
तीन पुत्रियाँ एवं पुत्र है।

हम शोक संतप्त परिवार के सदस्यों के प्रति अपनी शोक संवेदनाएं व्यक्त करते हैं।  
हम प्रार्थना करते हैं कि ईश्वर उनके परिवार को हिम्मत और शक्ति प्रदान करें।

# BODY LANGUAGE QUIZ

*This is a very easy quiz, because we're all attuned to our bodies, naturally....*

*We'll have a Lucky Draw to select the winners !*

*Keep your fingers (oops, that's a clue) crossed!*

- 1) I know the answer, it's on the tip of my \_\_\_\_\_.
- 2) It's best you keep him at \_\_\_\_\_ length.
- 3) It's too congested, I need some \_\_\_\_\_ room
- 4) It's music... where else can you find a \_\_\_\_\_ drum.
- 5) I'm nervous... I can feel the butterflies in my \_\_\_\_\_
- 6) When we are together my \_\_\_\_\_ beats faster.
- 7) I can count on my \_\_\_\_\_ tips.
- 8) I hope all our efforts don't go in \_\_\_\_\_
- 9) Let's \_\_\_\_\_ it, you have to live with your decision.
- 10) Come \_\_\_\_\_, I really miss you.
- 11) Don't be a pain in the \_\_\_\_\_.
- 12) I can \_\_\_\_\_ the responsibility.
- 13) You are always on my \_\_\_\_\_
- 14) \_\_\_\_\_ can foresee my future.
- 15) You hit the nail on the \_\_\_\_\_.
- 16) He closely inspected her from head to \_\_\_\_\_.
- 17) Take rest, your wound will \_\_\_\_\_
- 18) She is \_\_\_\_\_ loose and fancy free.
- 19) The food was \_\_\_\_\_ smacking.
- 20) She received a golden \_\_\_\_\_ shake from the company for her service.
- 21) Please do not \_\_\_\_\_ food.
- 22) Have you heard the story about the \_\_\_\_\_ and the Tortoise?
- 23) We will fight \_\_\_\_\_ and nail.
- 24) He is a good \_\_\_\_\_
- 25) Give me an outline of the project. A \_\_\_\_\_ picture would do for now.
- 26) Trust my \_\_\_\_\_ feeling. This is the best solution under the circumstances.
- 27) I am certain about this. I can feel it in my \_\_\_\_\_
- 28) Look at the \_\_\_\_\_ of him to speak to me like that.
- 29) He is so knowledgeable. He \_\_\_\_\_ so much on every subject.
- 30) It was a narrow escape. He was saved by the \_\_\_\_\_ of his teeth.

**Name :**

**Designation :**

**Location :**

**Last date is 30th September, 2016**

# Spiritual Wonder



Pic of Rameswaram Temple by Shamal Kunder, Secretary, Brand & PR, CO