

पेट्रो प्लस PETRO PLUS



VOL - II

ISSUE - II



Energising the Environment

“Nature is painting for us, day after day, pictures of infinite beauty, if only we have the eyes to see them,” said John Ruskin. A walk among nature, whether by the sea, river, hill, valley, meadow or wood, works wonders for the human spirit. But do we appreciate Nature? Or are we using and abusing its bountiful wealth? It was wisely averred, “The conservation of nature, the proper care for the human environment and a general concern for the long-term future of the whole of our planet are absolutely vital if future generations are to have a chance to enjoy their existence on this earth.” With enhanced global awareness, the environment has been a subject of the gravest concern for the past few decades. Tomes have been written, films made, meetings held, legislations introduced and drumbeats in the media have reached crescendos, sensitizing the public on various environmental issues. Coinciding with BPCL celebrating World Environment Day at all its locations, we bring you a feature to enlighten you on many little known facts about our environment in India.

The Brandmarks winners have been finalized after a rigorous selection process at the regional and national level. Take a dekho at our Retail and LPG Brand Ambassadors who have top-notch scores on visual identity, customer service and housekeeping parameters.

BPCL has achieved an all time high rank of 225 in the Fortune Global 500 list for 2011-12, signifying its steady ascent in the global firmament. Accolades are won, agreements abound, new facilities commissioned - all normal milestones on a progressive organisation's journey... Read about our achievements and gear yourselves for the challenging times ahead!

**Last date for entries for the Energising Lives Contest
has been extended to 31st December, 2012**

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Energising the Environment

Greening the environment is one of the familiar catch phrases or buzzwords of today, much bandied about in corporate circles and by a host of NGOs eager to flaunt their credentials. But dig a little beneath the surface and we find that superficial efforts are being made under this banner. If we truly intend to provide a better life and a better world for our children, we can't ignore the quality of the environment we leave them. This is the crux of sustainable development, which entails meeting the needs of the present generation without compromising the ability of future generations to meet their own needs.

It's not just global warming, a loss of biodiversity, pollution of our oceans and clearing of our rainforests. The 11th Hour movie talks about the world economy, politics, personal transformation and environmental consciousness that we need to have in this generation to implement a lot of these changes that need to occur.

Leonardo Di Caprio

The environment of our planet is degrading at an alarming rate due to urbanization, industrialization and agriculture. Our air, water, land and food are polluted and the pollution rate has exceeded the manageable capacity of nature at many places. Almost 50% of the land is eroded and robbed of its fertility. The extent of damage done to the world's biological diversity and ecosystem is enormous. Our renewable and non-renewable resources are being alarmingly exhausted due to increasing population pressure.

Environmental issues are receiving the utmost attention and have been debated at various international forums. The first Earth Summit was held in Stockholm, Sweden in June 1972 followed by World Summits on Sustainable Development, the Montreal and Kyoto Protocols etc. Declarations of far reaching consequences were made at these summits, but current approaches in environmental protection have shifted from the end of pipe mitigation to zero emission strategies and to 3 R's: reduce, reuse and recycle waste.

Every nation desires economic growth, and at the same time it craves for eco-conservation and sustainable development. Administrative authorities are required to frame plans, programs and policies for better scientific and technological development of production, distribution and consumption processes with sustainability. Green technology concepts are emerging as the future strategy for environmental management. It has become a challenge for scientists to devise remedial measures to control pollution levels and safeguard the future. While the usual debate over responsibility for reducing carbon emissions continues globally, there is also a parallel argument over the need for transferring clean technologies to the developing world.

The engineering and manufacturing of the PharoX bulb has been carried out in India, and it is estimated that if all Indians were to replace one incandescent bulb with this bulb, it would save 56 billion kWh of electricity, and 44 million tonnes of CO₂ emissions, which would be equal to planting 140 million trees.



Embodied Energy

Until a hundred years ago, as humans, we had a simple, uncomplicated biological connect. We drew roughly 3000 calories each of energy out of Earth for our food and life's sustenance. Today that number per capita has grown to 100,000 calories. All the rest of this energy is what we extract from Earth for everything else besides keeping ourselves alive. In some developed countries, this per capita number runs at over 200,000 calories.

How can we soften this abuse of resources? There's a lot we can do, with financial savings gained on energy and water use, and with solutions that are very feasible and within our reach. We can try to understand our ecological footprint and its disastrous consequences, in terms of our own behaviour as consumers and the impact on the environment. Such a deeper exercise is something we can bring into our lives with a conscious effort to bring a respectful balance with nature.

Every material that we use is expending energy in different forms, and is releasing carbon into the atmosphere. Examine the challenge of 'embodied energy' in the materials we use for many things that we need in the humdrum of daily life. When you look at any material, or at even the foods that you buy in a shopping mall or at the vegetable store, think of the distances they have travelled for them to be accessible to you as a consumer. Typically in our towns and cities, vegetables travel an average of 60 kms. This transportation energy in the form of fossil fuels like diesel and petrol, adds to the embodied energy of the vegetable. Fertilizers and pesticides that a farmer uses have also travelled very long distances for him to use for cultivation. He also uses electrical energy for irrigation pumpsets. All this adds up on the energy tab.

Touch anything around you at home or in the office, and it has come from the earth with such raw ore or earth or sand that is extracted, and twisted and shaped into products that you can use. They have had to be carted long distances as raw material to some place of manufacture, and then again transported to market centres that gain access to people.

Look at the travesty of travel that milk takes on its energy-intense journey from the bowels of a cow or buffalo to the time you drink it. If you compute the energy joules used up in the entire traverse from the buffalo's bowels to the human, the equivalent of the energy used per liter of milk - in its entire embodied energy cycle - could light up 75 homes for 3 nights with all lights burning!

You could say the same of the building blocks that have been used to construct the house you live in; or the concrete that was used to build the roof of the house; or the wood that was used from either distant Burma or a remote forest in Cameroon! The energy that we use up in transporting materials is about 40 times the energy that the product sometimes uses for its own making. Sustainability in our homes can be secured more efficiently if we picked on materials that use much less energy - not only in the manufacture, but also in their transport.

Here is your country. Cherish these natural wonders, cherish the natural resources, cherish the history and romance as a sacred heritage, for your children and your children's children. Do not let selfish men or greedy interests skin your country of its beauty, its riches or its romance.

- Theodore Roosevelt

Old wisdom says that if I can use the seed or fruit of the tree for making my living, then I live harmoniously. When I cut a tree, I use the capital of the planet. When I use its seed, I live off the interest. That is the difference - between life that is beyond our ecological means, and sustainable living.

Construction

When it comes to 'building green' there are some simple questions that we need to ask: How can I invite wind and the sun into my home without having to face the discomfort of heat that is gained by a house? Similarly, when you buy bricks or concrete blocks for your house there is transport and manufacturing energy at various levels upstream that add to the energy used in your building. You could say that for the materials you use for floors, for steel and concrete you use for roofs and columns, the plastering of walls that need cement, the paints that use chemicals that not only need energy for manufacture but claim other energy values on raw materials, the wood that you use for windows and doors, the electrical cabling that uses copper, granite for kitchen slabs, the glass that you use for window panes, the fans that you buy, the bulbs and tube lights that you buy ... every single such purchase has high embodied energy because they have travelled many miles and used a good deal of energy in the manufacture.

Such energy consumption is very high in the process of construction if you are building an air-conditioned office building or house. The rise in our need for greater luxury, and our greater ability to afford them with the money we earn has increased exponentially the extent of energy used by us for buildings, or for gadgets and appliances. The figures are scary: in just the next twenty years we will build as much as we have built as buildings in the last 2000 years! In just the 1990s, the world produced as many cars as were made in the entire 20th century! Humans are the only one among over 8 million species that need fossil energy for their living; every other species sustains itself on the 'current sun' and renewable resources that make for their habitats.

Beyond the 'capital ecological cost' of energy expended at the time of construction, is the use of energy when you begin to inhabit the place. This is dictated, of course, by

the design approach you adopt for building. The higher the energy load that you factor at the time of construction, the greater will be the active energy cost for lighting, heating or cooling, and water heating. The more appliances we use in our kitchen the greater is the energy used. The more spaces we air-condition, the greater is the energy consumed when we live in the building.

Every state of India and the country as a whole is reeling under power shortage. We have a massive 50% chasm between supply and demand. We have no way of creating more power-generating stations, without putting at peril our rivers, our mountains and forests. We know the dangers of creating nuclear power stations. We are today dependent up to 80% on our coal-fired thermal stations like the one at Raichur, or Neyveli or Ramagundam. The future clearly shows that we cannot generate as much power as we managed to do in the past 50 years.

There is also the cost the government incurs to generate energy.

Many States pay one-tenth of the cost that the government incurs to produce/procure the power. These deficits in cost recovered will guarantee that this route of power generation and distribution with massive subsidies will not sustain for too many years.



The solution is not generation, as much as energy efficiency: how do we change the way we do things to save energy. Every one unit that you save at home results in saving of 10 units of generation. And that's a lot of money saved on the exchequer, for every MW we have to produce as a country costs crores.

Air Pollution

Motorization of the country has a strong connection to pollution and toxic emissions in particular. India has seen a rapid rise in motor vehicles, that will clearly impact on carbon monoxide (CO) and hydrocarbon (HC) emissions. The absence of an effective mass rapid transport system (MRTS) and intra-city railway networks have resulted in people using their own vehicles to commute to work. Private car ownership in the large cities has outpaced population growth.

Rail should be the preferred mode of transport, specially for hauling goods, as the most energy-efficient system. However, the government seems to be encouraging long-distance goods transport by road, by constructing the Golden Quadrilateral, linking the metros by multi-lane concrete highways.



Climate Change

Global warming, the crux of the emerging adverse climate condition, is directly linked to the result of industrialisation in the last two and a half centuries. Before 1750, the concentration of carbon dioxide in the earth's atmosphere was about 280 parts per million by volume (ppmv). By 1994 it was 358 ppmv; and it will be around 500 ppmv by the end of the 21st century. The effect of such high concentrations of this gas, along with other green house gases, is that the atmosphere retains more of the sun's heat, warming the earth's surface, leading to direct effects - sea levels, melting glaciers - as well as indirect ones, such as higher unpredictability in year-to-year variations in local climates.



It is likely that changes of a high magnitude and rapidity could pose severe problems for many natural and managed ecosystems, as well as important economic sectors such as agriculture and water resources. Indeed, for many low-lying and deltaic areas and small islands, a sea level rise of one meter could threaten complete loss of land and extinction of habitation.

With carbon emissions being at the heart of human economic activity on the planet, it is inescapable that structural change to the global economy, accompanied by cultural changes, is a must for decarbonisation. This is the basic truth that every government would rather not confront, because such changes would incur tremendous costs and affect business interests. Hence, the proposals for tackling climate will tend to be technocentric, to mitigate possible adverse climate change, rather than solve it.

Water

Given the pressures of population growth and continuous neglect of rural infrastructure development, most of the nation's once abundant natural resources — forest cover, flora and fauna and water reserves — have suffered severe depletion during the past half century of centrally planned development. Yet perhaps the gravest deficiency has been in the realm of managing the country's hitherto abundant water resources. Continuous mismanagement and waste of water resources and years of large-scale deforestation have transformed India from a once water-rich society into a water-insecure nation. Long queues before public taps and private



tanker supplies of water are common sights in the town and country. Despite successive five-year mega plans, the benefit of subsidised piped drinking water is a luxury to the overwhelming majority of the poor and disadvantaged in rural and urban India.

Water management would be an ideal solution, if it could be implemented effectively. Installing a simple set of aerators or flow restrictors at every tap and shower head in your house will save up to 35 Kls every year. If you've decided to treat all the waste water that your kitchen and toilet put out, and if you use this recycled water to meet your flush tank needs, or of your gardens, you will have dropped demand for water in your house by 60%. Simple measures are required, provided you have the will to act in the interests of the larger good.

Biodiversity

In biological diversity, India is one of the richest countries in the world, in terms of mountain ranges, forests, grasslands, water bodies, rivers, marine wealth and deserts. Take a look at the dry stark deserts of Rajasthan, the beauty of the rain forest in the Silent Valley of Kerala, the dense, untouched forests in Arunachal Pradesh or the vast Chilka lake in Orissa that pans out for nearly 1,14,000 hectares and supports numerous forms of marine life. India may have only 2.4% of the world's area, but it has over 8% of the world's biodiversity.

Biodiversity must be protected, not only for purely ecological reasons, but because it sustains livelihoods. Biodiversity in agriculture helps millions eke out a living, helping people get food, jobs, nutrition, bio-pesticides, traditional medicine, housing material, fodder and fuel. It also helps stabilize the climate, improve rainfall and enrich the soil and water table. Life cannot go on without biodiversity.



But the future of Indian biodiversity is in danger. India has lost over half of its forests, 40% of its mangroves and a large part of its wetlands. Numerous species of plants and animals are extinct and several hundreds are under the threat of extinction. India's biodiversity has started dwindling due to reasons ranging from poaching to rampant, unplanned and unsustainable development activities.

Agriculture is now caught in the pincer of a genetic collapse. Monoculture has replaced inter-cropping which had scientific logic behind it. Hybrids have taken over. Aggressive marketing has brought in pesticides and chemical fertilizers to ruin soil quality and costs. Adding to this are destructive trade practices, poor remuneration for indigenous food grain and cereals, and demographic changes. And while these factors are aiding biodiversity loss, bio-piracy has led to the theft of bio-resources and traditional knowledge. Budgets of the future need to recognise the value of biodiversity and generously fund conservation and promotion of sustainability. When a nation loses biodiversity, it stands to lose not only its wealth, but its future.

Wildlife

The ongoing vigorous debates between wildlife enthusiasts and tribal rights activists must be steered by a vital lesson from past conservation failures - that India's unparalleled riches of biodiversity can only be protected by working with, rather than against, the rural and tribal communities who live closest to them.



Man-animal conflict in India is taking a heavy toll on habitat and thereby, the survival of wildlife. Tigers, leopards, vultures, the Sarus crane, the chiru, to name a few - all face sustained threat, drawing attention to their vulnerability and frailty of their habitat. Many endangered species are caught in the path of unregulated development.

Forest Conservation

Minor forest produce provides sustenance to tribal populations and to other communities residing in and around the forests. Such produce should be protected, improved and the production enhanced, ensuring product quality and quantity, with proper harvest methods and quality control mechanisms and standards (labelling, certification, organic production). Access to resources and markets should be enabled, providing them with a sustainable livelihood.

Marine Wealth

Due to rapid industrialization, the coastal and marine landscape is being built over and tapped for thermal power generation, ports, storage and shipment facilities. This massive land-use change is impacting not just the landscape, but also



the people who have lived there for generations. Traditional and commercial fishing, salt panning, grazing and other artisanal livelihoods are under threat, with fisherfolk working along the coasts facing displacement and loss of livelihood.

Waste Management

Illegal dumping of industrial waste takes the lives of many, raising familiar troubling questions about the trajectory of 'development' in India. Plastics have become synonymous with modern life, but are difficult to dispose of and have become a significant source of environmental pollution.

Keeping in mind the characteristics of Indian municipal solid waste, composting and recycling was recommended. Still, in our cities and towns, on an average, only 60% of solid wastes are even collected. Biogas plants are not new, but their size, relative unwieldiness and reliance on large quantities of cattle dung have held back their potential attractiveness for the domestic cooking sector.

Millions of waste pickers in India, who play a crucial role in dealing with the perennial environmental crisis of waste, risk their lives and their health every single day. Waste pickers are invisible environmentalists, foraging the city, collecting and sorting often hazardous waste when the city sleeps and by day they are gone. The 'fourth R' - ragpickers - need to be organised and trained in scientific methods of waste handling, segregation and recycling.

There's more to garbage than just stink and filth. Vermicomposting turns household waste into manure, enabling plants to grow healthily in properly treated organic waste. The fruits and vegetables are a bonus.



Environmental Education

The urgency of saving India's fast deteriorating ecology and environment resulted in environment education being introduced into every secondary school's curriculum. It was stated, "Formal, structured environment education syllabuses are urgently required because all major natural resources in the country are in grave danger of irreparable damage. A society cannot survive if its natural resources are rendered unfit for use by its people. The only hope of salvaging this grave situation is by making the young aware that they need to proactively begin to protect the environment they will inherit."



Greening the Environment

It takes only a few simple steps to easily green your daily routine and make good eco behaviour into a habit!

Adopt as many eco-friendly lifestyle choices as you can and make them habits!

Bring a cloth bag or a sturdy, reusable bag to do all your shopping.

Consume locally, whether it be fruits, vegetables, building materials etc.

Choose public transport,

Compost your organic food waste,

Conserve energy and

Create a green space wherever you can.

Don't run the water when brushing your teeth or shaving. You will save litres every time! Only 2.5% of the world's water is potable.

Engage in an environmental activity like school or neighbourhood or office beautification;

Eat organic and locally grown foods and

Educate your friends on how individual actions can have an exponential impact and motivate action.

Form a group of peers or colleagues to oversee the greening of your school, neighbourhood or workplace with recycling, car pooling and energy-efficiency.

Green your office: print double-sided, turn off monitors, start an office recycling program;

Grow an organic garden and your own delicious food;

Give memberships to an environmental organization or seedlings as birthday gifts;

Go electronic for bills and payments: at home, in the office, at the bank etc.

Host an Environment celebration.

Identify nature that surrounds you – take note of the beautiful plants and animals that you may not always appreciate. Learn about the amazing ecosystem services they provide.

Improve the insulation of your home – it will really help your energy consumption... and your monthly bills!

Join a local environmental or conservation group and make a real difference for your community.

Kick the habit! Don't print unless it's absolutely necessary.

Learn more about how you can improve your environment.

Mobilize your networks! Message your friends about the environment –Facebook, Twitter, Orkut, SMS, text, phone, email – spread the word !

Nominate an Environment Hero from your locality/office. Assist him in the great environmental work he's doing.

Optimize the use of your washing machine – use the cold-wash option and significantly save energy and reduce your daily carbon emissions.

Plant a tree this year! Why not celebrate your birthday or anniversary by planting a tree ?

Pile up! Lay the grounds for a compost pile and start sorting your garbage.

Quantify how much money you could save by switching your lightbulbs to energy-efficient LEDs. You will see substantial savings on energy bills!

Reduce. **R**euse. **R**ecycle.

Sacrifice something small each month.

Think! How green is your daily routine? Just by making a few small changes, like remembering to turn off the lights, turning down the heat, stop running the water while you brush your teeth - you could cut your daily emissions by more than 60 %.

Think again! Before you toss, consider if the item can be reused or recycled?

Think out of the bottle! Bottled water costs 1900 times more than tap water.

Understand your options. Learn about the small ways you, as an individual, can make a positive impact on the environment.

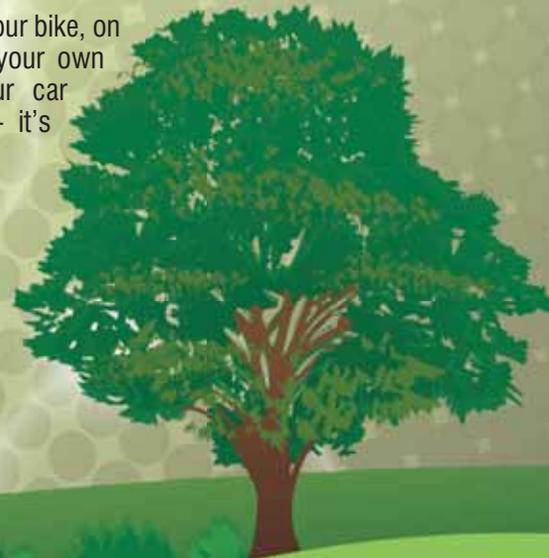
Visit environmental websites regularly and see how you can get involved!

Whenever you feel like buying books, magazines, or newspapers, go to your local library or borrow from friends and neighbors.

X-plore! Get out into the forest and enjoy what our planet has to offer.

You can make a difference – individual actions, when multiplied, can make an exponential difference to the planet!

Zip around town on your bike, on public transport, or your own two feet. Avoid your car whenever possible – it's cheaper!



BPCL and KIAL Reach for the Skies



Mr. R.K. Singh makes a point at the function.

On 24th July 2012, BPCL signed an MOU with Kannur International Airport Limited (KIAL) for equity investment of Rs.170 crores in KIAL. Mr. Oommen Chandy, Hon'ble Chief Minister of Kerala, Mr. K. Babu, Hon'ble Minister for Ports, Fisheries and Excise, Mr. P.K. Kunhlikutty, Hon'ble Minister for Industries and Information Technology, Mr. K.C. Joseph, Hon'ble Minister for Rural Development Planning and Culture, Mr. K.P.Mohanan, Hon'ble Minister for Agriculture and Animal Husbandry, Mr. V.P. Sajeendran, MLA, Mr. R.K. Singh, our C&MD, and Mr. Thulasidas V, IAS (Retd.), MD KIAL were present during the ceremony at Trivandrum.

The MOU was signed by Mr. S.B. Bhattacharya, our ED (Aviation) and Mr. S. Jayakrishnan, Finance Manager, KIAL. Mr. K.K. Gupta, Director (Marketing), Mr. John Minu Mathew, ED (KR), Mr. P. Balasubramanian, ED (Corp. Finance), Mr. K.V. Shenoy, ED (Retail) SR, Mr. M.P. Govindarajan, GM HR KR, Mr. N. Anand, Avn.Mgr SR and other officials of BPCL and KIAL were also present.

The KIAL airport project will have a total investment of Rs.1414 crores which will be financed by an equity share capital of Rs. 784 crores and the balance Rs. 630 crores will be financed by debt. BPCL has agreed to subscribe to the equity capital of Rs. 170 crores (21.68% of equity). KIAL has agreed to form a Joint Venture Company with BPCL with 26% and 74% capital investment respectively with management of JV Fuel Farm business will be vested with BPCL at the airport on an exclusive basis for 60 years.



Hon'ble Chief Minister of Kerala and other Ministers with BPCL and KIAL officials.

Mumbai Refinery Campaigns for Green Earth



"Sustainability is the key word of our operations and one of the vital components is the air we breathe. Hence, the quality of air should improve and plants play a vital role towards this objective". With these thoughts, on 22nd June, 2012 Mr. B.K. Datta, Director (Refineries), launched Mumbai Refinery's ambitious "Green Earth Campaign" of planting 10,000 saplings in and around Mumbai. He planted the first sapling in the Refinery campus and distributed saplings to the employees. The campaign is in full swing now, bringing in its fold our important stakeholders like the BMC, MPCB, CISF, teaching fraternity, students, senior executives and employees. So far, we have planted saplings at the Sports Club, Chembur schools, Navi Mumbai Solid Waste Management Dumping Ground- Turbhe, BMC Garden, CISF Residential Complex at Vashi and Valap and Ghot Villages near Taloja and painted the earth canvas green. Till date, 4200 saplings have been planted and the Mumbai Refinery Green Brigade is confident of achieving its target shortly.

Aaj, Kal Aur Hamesha

BPCL's commitment to caring never ends and it has been justly rewarded for its yeoman service to humanity. The latest feather in its cap is winning the Aaj Tak Care Awards for CSR under the Livelihood Category, for its project - 'Economic Empowerment and Income Generation', which has so far touched and impacted 600 rural women in Lucknow near its LPG Bottling Plant. NGO partners were SEWA, Lucknow for the project. This CSR initiative has helped the rural women to earn their livelihood and has gifted them with the skill of Chikankari artwork.

The award was presented by Mr. Pranab Mukherjee, then Union Finance Minister, and Mr. Aroon Purie, Editor in Chief, India Today to Mr. S.P. Gathoo, Director (HR) along with Mr. S.S. Desai, DGM (Admin) at an Award Ceremony held on 6th June, 2012 at Hotel Taj Palace, Delhi. There was a 3 stage selection process which was carried out independently by experts and the jury team was headed by Mr. Gurcharan Das, author and management consultant.



Mr. S.P. Gathoo and Mr. S.S. Desai receive the Aaj Tak Care Award from Mr. Pranab Mukherjee, then Union Finance Minister and Mr. Aroon Purie.

KR Bags Pollution Control Award

Kochi Refinery has bagged the Pollution Control Award instituted by Kerala State Pollution Control Board (KSPCB) for the sixth consecutive year, securing the first position among Very Large Scale Industries in making substantial and sustained efforts towards pollution control in 2011.



Mr. Tomy Mathews, GM (Technical), Kochi Refinery receives the Pollution Control Award from Hon'ble Chief Minister of Kerala, Shri Oommen Chandy, while Shri K. Sajeevan, Chairman, Kerala State Pollution Control Board, Shri K. Muraleedharan, MLA and Shri Adoor Prakash, Minister for Revenue & Coir, GoK look on.

MR Lauded for Best Energy Performance



Mr. B.K. Datta Director (Refineries) receives the award from Shri R.P.N. Singh, Hon'ble Minister of State for Petroleum & Natural Gas & Corporate Affairs. Also seen are Mr. G.C. Chaturvedi, Secretary (Petroleum & Natural Gas), Mr. P.S. Bhargava, ED In-charge Mumbai Refinery, Mr. S.K. Goel, GM (Technical) & Mr. S. Roy Choudhury, C&MD, HPCL.

Mumbai Refinery bagged the prestigious First Prize for Energy Performance amongst all the Refineries in the country with a complexity factor of below 5 for the year 2010-11. The award was presented as part of the Jawaharlal Nehru Centenary Awards at a glittering award ceremony held on 18th July 2012 during the Refinery Technology Meet at Bangalore. The Energy Performance award is a prestigious award instituted by the Ministry of Petroleum & Natural Gas.

BPCL Renews Crude Oil Term Contracts

In its continuing efforts to secure crude oil on term basis, BPCL renewed its term contract with the National Oil Company of Malaysia, Petronas Trading Corp. (PETCO) by signing a term contract for supply of 250 TMT of Malaysian grades of crude oil during 2012-13. BPCL has been sourcing crude oil from Petronas for its group refineries since 2002-03. BPCL also renewed its term crude oil contract with the National Oil Company of Brunei, Brunei-Shell, for supply of 375 TMT of Brunei grades of crude oil. BPCL also sources its crude oil from other term suppliers from National Oil Companies in the Gulf region including countries like Saudi Arabia, Kuwait, Abu Dhabi etc.



Our C&MD, Mr. R.K Singh, Director (R), Mr. B.K. Datta, ED (IT), Mr. R.K. Mehra, Chief Manager (IT), Mr. J.K. Bhat & Joint Secretary (R) MOPNG, Mr. L.N. Gupta along with Vice President (Refining & Trading), Mr. Mohd Farid Adnan & CEO PETCO, Mr. M. Zaid Ahmad with other delegates from PETCO (Malaysia).



Mr. R.K. Singh, Indian High Commissioner to Brunei, His Excellency RD Ralte, Mr. B.K. Datta, Mr. R.K. Mehra, Joint Secretary (R), MOP& NG Mr. L.N. Gupta along with Brunei Shell Director Finance, Mr. Georges Menane and GM (BSP), Mr. Yasmin Mohamad along with representatives from Brunei Energy Department, Prime Minister's Office.

Raipur AFS Soars !

The Raipur AFS team were determined to excel and their efforts paid rich dividends ! They achieved the highest annual sales in the year 2011-12 of 18,461 Kls. It was a memorable day for them when ED (Aviation), Mr. S.B. Bhattacharya awarded a trophy to Mr. Neeraj Kayasthi, Station Incharge, Raipur AFS. Avn.Mgr. (West) Mr. V. Jacob also congratulated them on the occasion.



Diversification has always been BPCL's forte, as it wisely strategizes for the future. Venturing into the Petrochemical arena, Bharat Petroleum signed an MOU with LG Chem (South Korea) on 12th July, 2012 for forming a Joint Venture to set up a petrochemical plant adjacent to its Kochi Refinery complex. BPCL would be investing approximately Rs. 14,000 crores over the next five years for expansion of its Kochi Refinery. As part of the expansion project, BPCL would be setting up a Petrochemical Fluid Catalytic Cracker (PFCC) which would generate 500 TMTPA of Propylene, thereby providing BPCL a launching pad for diversification into Petrochemicals. The petrochemical project would be set up in the JV mode at an additional cost of Rs. 4,000 – 6,000 crores adjacent to the Kochi Refinery and is slated for completion in the next four years, dovetailed with the refinery expansion project.

BPCL Forays Into Petrochemicals



Mr. Sanjay Krishnamurti, our ED (Corporate Affairs) and Mr. Park, President, LG Chem proudly display the signed agreements. Also seen are Mr. P. Balasubramanian, ED (Corporate Finance) and Mr. P. Padmanabhan, ED (Refineries Co-ordination).

BPCL Hits a New High on the Fortune Global 500 Ranking !

The outstanding performance of Indian corporate houses has been an important factor as the country scripts its amazing growth story. The Fortune Global 500 ranking presents an annual validation of the performance of the country's top corporates in the global context.

"Our business in life is not to get ahead of others, but to get ahead of ourselves - to break our own records, to outstrip our yesterday by our today" was once famously said. With enhanced performances year on year, BPCL has progressively improved its ranking on the prestigious Fortune Global 500 list. For the year 2011-12, BPCL has achieved an all time high 225th rank. This impressive performance places BPCL on the third rung of the Indian corporate ladder and the 69th rank in Asia. In 2009-10, BPCL ranked 307th and in 2010-11, our position was 272nd. This creditable achievement and progressive ascent up the rankings spurs us on to strive for loftier targets in the years ahead ! In this year, it would be apt for all of us to adopt the Olympic motto in the business context – Faster, Higher, Stronger - on our path to success !

Company	2011-12		2010-11		2009-10	
	Revenue (US \$ billions)	Rank	Revenue (US \$ billions)	Rank	Revenue (US \$ billions)	Rank
IOC	86	83	69	98	54	125
RIL	76	99	59	134	41	175
BPC	45	225	34	272	27	307
HPC	39	267	29	336	24	354
SBI	37	285	32	292	28	282
Tata Motors	35	314	27	359	20	442
ONGC	31	357	27	361	21	413
Tata Steel	28	401	26	370	22	410

Powered for Progress



Shri Aryadan Mohammed, Hon'ble Minister for Power & Transport, GoK inaugurates the new Substation at Kochi Refinery.

The new 220 KV Substation at Kochi Refinery was inaugurated by Shri Aryadan Mohammed, Hon'ble Minister for Power & Transport, Government of Kerala at a function presided over by Shri K. Babu, Hon'ble Minister of Fisheries, Excise & Ports on 5th June, 2012 at Ambalamugal. Shri K.P. Dhanapalan, Hon'ble MP, released the Newsletter on the occasion. Shri V.P. Sajeendran, Hon'ble MLA, addressed the gathering and officially handed over the substation to Shri M. Muhammed Ali Rawther, Member (Transmission & Generation Operation), Kerala State Electricity Board (KSEB). Mr. John Minu Mathew, ED, Kochi Refinery, welcomed the gathering and Mr. P. Kumaraswamy, GM (Projects), presented the Technical Report.

The commissioning marks a new chapter in the industrial history of Kerala with Kochi Refinery becoming the first extra high voltage (EHV) consumer of KSEB at the 220 KV transmission level. Built at a cost of around Rs. 75 crores by BPCL, the substation will presently cater to the additional power requirements of Kochi Refinery. It would also pave the way for the setting up of a 110 KV Substation which is being envisaged by KSEB on the Kochi Refinery land itself.

The various components of the substation include HV breakers, isolators and two power transformers with 50 MVA capacity each. The substation is monitored and controlled using state-of-the-art Supervisory Control and Data Acquisition System (SCADA). A control room with the latest version of SMART communicative numerical relays has been set up for the protection of the electricians of the entire substation and transmission line. The 220 KV Sabarigiri-Brahmapuram and Sabarigiri-Pallom-Brahmapuram transmission lines passing through the KR compound have been rerouted to this substation to form a LILO (Line-In Line Out) arrangement. Four

new transmission towers have been installed by KSEB for this purpose. NESCL, a subsidiary of NTPC, was the Project Management Consultant and M/s. ABB and M/s. Polycab were the contractors who have built the substation on a 'build and transfer' concept. Today, BPCL-KR and KSEB are mutually benefitted by this project.



A Historical Journey to Leh - Ladakh



Mr. Sudhir Malik, GM (Sales) I&C, Mr. H.P. Gupta, Chief Manager Sales Retail NR along with Mr. Atul Kumar TM (I&C) Chandigarh, Mr. Rouf M. Khan, TM (Retail) Jammu and Depot I/C, Mr. Jagwinder Singh flagged off the tank lorries from Jammu Depot.

BPCL has bagged the order for the first time for supply of MS/HSD/Industrial SKO to Leh and Ladakh for the Army's Advance Winter Stocking (AWS). After persistent efforts made by our I&C Team, Army HQ placed an order for supply of 990 KLs HSD & 2520 KLs SKO. Teams of I&C, Jammu Depot and Retail Logistics immediately swung into action to ensure product availability & transport arrangement for this challenging assignment in the shortest possible time. Joint efforts of I&C and Retail Teams ensured that the first consignments of HSD & SKO were dispatched to Leh & Kumbathang units of the Indian Army from our Jammu depot via Zoji La pass on 21st June 2012.

Our brave Army men & women, who protect our borders in this difficult region, carry out a massive logistic exercise, called AWS, between May & September every year to ensure sufficient stock of petroleum products for the winter season. Nearly 70 TMT of various petroleum products are moved through one of the toughest road conditions of the world in a short period of four to five months.



Improving operational efficiency at Western Region locations was the theme of the Retail WR Meet of their Location Incharges at Lonavala. Director (M) inaugurated the software application developed in-house by WR for remote viewing of tank stock & other details of an automated location on real time basis, with the aim of controlling transit losses. The receiving location can also view the details of tank wagons being loaded for their locations. ED (Retail) Incharge congratulated WR on its phenomenal performance during 2011-12. ED (Logistics), RHQ shared

his views on safety, maintenance, operations etc. During the meeting, six groups gave presentations on various elements of Operations like impact of HSSE on business growth & brand value, excellence in Operations leads to customer delight, importance and adherence of SOP, creativity & innovation, loss governance and maintenance of plant facilities. The topics were thoroughly debated by the groups and clear cut action plans were drawn.



Audit Partners Business

Aiming to facilitate discussions and deliberations amongst auditors located at all Regions and Refineries, the 3rd All India Audit meet was held from 11th to 14th June 2012 at Ballard Estate. Performance of 2011-12 was reviewed and an action plan for 2012-13 was chalked out. The meet was addressed by our C&MD, Director (R), Director (M), Director (HR) & ED (Retail), who shared various concerns of the business and expectations from Internal Audit in addressing them. Audit was expected to act as a partner in the business rather than being just a support function and

help the business to re-engineer its processes. ED (Audit) assured them that Audit would play its role and help the business to achieve its objectives and goals by focusing on Key Risk areas. The team also had an opportunity to interact with Mr. Sushil Solanki, Commissioner of Service Tax, on Service Tax matters. Speakers from Deloitte shared various aspects of Risk Based Audit and its relevance in the current business scenario. Various faculties from within the company discussed aspects like Stock Accounting, Retail Operations and Safety at length.



CDC Rolls out the Red Carpet



Mr. A.K. Kaushik welcomes Dr. Subhash C. Khuntia, as Mr. S. Varadarajan, Mr. K.B. Narayanan, Mr. B. Anil Kumar and Mr. P.V. Rao look on.

Assuring Quality Always

BPCL's QA Dept. organizes a Core Committee Meet on a six monthly basis with participation of HQ, Regional QA Managers and Metro Lab in-charges, as a platform for the QA group to explore strategies to cope with increasing customer expectations through panel discussions and brainstorming sessions. These meets are usually held at the Refinery campus/R&D to build a network between Refinery, Pipeline and Marketing to understand each other better in respect of changing specifications, OEM designs, statutory norms, Lab equipment, spares management etc.

The 6th QA Core meet was organized by QA, WR and hosted by our BORL, Bina on July 20th and 21st 2012. In this meet, customers from various SBUs were invited to share their expectations from QA. Also, representatives from Retail, Aviation, I&C, Mumbai Refinery (Central Lab) and CRDC, Noida participated in the meaningful deliberations with the core group of QA.

BPCL Starts CNG Supply in AP

On 28th June, 2012 BPCL made inroads into the CNG market in Andhra Pradesh by signing an MOU with Bhagyanagar Gas Limited (BGL). A Joint Venture of GAIL (India) Limited and HPCL, BGL was incorporated in August 2003 as a City Gas Distribution Company for distribution and marketing of CNG and distribution of Piped Natural Gas (PNG) for the domestic, commercial and industrial sectors in Andhra Pradesh. As per the MOU, BPCL and BGL will be jointly setting up CNG

BPCL was delighted to welcome Dr. Subhash C. Khuntia, Additional Secretary and FA, MOP&NG to our Corporate Data Center (CDC) on 20th July 2012. The dignitaries accompanying him included Mr. S. Varadarajan, our Director (Finance), Mr. P. Balasubramanian, ED (Corporate Finance), Mr. Anil Kumar Kaushik, GM IS (I&S), Mr. K.B. Narayanan, GM (ERP CC), Mr. J.R. Akut, GM (IS Technology), Mr. B. Anil Kumar, DGM (IS Infrastructure) and Mr. K.J. Murali DGM (IS Basis).

A walkthrough was showcased covering important areas of CDC with detailed insights on their functionality. Mr. P.V. Rao, Sr. Manager CDC and his team had taken care of the CDC visit. Dr. Khuntia expressed his satisfaction and appreciated the upkeep and maintenance of the Data Center. His remarks in the Visitors' Book were "Visited the Centre. An excellent way to handle the integrated business processes. I am quite impressed with the professionalism. I wish the Centre all success in future."



outlets at select BPC Retail Outlets in Hyderabad, Vijayawada and Kakinada, the first cities south of the Vindhyas to have City Gas Distribution projects. The agreement was signed in Hyderabad by the Director Commercial of BGL, Mr. Srinivasulu and Mr. Nikhil Kumar Singh, TM (Retail) BPCL in the presence of Mr. K.P.S. Namboodiri, DGM Coordination, RHQ, Mr. T. Peethambaran, DGM Sales, SR and Mr. K.V. Bhaskar Rao, State Coordinator, AP.

BRAND MARKS

Only the Best Win

BRANDMARKS conceptualized a year ago, is a tool to continually assist all of us in the endeavour of Brand Building. All Retail Outlets, LPG Distributorships, Installations, Depots and Bottling Plants are covered in this process.

From 7,800 Retail Outlets and 2,200 LPG Distributors assessed for excellence in implementation of Visual Manifestation standards, Housekeeping and Customer Service standards in Retail Outlets and LPG Distributorships, we proudly announce the winners of the first edition of BRANDMARKS.

The corporate initiative BRANDMARKS is a definite step forward to ensuring unity in our diverse areas of operations and a pan-India exercise that singularly focuses on sustaining the premium position of BPCL brands. BRANDMARKS completes its first season with the declaration of the proud winners in Retail and LPG.

The winners of the first edition of BRANDMARKS have been declared after 360⁰ assessments over the entire year, under the watchful eyes of a multi-layered evaluation panel. These winners are genuine takers of the BRANDMARKS national awards for upholding BPCL brands in their committed service to our customers.

A UNIQUE TOOL

BRANDMARKS conceptualized a year ago, is a tool to continually assist all of us in the endeavor of Brand Building. All Retail Outlets, LPG Distributorships, Installations, Depots and Bottling Plants are covered in this process. BRANDMARKS also endeavours to recognize and reward excellence. Attractive prizes will be received by those outstanding ROs, Distributorships and Territories who pass through this multi-layered rigorous assessment with flying colors. BRANDMARKS is an online activity and the assessment is recorded to serve as a benchmark for future.

WHY BRANDMARKS?

Brand building is a cohesive effort in any organisation. In BPCL, contributions from every employee, the Dealer/Distributor network and our business partners, who work in tandem, create the required strong brand image.

The ultimate recognition for a Brand is the recall and preference shown for its products and services by customers. In BPCL, the Retail and LPG Businesses have interface with the largest number of customers. Through their networks, we cater to the requirement of millions of customers. The service levels experienced by these customers and the visual appeal that our brands create in their minds are very important factors that influence customer perceptions. It is thus important for all of us to ensure high levels of delivery.

Each one of us is the custodian of the brand and so the process of assessment would commence accordingly.

YOUR MARKS

Adherence to VM standards, good housekeeping, mandatory display of safety messages and conscious efforts to working safely, innovative brand promotion activities, brand awareness and customer retention through cordial customer relations are the prime areas that are rated in BRANDMARKS.

In Phase I, the assessment will start with the Sales Officers, who will evaluate the delivery on the brand elements at the Retail outlets / Distributorship. The Territory Managers will adjudge the best two in the Territory to compete with the others. The Territory Manager will also assess the delivery of brand elements at Depots and Installations under his jurisdiction. Joint scores of Retail Outlets / Distributorships and locations will form a basis for the 'Best Territory'.

The exercise concludes with the inclusion of the RHQ/ LPG HQ, which would identify the best across the Network and Territories. At the field level, while the TMs and Sales Officers would actually be doing the assessments of ROs/ Distributorships and in that sense, are the overall coordinators in this exercise, an equally important role will have to be played by Engineering Officers, Operation Officers, ARB Officers and support staff to ensure that all Brand elements are in place.

LEARNINGS

From the entire exercise BRANDMARKS emerge as a tool to gauge how dedicated we are in living up to our Brand values. The ratings open us to significant learning that help us streamline our actions in a more customer friendly way. As with all surveys, BRANDMARKS is an enterprise wide survey to assess gaps, review deliverables and also appreciate innovations.

BRANDMARKS SEASON TWO

The next round of BRANDMARKS takes-off from mid-August and it promises tougher competition with more regions wanting to make their mark on BRANDMARKS. Here is your first call to join the continuum. And as with season one, in season two also, only the best wins BRANDMARKS.

So, on your BRANDMARKS, get set, GO!

RETAIL

Best Territory

1st - Patna Retail Territory
2nd - Chennai Retail Territory

Best Retail Outlet

1st - Vamshi Fuel Point, Hyderabad
2nd - Athwa Automobiles, Surat
3rd - Naman Fuel Centre, Jodhpur

LPG

Best Territory

Dharwad LPG Territory

Best Distributor

1st - M/s Swati Agencies, Kurnool
2nd - M/s Sulabh Bharatgas, Nagpur

Our New General Managers



Mr. B.C. Roy

General Manager (Audit)

A Mechanical Engineer from Banaras Hindu University, after graduation in 1974, Mr. Roy worked with Rashtriya Chemicals and Fertilisers as Maintenance and Project Engineer in their different Plants & Projects. He joined BPCL in 1986 and held various positions in Operations, Supply, Distribution & Shipping at the Regional and All India levels in Retail, Refinery and I&C SBUs. He likes to read subjects like Philosophy, Spirituality and Science. His wife, Mina is a great source of strength to the family. Their son, Abhishek is working in Virginia, USA after completing his Masters in Engineering Management from George Washington University, USA.



Mr. S.K. Goel

General Manager (Technical)

Mr. Goel did his B.E.(Hons) in Chemical Engineering from BITS, Pilani, in 1975, followed by a PGDM from All India Management Association in 1998. He started his career with National Fertilizers Ltd., Panipat, and joined BPCL as Sr. Manager (Chemical) in May 1992 in Mumbai Refinery. He was initially posted in Planning & Programming and subsequently in Energy & Environment. In September 1995, he took up a challenging assignment at NRL, where he was responsible for process design, engineering, commissioning and start-up of the entire Refinery. After successful commissioning of the NRL Refinery in August 2000, Mr. Goel moved back to Mumbai Refinery as Chief Manager (Project Tech) for the Refinery Modernization Project. In 2005, he was posted as DGM (Production) and subsequently as DGM (Manufacturing), when new benchmarks were established for most of the products, the overall reliability of various units in the Refinery was improved and a number of innovations were carried out by the team which resulted in high value to the Corporation. Continuous efforts in bringing down refinery energy consumption resulted in Mumbai Refinery achieving the Energy Conservation Award year after year. The team led by him achieved a number of Ideas awards during the last three years, including the Chairman's Award in 2011 for "Use of Export Superheated Steam to overcome limitations of low Pre-reformer Temperature in NHGU Unit." On the family front, his wife Santosh, is a homemaker and has a passion for cooking. Their son, Nitin, B.Tech. (Electronics), is a senior software consultant with TCS and his wife, Anoopriya, was working as an HR Associate, before they moved abroad. Their daughter, Shweta, B.Tech (IT), after two years' work experience in TCS, is currently doing her MBA in Finance from K.J. Somaiya Institute of Management Studies.

BPCL Makes Investors Rich

BPCL is among the top super heavyweight companies that make investors rich. In a Best performers' survey published by Businessworld in its 28 May 2012 issue, BPCL has been rated as a company that performs steadily through good and bad times. BPCL has been ranked fourth in super heavyweight companies that performed best in 5-year returns and sixth in 1-year returns.

Super heavyweight companies are those with sales above Rs.20,000 crores. The survey had a universe of 5100 listed companies in ACE Equity and were rated on returns estimated in periods of 1,3,5 and 10 years. The liquidity parameters were stock trade for at least 100 days in the financial year and public holding of at least 25% of outstanding shares.

Further, the performance standard required companies to beat the market benchmark of 7 out of 10, 4 out of 5 and 3 out of 3 years in the four periods for which returns were being estimated.



LEASING PROPERTY

We all must have come across leasing of a flat or plot of land, either for personal or official purpose. What is this concept and what differentiates it from other modes of transfer, such as Sale, Gift or Mortgage? A Lease in simple terms means a transfer of rights to enjoy immovable property by the owner in favour of another person against payment of rent. By way of lease, the owner excludes himself from the right to enjoy possession of the property during the period of lease.

Essential Elements of a Lease

- There must be a “Lessor” who is capable of entering into a lease agreement.
- There must be a “Lessee” who is capable of taking the property given on lease.
- There should be sufficient description of the property being leased.
- The lease must have a certain “commencement date” and a certain “expiry date” by express reference to a number of years / months, or by reducing it to a certainty upon some contingent event, which must happen before the death of the lessor or lessee, unless the lease is of a permanent nature.
- Consideration – Rentals
- Demise i.e. transfer of such rights

Title Verification and Registration

For obvious reasons, before entering into a lease agreement, one should verify the title of the lessor. A person with no title or a defective title cannot create or transfer good rights to others to enjoy the property. The title of the property can be verified by way of checking the sale and other transaction documents, perusal of revenue records, coupled with search in the concerned registrar’s office to find if the lessor is indeed the owner and if there is any encumbrance / charge on the property.

Any lease deed for any term exceeding one year or which reserves yearly rentals is required to be compulsorily registered. The lease which is required to be registered, but is not registered, will not be received as evidence of any transactions qua such property or affect that property in any manner. However, the same may be received as evidence for any other collateral purposes e.g. for proving the contractual obligations between the parties.

Termination / Expiry of Lease

Agreement of lease generally comes to an end by any of the following ways :-

- By efflux of time, if the lease defines a specific period on which the same comes to an end.
- On the happening of some events, if the lessee provides for its coming to an end on the happening of a certain eventuality.
- On satisfaction of stipulated conditions.
- By express or implied surrender.
- By forfeiture or termination as per the lease or law e.g. termination of lease by issuance of notice u/s 106 of the TP Act.

- When the lessor / owner and the lessee become the same person i.e. where the sale deed is executed in favour of the lessee.

Renewal of Lease

Under Lease – The lease deed itself may contain an option for renewal. It is imperative in this case to advise the landlord / lessor of the lessee’s intention of exercising the renewal option before the expiry strictly in accordance with the renewal clause in the lease.

Burmah Shell Act – Special provision was made in the BSA Act for leases taken by the erstwhile Burmah Shell and continuing on 24-01-1976 i.e. the date of acquisition. Under the said provision, such leases could be renewed for a similar period on the same terms, provided advance notice is given.

Rent Control Acts – Most of the States in India have their State specific laws to protect tenancies after the lease period is over. These laws specify which type of property and tenant is protected and the grounds on which the landlord can seek eviction. Typically, residential and office accommodation situated within a municipal area are covered and the landlord can seek eviction for his bonafide requirement and for breaches such as non-payment of rent and misuse of property.

Liability to Pay Rentals

The lease consideration may be either payment of premium or rent or both. Rent is a periodical payment; it is usually reserved yearly, quarterly or monthly as it becomes due at the end of each such period. Rent must be certain. Obligation for rent payment begins as soon as the lessee is put in possession. Non-payment of rent is always a good ground for eviction and hence, the lessee / tenant must ensure timely payment of rent. In casewhere is more than one claimant (say, two sons claiming full ownership on death of the original landlord), the lessee can file an interpleader suit in the court against both of them and deposit the rent in court. The court would decide ownership and pay the deposited rent to the proper landlord.

Lease and License

The fine difference between ‘lease’ and ‘license’ lies in the nature of agreement between the parties. If the intention is to give clear and exclusive possession to another, it would be a lease. The lessee can defend his possession against all third parties. On the other hand, if it only permits another to make use of the property of which the possession continues with the owner, it is a license. e.g. allowing someone to watch a movie on his property or allowing accommodation in a hotel or passing through the property to access another place, etc. If an interest is created in a property, it is a lease, but where only permission for use is granted, it remains as a license.

Like all agreements, one should carefully go through each term of the lease and comply with the same fully so as to enjoy the leasehold rights peacefully.

- Mr. S.K. Agrawal, GM (Legal)
with Mr. Rajesh Kumar, Dy.Mgr.(Legal)

Super Saina Wins Olympic Bronze



Winning an Olympic medal is a dream come true for any athlete, but even to qualify to participate in the world's biggest sporting event is a feat! Our BPCL Sportspeople who made the cut were Jwala Gutta (Badminton), Tushar Khandekar (Hockey), Birendra Lakra (Hockey), Soumyajit Ghosh

(Table Tennis). Saina Nehwal made India proud by winning the Bronze Medal at the London Olympics 2012. Saina's victory was special in many ways for Indian badminton. She became the first ever shuttler and the second Indian woman from the country to have won a medal in the history of the Olympics.

Sindhu Triumphs



On 7.7.2012, our Badminton player, PV Sindhu created history by becoming the first Indian to win the Girls Singles title in the Asian Youth Under-19 Championships at Gimcheon in Korea. In the finals, Sindhu, with one set down, trailing at 16-19 in the decider, reeled off four successive points

to move to 20-19, before clinching the title by beating Okuhara Nozomi of Japan 18-21, 21-17, 22-20.

Anshika Scales New Heights



Anshika, daughter of Dinesh H. Kanooja, Dy. Mgr. (IIS Services) CDC, IIS, Sewree earned an all-expenses paid trip to NBA All-Star 2013 in Houston, Texas after emerging as

the winner in the Junior NBA Skill Challenge. 12-year-old Anshika received the trophy from Utah Jazz guard Raja Bell after setting a winning time of 30.79 seconds. Around 50 participants from Mumbai, Pune, Chennai, Chandigarh, and Delhi battled it out for supremacy in the finals. The competitors were subjected to a series of timed skills tests, which served to measure each child's ability in key fundamentals such as dribbling, passing and shooting.

Venkatesh Joins Exclusive Grand Master Club

Our Chess player, M.R. Venkatesh became India's 28th Grand Master when he bagged his third and final GM norm in the Philadelphia International Chess Tournament. Venkatesh's previous two GM norms came from the National 'A' at Vizag in 2006 and Aeroflot Open in Moscow in 2012. Venkatesh now plans to play some events in Spain and also hopes to achieve an ELO rating of 2600.



Li'l Chess Champ

Shoumi, daughter of Subhasis Mukherjee, CFM -SS (HQ), won two Gold Medals and one Silver Medal in the recent Asian Youth Chess Championship at Sri Lanka. She won the Silver in the Blitz Individual category for Girls aged 14 and thus, helped the Indian team to win the Gold in the tournament. She also won the Gold for her team in the Rapid Chess championship; in the Individual Standard category, although she was placed second on points, she lost in the tie break to get the 6th place in the Tournament.

Other titles under her belt are the Gold Medal for Girls aged 10 in the Commonwealth Chess Championship in 2008 at Nagpur. She has been a consistent performer in the Nationals as well as for her State and school. Having pursued Chess for the last 8 years, she has an Elo rating of 1853 points and has represented India earlier in the Asian & World Youth Chess Championship. In the Mumbai Mayors Cup in June 2012, she bagged the Second Best Player Award in the 'Under 1900 Elo rating category. Presently she is preparing for the World Youth Chess Championship at Slovenia & Commonwealth Chess Championship in India. Her aim is to become an International Master in Chess and a Computer Engineer by profession.



The Art of Parenthood

In practicing the art of parenthood an ounce of example is worth a ton of preachment.

Our children are watching us live, and what we are shouts louder than anything we can say.

When we set an example of honesty our children will be honest. When we encircle them with love they will be loving.

When we practise tolerance they will be tolerant.

When we demonstrate good sportsmanship they will be good sports.

When we meet life with laughter and a twinkle in our eye they will develop a sense of humour.

When we are thankful for life's blessings they will be thankful. When we express friendliness they will be friendly. When we speak words of praise they will praise others.

When we confront failure, defeat and misfortune with a gallant spirit they will learn to live bravely.

When our lives affirm our faith in the enduring values of life they will rise above doubt and skepticism.

When we surround them with the love and goodness of God they will discover life's deeper meaning.

When we set an example of heroic living they will be heroes.

Don't just stand there pointing your finger to the heights you want your children to scale. Start climbing and they will follow.

A Child's Plea to Parents

Don't spoil me. I know quite well that I ought not to have all I ask for. I am only testing you.

Don't be afraid to be firm with me. I prefer it: it makes me feel secure.

Don't let me form bad habits. I have to rely on you to detect them in the early stages.

Don't make me feel smaller than I am. It only makes me behave stupidly 'big'.

Don't correct me in front of people if you can help it. I'll take much more notice if you talk quietly with me in private.

Don't make me feel that my mistakes are sins. It upsets my sense of values.

Don't protect me from consequences. I need to learn the painful way sometimes.

Don't take too much notice of my small ailments. Sometimes they get me the attention I need.

Don't be too upset when I say 'I hate you.' Sometimes it isn't you I hate but your power to thwart me.

Don't nag. If you do, I shall have to protect myself by appearing deaf.

Don't put me off when I ask questions. If you do, you will find that I stop asking and seek my information elsewhere.

Don't be inconsistent. That completely confuses me and makes me lose faith in you.

Don't tell me my fears are silly. They are terribly real and you can do much to reassure me if you try to understand.

Don't ever suggest that you are perfect or infallible. It gives me too great a shock when I discover that you are neither.

Don't ever think that it is beneath your dignity to apologize to me. An honest apology makes me feel surprisingly warm towards you.

Don't forget how quickly I am growing up. It must be very difficult for you to keep pace with me; but please try.

Please keep yourself fit and healthy. I need you.





Mr. Dinesh Kumar

A Chemical Engineer from Banaras Hindu University, Mr. Kumar worked in GRASIM, Nagda before joining BPCL in 1981 as an Aviation Officer at Mumbai AFS. He then enjoyed a long stint of 13 years in E&P, WR where he was extensively involved in engineering services and construction activities of LPG Bottling Plants and APT Projects. As Chief Manager RNP&RE, WR he was instrumental in establishing NROs, Star ROs and OSTs' at strategic locations in WR. In July 2007, he was assigned as the Project I/C of the prestigious Bina Despatch Terminal, which had a project cost of about Rs.720 crores. As DGM (Engg.) E&P – HQ, he assumed additional responsibility of providing 'Refrigerated LPG Import Facilities at Uran /JNPT' which had a project cost of approx. Rs.304 crores. Superannuating on 31.7.2012, he adds, "I'm carrying many sweet memories in addition to the professional enrichment which will continue to inspire me in future life. I salute this Company for its unmatched culture giving me all that I wanted." His hobbies include listening to old Hindi movie songs, watching the news, reading business papers and magazines etc. His wife, Brijlata is a religious housewife and has been a great source of strength. Both their daughters, Juhi & Neha are well settled.



Mr. K. Muralimohan

A Chemical Engineer with P.G. qualification in Tribology from I.I.T Madras, he worked as a Tribologist in R&D in Calico group of Textiles in Ahmedabad for 3 years before joining BPCL in 1980 as Sales Engg. Representative in Bombay. Then he got posted to PCRA and served both in Delhi & Madras. He was repatriated to BPCL and served in Technical Services in Ahmedabad, Bhopal, Hyderabad & Bangalore and also as Dy.Mgr (TS) South. He took over the newly created post of Energy Conservation Manager in Mumbai and after a short stint, took over the technical services activities in WR, MT. He then became the I&C Technical Services Manager and handled all India activities. The assignment was a very challenging one, in the open market scenario, from very demanding customers for products like FO/LSHS/Naphtha. In the final stages of his career, as Chief Manager ESE, he propagated the philosophy of 'Work Life Balance,' which has been the need of the hour of the very challenging business environment. He is a keen billiards and table tennis player. His wife, Amudha is a homemaker, interested in arts & crafts. She has taught spastic children in Mumbai. Their daughter, Madhumitha, is working in Infosys, Chennai.



Mr. Charles David

Having joined BPCL as Operations Officer at Sewree/TDU in July 1980, Mr. David fondly recalls, "It was a great honour to take over as the youngest Deputy Manager in charge of Loni Despatch Unit in 1986. The innings at Goa Division from 1989 to 1991 was memorable as I can still feel the sands of the Goa beaches and the love of the staff. The experience as Lubes Plant In-charge at Tondiarpet Installation from 1991 to 1992 was exhilarating when the local dispatches of Lubes packages by bullock carts was still prevalent with hay for the bullocks spread all over the Plant. The innings at SRO as Manager Project Development from 1994 to 2003 was a milestone and I take pride in acquiring land and commissioning of our locations viz. Ongole Depot, Kondapalli TOP, Kakinada Installation, Mangalore Installation, Karur Installation & Irugur Installation. The top of the cream was the innings at Irimpanam Installation from 2003 to 2008 where the love and affection of all the staff was won." He superannuated on 31st July, 2012 as Regional Facilitator, Bangalore.



Mr. J. Mahender Reddy

After working in the Indian Army for 18 years at various places in India and participating in the Indo-Pak war in 1971, Mr. Reddy joined BPCL in 1988 in Secunderabad Division. He then had stints in LPG Sales, Retail Sales, Territory Co-ordinator (LPG) and Territory Manager (LPG). His achievements include Madras Division being All India No.1 in Bulk Bitumen sales during 1993-96; commissioning of 15 special LPG distributorships in one year i.e. in 1998-99 in Secunderabad Division; achieving Nil open items for the first time in BPCL while working at Kurnool and leading a pilot project on advance payment for new LPG connections from distributors, which led to final implementation in BPCL. His wife J. Vasumathi is a housewife and their two sons, J.Nalinikanth and J.Sumakanth are working in the USA as software engineers after completing their MS in Computer Science.



Mr. N. Balan

A war veteran, who actively took part in the Indo Pak war in 1971 against the backdrop of Bangladesh formation, Mr. Balan retired from military service and joined the Central Jail Department in 1982 as an officer. Thereafter, he joined BPCL as a security guard at Cannanore Depot in Feb'1988. He has discharged his duties with dedication, devotion and integrity, retiring after 24 years of service. He has two children, both married and settled. His daughter is an excellent dance teacher. He intends pursuing cultural activities after retirement.



Mr. S.Y. Oke

Mr. Oke states, "My stint in BPCL occupies the larger portion out of my total service of 40 years. This journey was the happiest, as I continued to play the role of a nodal person for Joint Ventures, which was my main domain with a Company Secretary background. During the last 5 years, I helped in the incorporation of 5 JVs - groomed them, nurtured them and put them in able hands for further expansion /growth. I protected stakeholders' interest in BPCL while handling this role, got very good support from all and aimed for Corporate Governance in JVs. I continued to develop my career by attending postgraduation in law and started working as faculty for professional careers of ICWAI/ICSI. I enjoy reading in my spare time. Both our children are married and settled in Pune." He superannuated on 31.7.2012 as DGM (Corporate Affairs). He intends working as a faculty in future.



Mr. Janardanan K

After a short stint in Central Secretariat, Ministry of Labour, New Delhi, Mr. Janardanan joined BPCL on 14th Jan. 1982 as a clerk. He was then promoted to the management cadre as Materials Officer in P&CS Dept. in October 1986 and finally superannuated on 31.7.2012 as Dy. Manager (Disposal & Import Liaison). His wife is a home maker. One son is married and is working with M/s. Maersk Shipping as Process Manager in Logistics Dept., Chennai; the second son is presently working as Sr. Manager in Federal Bank.

BPCL Showcases SAP Expertise

SAP had recently organised their HR Europe 2012 Conference at Milan, Italy for providing a platform for leading companies and HR professionals across the globe to share some of the best practices, customer experiences & case studies for the benefit of other participating members. Mr. Anand Tejuja, Team Member, ERP CC, BPCL was invited by SAP to be one of the speakers in the conference on the topic 'Bharat Petroleum's approach to integrating SAP Travel Management with SAP ERP Financials to streamline processes and reduce expenses.' The presentation was well received and it gave an opportunity to showcase our strength and capability in HR process implementation. Qatar Gas, Aspire HR, Worklogix, Vodafone, Exaserv, Delta Soft, Shell International and Infosys Technologies were other companies which shared their experience on various SAP HR processes.



Joseph Garners Literary Recognition



For his vast range of literary works, Joseph Toscano, Manager (Quality Assurance) Lubes West, has received two dozen awards and felicitation certificates from national and state level bodies. Recently, at a state level Marathi Christi Sahitya Sammelan (an annual literary conference), he was awarded the "Sahitya Bhushan Puruskar", the highest title of the conference, for his contribution towards awareness in the fields of science and environment. Besides, he was also felicitated by the "Late poet Niranjan Ujgare Jeevan Gaurav Puruskar," another state level recognition, in the same forum. He avers, "Writing is my leisure hours passion since youth and so far, I've published 56 titles (in Marathi and English) on various subjects like environment, safety, quality, petroleum, energy conservation, biotechnology, sex education etc. and four books are in the press. I hope to make 60:60 when I retire next year. The purpose of writing articles and giving talks in educational and social forums, is to make the common man (especially students and youth) aware of developments in the fields of science and technology and make them science literate to accept new changes. I consider these efforts beyond the workplace as part of my Corporate Social Responsibility and I feel proud to boost the Corporation's brand image in society."

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OBITUARY



Mr. Swastik Das, Assistant Manager Operations, Patna LPG Plant expired on 21.6.2012, due to low BP and multiple organ disorder. He joined the Corporation on 1.11.1999. Aged 39, he is survived by his wife, two

children and parents



Mr. I.P. Subbaiah, Security Guard, Mysore Depot expired on 21.6.2012 due to cancer. He served the Corporation for

22 years. He is survived by his wife, a daughter and a son.

Mr. Pradeep Kumar Behera, Sr. Manager Assets, BPRL, expired on 27.5.2012 due to cancer. He joined the Corporation on 16.2.1987 and is survived by his mother, wife, son & daughter.





A to Z of BEAUTY

We are so used to our robotic lifestyles that when it comes to food, exercise and beauty, all we do is go and pick up synthetic products, sign up for gym memberships and follow (or try to follow!) diets. But, what we don't realize is that with a few tweaks to our lifestyle, we can be healthy and much more stress free. Here's a list of essentials which can be your holy guide to a healthy body. Read on as we remind you of some well known secrets.

A.... IS FOR ALOE VERA
It is called a miracle plant and rightly so. Aloe vera can be used to heal wounds and soothe various conditions such as burns, insect bites, itching and sunburns. Drinking aloe vera juice is healthy and has medicinal properties as well. It also possesses incredible moisturizing properties, improves the skin's ability to hydrate itself and aids in the removal of dead skin cells. One of the best reasons to use aloe gel is because it helps slow down the onset of wrinkles.

B..... IS FOR BREAKFAST
"Eat your breakfast. It's the most important meal of the day!" Why is everyone always saying that? Eating breakfast not only aids in the weight management, it fuels your body to help provide energy, better concentration and stamina throughout the day. So, let your body re-fuel every morning with breakfast. If you're crunched for time, pick up a fruit, but never skip it.

C..... IS FOR CARDIO
A stressful lifestyle equals weight gain. Enter cardio exercises ! Cardiovascular exercise simply means that you're making your heart workout. It's makes your heart strong so that it doesn't have to work as hard to pump blood, increases your lung capacity, reduces your risk of heart attack, high cholesterol, high blood pressure and diabetes and even burns calories. Add to that better sleep and a lot less stress.

D.... IS FOR DETOXIFY
We often wear out our body by unknowingly stuffing it with junk food and unwanted fats. A body and mind detox activates the body's self-cleansing functions and flushes out impurities from your body. For an ideal detoxification, eat organic produce, raw foods rich with antioxidants, nourish your body with vitamins and minerals to support liver and colon health, drink plenty of water, use natural products, quit toxic habits such as smoking and drinking, and focus your energy on all things positive.

E.....IS FOR EGGS
'Roz khaao ande' (eat eggs everyday) goes a jingle of an advertisement for eggs. And you must ! Eggs are great for the eyes as they lower the risk of developing cataracts. They are also high in protein, amino acids and contain the right kind of fat. Need more reasons to crack that shell? Eggs promote healthy hair and nails because of their high sulphur content and wide array of vitamins and minerals. Eggs are the only foods that contain naturally occurring vitamin D.

F.... IS FOR FRUITS
Fruits contain essential minerals and vitamins that help and protect your body from diseases. They are a natural remedy and are rich in antioxidants which protect against cancer and prevent cell damage. Aim to eat a portion of fruit in the first half of your day. It's also beneficial when you reach for fruit instead of high calorie dessert after a meal. This way you get your sweet kick but save on calories.

G.... IS FOR GREEN TEA
Green tea is good for the overall functioning of your body as it is rich in antioxidants and also aids in weight loss. It also helps in lowering sugar level in your body, so it's very good for you if you're suffering from diabetes. Additionally, sipping on green tea can translate into clearer skin.

H....IS FOR HERBS
Lost your appetite? Quite a lot of herbs sharpen appetite, so if you wish it were better, a little bay leaf and chopped chives used in cooking can help you to eat up. Not just that, parsley, sage and rosemary contain vitamins A and C, which are good for digestion and stimulate blood circulation. Here's a wonderful way of using herbs: Give your bath water the loveliest scent by choosing a different herb to suit your every mood. This will enrich your bath water as well as your mood and senses.

I....IS FOR ICE
Using ice packs is an underrated treatment. Ice is an inexpensive, yet astoundingly effective treatment for pain and swelling and also to prevent scarring due to acne. So, the next time you burst a zit, apply ice over the area. Another use of ice is to gently rub ice over your eyes. This will lighten and soothe your puffy eyes.

J...IS FOR JOGGING
Jogging is the best way to increase your body's oxygen levels which is the main benefit of any physical exercise. It provides a great cardiovascular workout, strengthens and tones your muscles. Regular running is a good way to improve your health and fitness. It counter attacks depression too. Just start off slow and pick up your pace. Spot jogging for about 15 minutes daily is very effective. Don't forget to stretch before and after though.

K... IS FOR KERATIN
Keratin is made up of mostly dead cells and helps protect your body in layers of skin, nails and teeth. It's produced by amino acids which are formulated from foods that contain gelatin. So, if you want healthy skin, hair and strong nails, make sure you eat a keratin-rich diet. You can also retain the health longer by moisturizing your body and hair regularly with keratin based beauty products.

L....IS FOR LEMONS
Lemon is one of those super foods with a myriad of health and cosmetic benefits. Lemon being a citrus fruit, fights against infection. It is an antioxidant which deactivates free radicals, preventing cardiovascular diseases and cancers. It lowers blood pressure and increases the levels



of HDL (good Cholesterol). Lemon juice is given to prevent common cold, treat urinary tract infection and gonorrhea. It gives a glow to your skin and also gets rid of dandruff and oily hair. Applying lemon juice to acne dries the existing ones and prevents more from erupting. Phew! Just make sure you aren't allergic to it.

M....IS FOR MOISTURISERS

Summer, winter or rains, your body needs moisturizing. Moisturizers help keep your skin youthful, allow your skin cells to repair and make your skin look radiant. Always remember to moisturize your body and face every day after a bath and before going to bed.

N....IS FOR NATURE

Soak in as much sun and fresh air as you can! Living in a concrete jungle, we've lost touch with nature and often forget how beneficial a simple walk amongst trees with birds chirping around is. Peace – for the body, mind and soul.

O....IS FOR OILS

Essential oils are valuable because they have several things in common with human blood. These include compatibility with human proteins, the ability to fight infection and regenerate tissue, similarity in chemical structure with human cells and similar hormone like compounds. So, when a therapeutic essential oil is applied to the skin it reaches every cell in your body within minutes. So, you get quick positive results and the aroma taps on your senses as well.

P.... IS FOR PRANAYAM

A treasure of our historic heritage, if we follow it regularly in our stressful lives it gives ample benefits. Pranayama is the method of breath control and awareness. Your breathing directly affects your mental state. Breathing exercises help to control bodily functions. Pranayama helps to recharge the cells in the body and reenergizes the brain cells, leaving you rejuvenated.

Q....IS FOR QUINOA

Here's something new for your protein intake. A delicious and gluten-free super food, quinoa is a seed which looks like a grain. Of all the whole grains, quinoa has the highest protein content, so it's perfect for vegetarians and vegans.

R.... IS FOR ROSE WATER

The most natural way to cleanse your face is putting some rose water on the cotton ball and gently dabbing it on your face. It smells great, cleanses and revitalizes your skin. Rose water is also known for its natural healing properties as a good anti-septic, anti-bacterial and anti-inflammatory product. For eye pain or fatigue, place a cloth dipped in rosewater on your eyelids for a soothing feeling. It is also nourishes the scalp and keeps it cool and fresh, you can use it as a hair conditioner as well and be free from split ends and dry, frizzy hair.

S..... IS FOR STRETCHES & SUNSCREEN

No, it's not a combination. But, both are equally essential, so we had to mention them. You must do stretches, whatever your age or whether you exercise or

not. Every morning make it a point to stretch each part of your body. It reduces muscle tension and increases blood circulation to various parts of the body, thus increasing your energy levels. And, do we need to remind you about the importance of sunscreen? Slather and re-apply sunscreen, irrespective of the weather.

T.... IS FOR TRATAK

Our minds are always active and do not remain stable for a longer time as some or the other thoughts keep coming in it, which in turn results in decreased focus and mental stress. Tratak means gazing constantly at a fixed object without blinking your eyes. The object could be a candle flame or anything that you like. It is a form of meditation where the practitioner gazes at the particular object for a certain duration and then closes their eyes and visualizes the same object in their mind. This is the best technique to bring the restless mind to stay at peace as well as increase your concentration and improve your vision.

U... IS FOR UNWINDING

As much as diet, exercise and taking care your skin is important, what we really need in our daily life are a few minutes to unwind. Kick off your shoes and just relax. Devote a little time to yourself, by doing something you love or just sit in a place and meditate will not only help you rejuvenate but will also positively affect your appearance.

V... FOR VOCAL EXERCISE

Having throat troubles? Vocal exercises can be used in our daily routines to improve our vocal strength and voice quality and correct our breathing as well.

W.... IS FOR WATER

Haven't we read enough about the importance of water? And, it's all true. Apart from flushing out toxins, water purifies your skin, gives you a glow, reduces the risk of heart attacks and keeps you energized and alert along with regulating your body temperature. So go have a glass of water right away.

X.... IS FOR (E)XFOLIATION

Exfoliating on a regular basis (once or twice a week of mild exfoliation) can improve the results of your skin care routine and help rejuvenate your skin. Whether you have dry, normal, oily or sensitive skin, exfoliation improves your complexion.

Y....IS FOR YOGA

Relaxing, energizing, strengthening – yoga is the ideal physical and mental therapy. Regular practice of yoga can cure many major ailments and heals you from the inside. You'll feel better at the end of every Yoga session and you'll get a new perspective about life.

Z.... IS FOR ZZZZ'S

If you find yourself yawning all day it's time you catch up on your sleep. Just as exercise and nutrition are essential, so is sleep. The quality of your sleep directly affects the quality of your waking life, including your mental sharpness, productivity, emotional balance, creativity, physical vitality and even your weight. So make sure you get seven hours of sleep every night.

Musings ...

Elizabeth Jain, Team Leader (HR), Aviation takes a nostalgic walk down memory lane...

Our Chairman, Mr. R.K. Singh, in his New Year Message to us, expressed a desire to celebrate Foundation Day to reinforce a sense of pride and belongingness in our BPCL family. Being the only Staff presently in BPCL who witnessed the change over from Burmah Shell to Bharat Refineries on 24th January, 1976 and subsequently Bharat Petroleum Corporation Limited on 1st August, 1977 has prompted me to pen down my experiences. Wrapping a span of 37 years in a few pages is difficult and I have tried without success to shorten it !

24th January, 1976 is etched deeply in my memory. It is one of the days I will never forget as long as I live. I can still picture myself standing outside my room on the 1st floor balcony of Burmah Shell House (now Bharat Bhavan I, the same room till recently occupied by Mr. Rishi Dev Manchanda and his Secretary, Ms. Usha Kannan) and watching our Staff light crackers on the road facing our building. It was a very long 'ladhi' of bright red crackers across the whole length of the road that rent the air with a deafening sound that went on and on. We were celebrating the birth of our new Company, when the erstwhile Burmah Shell Company, where I made my entry less than a year before, was nationalized. Tears glistened in my eyes as I felt a deep sense of loss for something I had come to love.

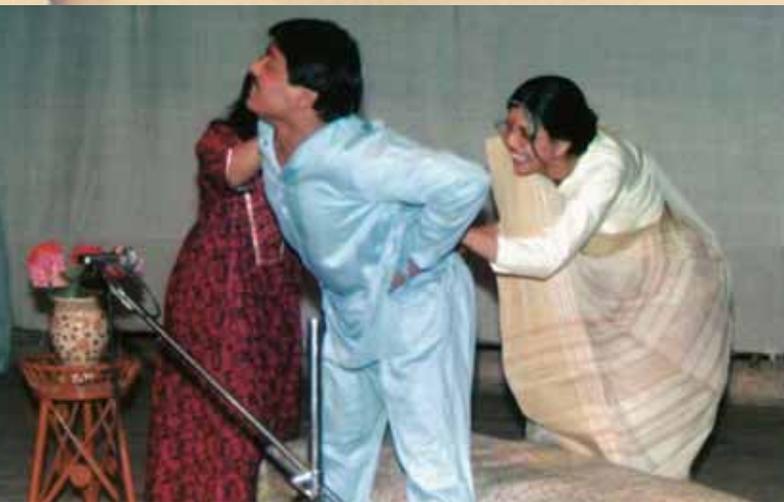
What most of us working there experienced and shared that day was fear and hope. All of us were



In the mid 1980s with her first boss, Mr. B.A. Gadkari. L to R - Silloo Guzder, Yvette Souza, Hilda Confectioner, Elizabeth, Sabrina & Linda Clutton.

very happy with our existence in Burmah Shell and suddenly the boat was rocked - something we did not expect could happen to us. We were afraid about the future as no one could predict what may happen under such circumstances. We were used to a certain culture which was exemplary in the business world. The top brass whom we loved and respected had to leave and we cannot deny the turmoil it created. I remember feeling sad when our Chief Executive, Mr. M. Patwardhan stepped down, as in a short span of nine months that I knew him and the others, they made me feel close and part of the Shell family. However, the silver lining was that many stayed back – Messrs. M.K. Das, A.K. Desai, J.C. Khurana, Aurobindo Das, Charanjiva, Sukhdevsinhji, Satish Bedi, Kuldip Rai and set the trend for the new entrants who were the first MBAs to join in July/August 1977 – Messrs Ashok Sinha and S. Radhakrishnan who shone in the Company and were known for the polished way in which they conducted themselves. The rainbow after the storm proved that "ALL IS WELL" '3 Idiots' style and luckily all our fears seemed unfounded as new hope filled the air and over the years, thanks to the able and efficient forces at the helm of affairs, our beloved Company has progressed by leaps and bounds and today, we are a Navratna Company featuring in the Fortune 500 and Forbes 2000 listings.

While travelling down memory lane, a kaleidoscopic vision emerges – I felt extremely delighted and blessed when I was welcomed into the hallowed



Comic Moments - Vinay Mehendiratta, Saroj Dahiya and Elizabeth Jain – "Hungama" Programme in Noida on 4th April, 1992

portals of Burmah Shell House, Bombay. I joined in the Management Cadre in Staff Department in 1975 and my first boss was Mr. B.A. Gadkari, whom we all fondly referred to as BAG. What really surprised me was that prior to my joining the Company, except for a few recruitments, for 30 years, there was hardly any recruitment in the Company. There were only two lady Officers – Mrs. Nirmala Alimchandani in Finance and the poised and extremely courteous, Mrs. Roshan Vajifdar in Public Relations. All the other ladies were Confidential Secretaries who wielded a lot of power and were excellent in their work. It would not be out of place to mention some of them – Homai Elavia who was the Chief Executive’s Secretary, who I think left immediately after the take-over, the late Norma Fonseca, who retired as the Chairman’s Secretary, the ever efficient and prim and proper Elsa Franco, extremely loving and kind Olive Jones and Heather Hasset who worked in the Cables Department in charge of all the teleprinter messages that came from all over the country. They made Goa their abode after retirement in the 1980s. I was sad to hear that Olive passed away two years ago, after being very well taken care of by Heather during an illness that she could not recover from. Today, too, we have good and efficient secretaries like Silloo Guzder, Hilda Confectioner, Yvette Souza and many more. You will be surprised to learn that in the early days, the retirement age of Secretaries was 50 years. Our Clerical Staff were all men and they were the best – reservoirs of knowledge, ready to help and extremely dependable. Working for Burmah Shell was very prestigious and everyone envied and respected us.



Elizabeth as Goddess Saraswati during Saraswati Vandana at a function in Noida.

All these years have been a wonderful experience for me. Where else will one get such rich and varied opportunities – from Staff Department I moved to Marketing under Mr. Bharat Rana, Planning & Project Co-ordination under the late Mr. S.K. Maitra. Just imagine – the initial work on the Mumbai (at that time Bombay) Manmad Pipeline was started in 1982 and I worked with him during that time and did not mind when he got hyper about things as I could understand and share his tension. Every week, a new box file would be filled with plans. For us those days, “Work was Worship”.

I next moved to Finance and for a brief spell during a leave vacancy when I worked for Mr. D.N. Chhabra, who was Financial Controller and a stalwart, imagine my joy upon his comment to Mr. Lalkaka from Admin (who by the way, we called ‘Red Uncle’) “Pata Hai is Kudi bahut kaam karti hai”. Those were the days when feedback was given instantly and you knew where you stood. I also worked for Mr. Rusi Jasubhoy when he was DGM Cr. & Area Accounts. He was a thorough gentleman and the nicest boss one could have. I still have and cherish the ceramic stuff he gave me when he moved out on retirement.

In September 1979, Mr. J. Ravichandran (now Chief Finance Officer, BORL) joined as Audit Officer in CO and was as handsome as ever, looking like a hero who just walked out of the latest Tamil film. Next our ex-Director Finance, Mr. S.K. Joshi was my boss in Corporate Accounts. We were three ladies handling the Insurance needs of the Company - teen deviyan - the other two being Medha Phansekar who is now working as Mgr Finance LPG HQ and Pramila (name changed to Geeta Vidwans after marriage) who is



Joyful after the performance of Vande Matharam to the tune of A.R. Rehman which was performed at Kala Sandhya. L to R – Elizabeth, Bharati, Sumitra, Bina & Saroj

presently with Corporate Treasury. Both of them were so wonderful and we spent some memorable times together. I still remember how I would go to the Offices of the Insurance Companies located in Fountain, Fort and Churchgate walking sometimes in the blistering heat or rain, to make sure that the gentlemen there who looked after the affairs of our Company ensured that our property and our risk were insured and protected against any mishap.

In 1988, I was posted to Delhi in Personnel Department and over a period of time, I moved from IR to Staff and then Benefits Administration, which brought me in touch with all the Staff in Northern Region. My passion to always help our Staff and find solutions to their problems made many of them remember me for this trait even years later.

While in Noida, I took part in several Office functions, one of them being Hungama (by the way, the name Hungama was given by me for which I received a prize too, and till today, whenever we celebrate, it still goes by the name of Hungama) where we regularly put up plays, dances etc. ably directed by Lalit Watts in his inimitable style. When Mr. M.B. Lal, Director (Refineries) witnessed our programme in Noida, he liked it so much that he insisted on us performing at Kala Sandhya held on 25th January, 1998 in the Refinery in Mumbai. More than 30 of us travelled together by train to Mumbai and you can imagine the fun and frolic during the journey, not to forget the bonding that took place, which till today continues. Our performance held the audience spellbound and was a resounding success. Only few of us know that after that stunning performance, Lalit Watts almost collapsed backstage, as he was so emotionally charged that evening.

In 2006, I was posted in Aviation and under the guidance of the then ED Aviation, Mr. S.P. Mathur, learnt the nuances of the Aviation Business. Besides being brilliant in his work, he is a very good human being who cares for his Staff and is very compassionate and understanding towards the problems faced by them. I am proud that our entire Aviation Team is one of the most disciplined and dedicated in the Corporation.

It would be unfair if I left out our Golden Oldies – people who retired from the Company, especially those who were ex-Burmah Shell, saw a kindred soul in me and the love and affection I have received from them is tremendous. Even today, they call me regularly to sort out their pension or medical related problems or just for a chat. Mr. B.D. Bhatia, who is now 89



A tense moment in a play enacted on the freedom struggle. Elizabeth in plaits.

years old and settled in Delhi, joined Burmah Shell in 1955 after leaving the army, and keeps narrating interesting anecdotes about the several overseas postings he enjoyed while doing tough assignments in places like Cyprus, Nigeria etc. during his tenure. He still remembers the good time he had while living in Bungalow No. 4 in Trombay Colony, which he occupied from 1962 to 1970. He also served as President of Trombay Club in his hey days.

The actor, Kulbhushan Kharbanda's father, the late Mr. Hans Raj Kharbanda, who joined Burmah Shell in the pre-partition days and retired in 1967, was very fond of me and would come over to meet me along with his dear friend and colleague, Mr. K.S. Karwal, who joined Burmah Shell immediately after India attained Independence. Like little mischievous boys, they would join me at our lunch room in Noida, tucking away at all the forbidden goodies like poories, jalebis etc., which were denied to them at home due to their health and diet restrictions. Throwing caution to the winds, since it was once in a blue moon, I allowed them to eat to their heart's content and just watching them was such a joyful experience, which they also cherished. Whenever he felt a bit lonely, the Senior Kharbanda phoned me at home and we chatted about the Shell days, when he threw light about the working those days and the kind of training that was imparted. Most of the time, he lived with his daughter in Delhi, who took very good care of him. One ardent wish of his was that I meet his son, Kulbhushan and spend some time in his resort in Pune, but that was not to be, as he passed away peacefully at the ripe old age of 91 years on 19th January, 2003 and I felt as if one link with the past has broken.

I am also good friends with the ever youthful Mrs. Wanchoo, who is now in her eighties and the wife of late Mr. Vijai V. Wanchoo, who was the first Indian to be posted as Training In Charge of BSTC, Burmah Shell Training Centre at Juhu from 1964 to 1977 till he retired. She too enralls me with anecdotes about life in those days. Mr. Tej Ram, who is the grandson of Sir Ganga Ram, the founder of the famous and topnotch Gangaram Hospital in Delhi, also joined Burmah Shell and retired in 1983. He is now 87 years old and keeps himself busy as the Chairman of the Gangaram Hospital Trust. He regularly meets me and he too talks of the glorious days spent working for Burmah Shell. Prior to joining Shell, he was a Captain in the army in Lahore during the pre-partition days.

Another dear friend of mine is Baba Shamsher Singh, who worked as an HVD in Shakurbasti prior to his retirement in December, 1990. Ever since he came to know that I attended the Sunday Mass service at Sacred Heart Cathedral, Gol Dakhana, he would insist on bringing his family as often as possible to the Gurudwara Banglasahib next door and meeting me after the service. In this way, I was introduced to not only his children and wife, but nieces and nephews too. He keeps remembering me and these children even now talk to me to convey his wishes, as he is hard of hearing and cannot speak on the phone. Today he is in his eighties and quite bedridden and my earnest desire is to meet him at his home one of these days.

Whenever our ex-Chairman, Mr. Sarthak Behuria, who also joined during the Shell days met me, he would jokingly ask how many wickets were down so far. Well today, I am the last wicket left in the Corporation.

Sunanda Shetty, who joined our Company during Shell days, and who has now become famous as the mother of actress, Shilpa Shetty, was crazy about purchasing gold and egged on by her, I too bought some jewellery, when the rate was just Rs. 500 for 10 gms. I wish that I had followed her advice and bought more of the yellow stuff those days ! When she left the Company in 1987, she asked me to join her in a venture that she was starting, and though I liked and admired her for her beauty and her jovial and good nature, I am glad I did not get tempted and stuck on to the Company, or else I would have missed out on so much in life which BPCL has given me - not only my bread, butter and jam but much, much more and when I retire on 30th November this year, I will always treasure the time of more than 37 years I spent in BPCL.

I made so many good friends in the Company. Some of them have lasted for more than 30 years – Silloo Guzder, Hilda Confectioner, Neena Nanthur, Linda Clutton who is now settled in Canada and is all set to become a grandmother of twin babies, Sabrina D'Abreo (now Gonsalves) settled in Sydney, Australia and Osburg D'souza. In Delhi too, I am close to Indira Dube, Alka Murugesan, Kamaldeep and Anjali Srivastava. The last three being my lunch partners for several years, who are very dear to me, and we spend some of the most enjoyable times together unabashedly sharing juicy gossip, joys, triumphs, heartaches, recipes etc., which make us all feel close to one another and lighter and better. In fact, across the length and breadth of the country, I have very good friends who will welcome me anytime and they are also aware that I will be with them through thick and thin. I came across the best of people in BPCL and some of them, I know, will be my friends for life. What more can anyone ask for ?

The culture for hard work and integrity, that continued even after Burmah Shell, is one of the best things that we have imbibed and it has become ingrained in us. My only prayer and hope is that the earlier generation, who were part and parcel of that legacy, are able to hand over the same to the new incumbents and we keep taking it forward and never lose sight of the needs of the internal and external customer. My submission to all the wonderful youngsters who have joined BPCL in the last few years is to continue the good work and take pride in our Company and work as enlightened persons to take the Company to greater heights.



Another tense moment portraying the Freedom Struggle.

Electric Look

BIOLOGIST, Rupert Sheldrake conducted a study on 5,000 people over a period of two years and discovered that most people, even when blindfolded, can tell if somebody is staring at them from behind. He has suggested that some sort of electric field is generated by the act of looking which the person being looked at can detect.



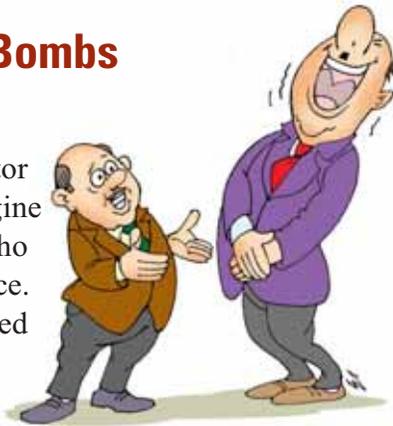
Achoo...!

PATRICK WEBSTER sneezed hundreds of times a day for 37 years until a private clinic specializing in nutrition finally discovered the cause: he was allergic to egg yolk and oats which he used to eat as a part of his breakfast. Now he has changed his eating habits and is sneeze-free, but he's very angry with the doctors who kept on treating him for the condition for years without trying to find the cause.



Harmless Bombs

RUDOLF DIESEL, inventor of the diesel engine was a pacifist who abhorred violence. He once suggested to the German ambassador that armies should be provided with harmless bombs that exploded without hurting anybody. The grim-faced ambassador who had never been known to smile, burst out laughing.



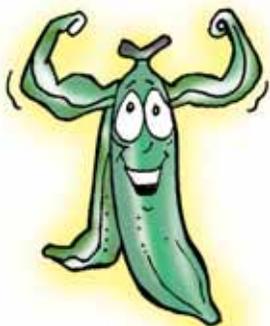
Brain vs Heart

IN most countries a person is considered dead when his brain stops functioning, even though his heart may still be beating. But in some countries like Japan and Pakistan a person is considered dead only when his heart stops beating. This makes heart, lung and liver transplants impossible in these countries as all these organs if they are to be transplanted have to be removed from the donor before the heart stops beating.



Nutrition in Peels

MOST vegetable and fruit peels end up in garbage bins as wastes, but according to nutritionists, many of them contain useful vitamins and minerals. Potato peels, for instance, contain vitamins A and K and iron. Watermelon rind is rich in vitamins A and C, while the peels of bananas and mangoes have vitamins A and B.



Discovering Iodine

THE French chemist Bernard Courtois was one day heating seaweed in acid to get potassium carbonate, but he unwittingly added more acid than required and the reaction produced a beautiful violet vapour. On condensing the vapours he got dark lustrous crystals. He had discovered a new element which Sir Humphry Davy later named iodine.



अतिरिक्त सचिव का दौरा



कोयंबदूर एलपीजी संयंत्र में 23.6.2012 को श्री सुधीर भागव, आई.ए.एस. अतिरिक्त सचिव, पेट्रोलियम एवं प्राकृतिक गैस मंत्रालय ने दौरा किया। इस महत्वपूर्ण एवं यादगार दौरे में उपस्थित अन्य एसबीयू के पदाधिकारियों के साथ थे श्री के.वी. शेणॉय, ईडी (रिटेल, प्रभारी) दक्षिण क्षेत्र, श्री पी.के. रघुनाथन, आरएलएम (दक्षिण)। कोयंबदूर एलपीजी टेरिटरी एवं संयंत्र के संबंध में श्री अशोक धर्मराज, टीएम (एलपीजी), कोयंबदूर ने एक चुस्त एवं ज्ञानवर्धक प्रस्तुतीकरण किया। अतिरिक्त सचिव ने संयंत्र की सहयोगी

डाउनस्ट्रीम सुविधाओं के साथ कोसान मेक वाले दूसरे इलेक्ट्रॉनिक कराउजल का भी उद्घाटन किया। बाद में संयंत्र का दौरा करते समय अतिरिक्त सचिव ने संयंत्र की गतिविधियों में गहरी दिलचस्पी दिखाते हुए विभिन्न सुविधाओं के बारे में पूछताछ की। उन्होंने वृक्षारोपण भी किया। उन्होंने संयंत्र के रखरखाव के बारे में संतोष व्यक्त करते हुए 28 साल पुराने कोयंबदूर संयंत्र की भूरि-भूरि प्रशंसा की। कोयंबदूर एलपीजी टेरिटरी के लिए यह गर्व और सम्मान का दिन था।

सुरक्षा कार्यशाला

दिनांक 5.7.2012 को श्री आर.के. आहुजा, उप महाप्रबंधक (इंजी.) - उत्तर और श्री एस.एन. अग्रवाल, परियोजना लीडर-उत्तर के दौरे के दौरान **कोटा टीओपी** में एक सुरक्षा कार्यशाला आयोजित की गई। इस कार्यशाला के दौरान श्री अनूप तने, टेरिटरी प्रबंधक (रिटेल)-कोटा और श्री एन.डी. अगरवाल, वरिष्ठ प्रबंधक ऑप्स प्रभारी (रिटेल) भी मौजूद थे। श्री आर.के. आहुजा ने अपने उद्घाटन भाषण में कॉन्ट्रैक्ट लेबर से सुरक्षा के महत्व और स्थल पर काम करते समय व्यक्तिगत सुरक्षा उपकरणों के प्रयोग पर बल दिया। उन्होंने सुरक्षा संबंधी विभिन्न पहलुओं को याद रखने के संबंध में विभिन्न अन्य बातों को विस्तार से बताया।

श्री एस.एन. अग्रवाल ने भी व्यक्तिगत सुरक्षा उपकरणों के उपयोग पर जोर दिया और हाइड्रॉ के जरिए शिफ्टिंग/सामग्री के आवागमन के दौरान बरती जाने वाली सावधानी के बारे में बताया। उन्होंने पहले घटी कुछ दुर्घटनाओं और उससे मिली सीख पर चर्चा की। श्री अनूप तनेजा ने भी निर्माण स्थल पर सुरक्षा की परम आवश्यकता और पीपीई के उचित प्रयोग की बात की। श्री एन.डी. अगरवाल ने खतरनाक उत्पादों के रखरखाव की जानकारी दी कॉन्ट्रैक्ट लेबरों को ऐसी कोई चीज न ले जाने की सलाह दी जिससे टीओपी परिसर में आग लगने की संभावना हो और सुरक्षा संबंधी नियमों का पालन करने की सलाह दी। इस मौके पर कॉन्ट्रैक्ट लेबर के लिए एक छोटी प्रश्नोत्तरी

अग्नि सेवा सप्ताह

एमआरटी में 14.4.2012 से 19.04.2012 के बीच अग्नि सेवा सप्ताह मनाया गया जिसमें **एमआरटी** के सभी स्टाफ, कॉन्ट्रैक्ट वर्कमैन, ठेकेदार, एमएमबीपीएल और लैब द्वारा भाग लिया गया। सप्ताह भर चले इस समारोह में विभिन्न कार्यक्रम आयोजित किए गए। 16.3.2012 को प्रबंधक (ऑप्स) प्रभारी, द्वारा किए उद्घाटन के बाद उप प्रबंधक (ऑप्स) श्री कुलदीप माने ने सभी स्टाफ के साथ-साथ सुरक्षा एवं कॉन्ट्रैक्ट वर्कमैन को भी आग से निपटने का प्रशिक्षण दिया। दिनांक 17.3.2012 को विभिन्न प्रतियोगिताएं आयोजित की गईं जैसे डीपीसी आग बुझाने का ऑपरेशन, फोम मॉनिटर तथा हाइड्रेन्ट ऑपरेशन और गैन्ट्री में स्पिंकलर कूलिंग ऑपरेशन इत्यादि सभी ने काफी उत्साह से इस प्रशिक्षण में भाग लिया। इंदाौर की फायर टेक्नोलॉजी एण्ड सेफ्टी इंजीनियरिंग, आईइएस आईपीएस अकादमी ने मूल अग्निशमन कार्यक्रम में प्रशिक्षित किया। इसमें तकनीकी विशेषज्ञों द्वारा भाषण, विडिओ फिल्म तथा वास्तविक फील्ड प्रदर्शन भी शामिल थे।



आयोजित की गई, जिसमें सभी ने उत्साहपूर्वक भाग लिया। कार्यशाला में 84 कॉन्ट्रैक्ट लेबर शामिल हुए।



"बीपी एक्सप्रेस वे" उम्मीद से दुगुना



प्रतिष्ठित मुंबई-पुणे एक्सप्रेस वे के हमारे फ्लैगशिप ओएसटीएस 'बीपी-एक्सप्रेस वे' पर 18 मई, 2012 को निदेशक (विपणन), कार्यपालक निदेशक (रिटेल) और महाप्रबंधक रिटेल पश्चिम क्षेत्र ने दौरा किया। टीएम रिटेल पुणे और टीएम एलपीजी पुणे ने मौजूदा स्कीम जैसे "उम्मीद से दुगुना" और "बियॉण्ड एलपीजी उत्पादों के जरिए कॉम्बो हितलाभ" के बारे में वहाँ ईंधन भरवाने आए ग्राहकों को जानकारी दी और इंटर एसबीयू के बीच उत्कृष्ट समन्वयन के बारे में बताया। इन मान्यवरों ने पुणे रिटेल टेरिटरी के चुनिंदा रिटेल आउटलेट से ग्राहकों के हित में भारत गैस के "एनी टाइम बुकिंग किओस्क" के अभिक्रम की सराहना की। महाप्रबंधक, पश्चिम क्षेत्र श्री के. एच. सुब्रमणियन ने एसआरबी फूड कोर्ट में प्रस्तावित सुधारों के बारे में बताया।

पुणे रिटेल और एलपीजी टीम भारतगैस के मौजूदा स्मार्टकार्ड उपभोक्ताओं को और अधिक संतुष्ट करने के लिए मिलकर काम कर रही है जो अब पुणे के चुनिंदा रिटेल आउटलेट से रीफिल की बुकिंग कर सकते हैं। 'बीपी-एक्सप्रेस वे' ईंधन के अलावा भी अनेक तरह की सुविधाएं प्रदान

करता है जैसे सीसीडी कैफे, कैलाश पर्वत रेस्तरां, एसबीआई एटीएम आदि। ग्राहकों की संतुष्टि का तीनों शिफ्ट में पूरा ध्यान रखा जाता है और मानक सेवाएं प्रदान की जाती हैं, जैसे 100% ऑटोमेटेड बिलिंग, विंडस्क्रीन सफाई, हर वक्त ईंधन भरना, मैनड डुअल डिजिटल एयरगेज, साफ वॉश रूम, समर्पित टीम लीडर आदि। बीपी एक्सप्रेस वे ग्राहकों को एक और अतिरिक्त सुविधा प्रदान कर अपनी उपलब्धियों में इजाफा कर रहा है, वह है "रेनबो फ्रेशन अप स्टॉप" जो खासकर महिलाओं/बच्चों के लिए होगा और देश में अपनी तरह का पहला है।

मुंबई-पुणे एक्सप्रेस वे से यात्रा कर रहे वाहन चालकों के पास बीपी-एक्सप्रेस वे में आने की एक और वजह है, "प्रसिद्ध मैकडोनल्ड्स फूड"। हमारे वरिष्ठ पदाधिकारी और महाप्रबंधक रिटेल पश्चिम, टीएम रिटेल पुणे और उनकी टीम ने मैकडोनल्ड्स की टीम, जिसका नेतृत्व श्री निशित पांडे कर रहे थे के साथ वहाँ उपलब्ध सुविधाओं और नवीनतम उपकरणों का जायजा लिया। इस प्रकार बीपी-एक्सप्रेस वे सबके आकर्षण का केन्द्र बना हुआ है।

विमानन पुनश्चर्या पाठ्यक्रम

एविशन एसबीयू ने बीना स्थित बीना डिस्पैच टर्मिनल, बीओआरएल में एक दिवसीय विमानन गुणवत्ता नियंत्रण पुनश्चर्या कोर्स आयोजित किया। इसमें बीओआरएल तथा एनआरएल से कुल 19 लोगों ने भाग लिया। इसका उद्घाटन श्री उमेश मोरे (वरिष्ठ वी पी निर्माण तथा उत्तरदायी प्रबंधक, बीओआरएल) तथा श्री टी. सत्यसीलन (वरि. वीपी, बीओआरएल) ने किया। श्री उमेश मोरे ने अपने उद्घाटन भाषण में प्रत्येक कदम पर उत्पाद की गुणवत्ता के महत्व पर जोर दिया और साथ ही बीओआरएल की ओर से उत्पाद की मात्रा और गुणवत्ता सुनिश्चित करने का आग्रह किया। इसमें विभिन्न विषयों पर चर्चा की गई जैसे एक्जूसीएएम, प्रत्येक परीक्षण का महत्व, टीएल और टीडब्ल्यू उन्नयन, बैच नियंत्रण, एमएफ एलिमेंट निरीक्षण / परिवर्तन, नमूना प्रक्रिया और इसका महत्व, उत्पाद वर्गीकरण आदि। सभी प्रतियोगिताओं को यह पाठ्यक्रम उत्कृष्ट लगा और प्रशिक्षण के बाद ली गई परीक्षा में सभी उत्तीर्ण हुए।



अध्यक्ष कार्यालय, मुंबई का निरीक्षण

दिनांक 05.07.2012 को डॉ. एम एल गुप्ता, उप निदेशक, राजभाषा कार्यान्वयन, मुंबई द्वारा अध्यक्ष कार्यालय का राजभाषा कार्यान्वयन संबंधी की गई प्रगति का निरीक्षण किया गया। श्री पी सी श्रीवास्तव, कार्यपालक निदेशक, लूबज, पश्चिम द्वारा डॉ. एम एल गुप्ता जी का पुष्पगुच्छ देकर स्वागत किया गया एवं श्री श्रीकांत देसाई, उप महाप्रबंधक, प्रशासन, सीओ द्वारा उन्हें भारत पेट्रोलियम में हिन्दी की प्रगति के बारे में अवगत कराया गया। तत्पश्चात श्री पी सी श्रीवास्तव, कार्यपालक निदेशक, लूबज, पश्चिम, श्री ए. के. कौशिक, महा प्रबन्धक, आईएस, सीओ, श्री एम. एम. सोमाया, महा प्रबन्धक, पीआर एवं ब्रांड, सीओ, श्री शशि सिंह, वरिष्ठ प्रबंधक, (विपणन निगमित) सीओ, श्री काले, वरिष्ठ प्रबंधक, ब्रांड एवं वितरक प्रशिक्षण(एलपीजी), सीओ, तथा श्री संतोष सेन, सचिव, हितलाभ प्रशासन (पश्चिम), सीओ द्वारा अपने अपने विभाग की हिन्दी प्रगति के बारे में उन्हें बताया गया।

निरीक्षण के पश्चात डॉ. एम एल गुप्ता उप निदेशक, राजभाषा कार्यान्वयन ने अध्यक्ष कार्यालय की हिन्दी प्रगति के बारे में संतोष व्यक्त किया। पश्चिम क्षेत्र में हिन्दी प्रगति में और भी सुधार लाने की दृष्टि से डॉ. एम

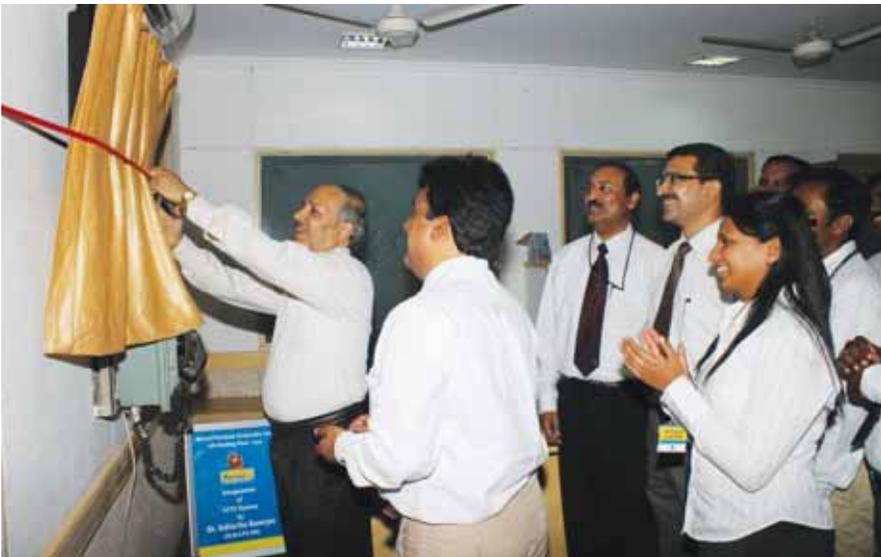


एल गुप्ता ने सभी उपस्थित कार्यपालक निदेशक एवं महाप्रबंधकों से तथा श्री के. एच. सुब्रमणियन, महाप्रबंधक (रिटेल) पश्चिम एवं अध्यक्ष, राजभाषा कार्यान्वयन समिति, पश्चिम से बातचीत कर कुछ सुझाव दिये, जिनमें एसएपी सिस्टम का द्विभाषीकरण करना, नए कंप्यूटर या सॉफ्टवेयर की खरीद में हिन्दी भाषा के प्रयोग की सुविधा रखना, रिटेल आउटलेटों पर कंपनी का नाम तथा अन्य बोर्ड हिन्दी या द्विभाषी करना, सभी रबड़ की मुहरें द्विभाषी रखना, कंपनी के विज्ञापनों में हिन्दी को प्राथमिकता देना, सभी साईन बोर्ड, सभी

निर्देश, आपातकालीन सूचनाएँ आदि द्विभाषी लिखना, पेट्रोलियम उत्पादों का परिवहन करने वाले वाहनों पर कंपनी का नाम आदि हिन्दी में लिखना, सुरक्षा संदेश, स्लोगन आदि हिन्दी में लिखना, सभी स्टेशनरी सामग्री द्विभाषी करना तथा सभी लोकेशनों के कंप्यूटरों पर हिन्दी का इंडीक सॉफ्टवेयर लोड करना शामिल है।

उपर्युक्त वार्ता के तत्वाधान में श्री के. एच. सुब्रमणियन द्वारा सभी लोकेशन प्रभारियों को एक ईमेल भेजा गया जिसमें उपर्युक्त समस्त मुद्दों पर कार्रवाई का निर्देश दिया गया और अनुपालन रिपोर्ट माँगी गयी।

सी सी टीवी उद्घाटन



लोनी एलपीजी प्लान्ट में इस अवसर पर सीसीटीवी कैमरा तथा बायो मैट्रिक कंट्रोल सिस्टम का उद्घाटन श्री सिद्धार्थ बनर्जी, आरएलएम, उत्तर द्वारा किया गया। जिसके माध्यम से प्लान्ट की समस्त गतिविधियों पर कड़ी नजर रखी जा सकेगी और इससे प्लान्ट सुरक्षा अधिक मजबूत होगी। बायो मैट्रिक प्रवेश नियंत्रण प्रणाली निश्चित रूप से अनधिकृत व्यक्तियों के प्रवेश को नियंत्रित करेगी। इन दो नये अभिनव कार्यक्रमों को लागू करने से निश्चित रूप से लोनी एलपीजी प्लान्ट सुरक्षा क्षेत्र में एक कदम और आगे बढ़ जायेगा। एलपीजी प्लान्टों की सम्पूर्ण सुरक्षा वर्तमान समय की बड़ी आवश्यकता है, जिसमें लोनी एलपीजी प्लान्ट पूर्ण रूप से जुटा हुआ है।

पुणे प्रादेशिक कार्यालय का निरीक्षण

दिनांक 19.07.2012 को डॉ. एम एल गुप्ता, उप निदेशक, राजभाषा कार्यान्वयन, मुंबई द्वारा पुणे प्रादेशिक कार्यालय का राजभाषा कार्यान्वयन संबंधी की गई प्रगति का निरीक्षण किया गया।

सबसे पहले प्रादेशिक प्रबन्धक, पुणे श्री इंद्रजीत सिंह द्वारा डॉ. एम एल गुप्ता का पुष्पगुच्छ देकर स्वागत किया गया तत्पश्चात प्रादेशिक समन्वयक तथा हिन्दी समन्वयक श्री ए वी मारडीकर द्वारा पुणे प्रादेशिक कार्यालय द्वारा की जाने वाली हिन्दी प्रगति के बारे में उन्हें अवगत कराया गया। इस अवसर पर श्री देबांजन सहा, प्रादेशिक प्रबन्धक, लूब्ज, पुणे, श्री विद्याधर जोग, सहायक प्रबंधक, हिन्दी, पश्चिम तथा पुणे प्रादेशिक कार्यालय के अन्य 25 वरिष्ठ अधिकारी एवं 12 कर्मचारी उपस्थित थे। सभी उपस्थितों ने हिन्दी का नया सॉफ्टवेयर इंडीक उनके कंप्यूटर पर लोड हो जाने संबंधी तथा हिन्दी में कार्य तेजी से आरंभ होने के बारे में डॉ. एम. एल. गुप्ता को अवगत कराया।

निरीक्षण के आरंभ में श्री इंद्रजीत सिंह ने पुणे प्रादेशिक कार्यालय के सभी यानि 46 कम्प्यूटरों पर इंडीक सॉफ्टवेयर लोड होने एवं हिन्दी कार्य आरंभ हो जाने संबंधी पुष्टि की तथा उन्होंने यह बताया कि पूरे पुणे प्रादेशिक कार्यालय के सभी आउटलेटों पर हिन्दी के होर्डिंगज लगाना,

सभी रबड़ की मुहरें, एवं अन्य दस्तावेज का द्विभाषिकरण करना, सभी कार्यक्रमों के बैनर आदि हिन्दी में बनाने संबंधी कार्य श्री के. एच. सुब्रमणियन, महाप्रबंधक (रिटेल) पश्चिम एवं अध्यक्ष, राजभाषा कार्यान्वयन समिति, पश्चिम के निर्देशानुसार किया जा रहा है।

निरीक्षण के पश्चात डॉ. एम एल गुप्ता उप निदेशक, राजभाषा कार्यान्वयन ने पुणे प्रादेशिक कार्यालय की हिन्दी प्रगति के बारे में समाधान व्यक्त किया। तथा हिन्दी प्रगति में श्री के. एच. सुब्रमणियन, महाप्रबंधक (रिटेल) पश्चिम एवं अध्यक्ष, राजभाषा कार्यान्वयन समिति, पश्चिम द्वारा पश्चिम क्षेत्र के सभी प्रादेशिक कार्यालयों को उनके अध्यक्ष कार्यालय में हुई बैठक एवं निरीक्षण के तुरंत बाद ही आदेश देने के लिए उनके प्रति आभार व्यक्त किए। उनकी इस पहल को और भी तेजी से बढ़ाने के लिए डॉ. एम एल गुप्ता ने सभी उपस्थित सदस्यों से अनुरोध करते हुए तथा पश्चिम क्षेत्र के सभी प्रादेशिक कार्यालयों के लिए निम्नानुसार कुछ और सुझाव दिये ; जैसे ;

स्टाफ के बच्चों के लिए हिन्दी कार्यशाला का आयोजन कर उन्हें इंडीक सॉफ्टवेयर का प्रशिक्षण दिया जाय तथा उसके पश्चात हिन्दी पखवाड़े के दौरान कंपनी के उत्पादों के बारे में उनकी राय "घोषवाक्य" के माध्यम से एक



प्रतियोगिता आयोजित कर केवल बच्चों के अपने ई मेल द्वारा प्राप्त प्रविष्टियों के आधार पर उन्हें पुरस्कृत किया जाय। इस तरह हिन्दी का प्रचार सिर्फ कार्यालय तक सीमित न रह कर हर घर में पहुंचेगा।

सभी कम्प्यूटरों पर इंडीक सॉफ्टवेयर लोड किया जाय। तिमाही बैठक का आयोजन कर उसमें विभागवार कमियाँ, संभावनाएं एवं सुझावों पर चर्चा कर उनपर कार्रवाई की जाय तथा बैठक के कार्यवृत्त हर तिमाही रिपोर्ट के साथ अध्यक्ष कार्यालय को भेजे जाएं। ई-मेल हस्ताक्षर के नीचे तथा पेट्रोल पंपों पर लगाए जाने वाले सभी होर्डिंगज तथा सभी कार्यक्रमों के बैनर पर "अपनी भाषा अपना देश, देता गौरव का संदेश", इस घोषवाक्य को प्रदर्शित करें।

विश्व तम्बाकू रहित दिन

चेरापल्ली इंस्टलेशन ने "वर्ल्ड नो टोबैको डे" 31 मई, 2012 को तम्बाकू रहित दिन मनाया। पीसीवी कर्मो दल और कॉन्ट्रैक्ट वर्करों में गुटका और तम्बाकू संबंधित चीजों के बढ़ते चलन को देखते हुए चेरापल्ली इंस्टलेशन ने ब्ल्यू पीटर पब्लिक हेल्थ एण्ड रिसर्च सेंटर चेरापल्ली के साथ मिलकर विश्व तम्बाकू रहित दिनमनाया। इसके सेवन से होने वाले हानिकारक परिणामों के बारे में बताया गया। स्वास्थ्य इंस्पेक्टर डॉ. श्रीनाथ ने धूम्रपान तथा तम्बाकू की आदत से छूटकारा पाने के लिए निकोटीन पैचेज और निकोटीन गम्स जैसे वैकल्पिक चीजों का प्रयोग करने की सलाह दी।



मॉक ड्रिल

दिनांक 4.5.2012 को **अकॉलनेर डिपो** में डीसीएमपी मॉक ड्रिल किया गया। दलों के बीच समन्वयन और संप्रेषण काफी अच्छा रहा और योजना के अनुसार सभी ने अपनी-अपनी भूमिका निभाई। स्टाफ ने फायर ऑर्डर के अनुसार अपने काम को अंजाम दिया। भूमिका के बारे में कोई भ्रांति नहीं थी। सुविधाओं का प्रदर्शन संतोषप्रद था। जिला अग्निशमन दल भी मौके पर अपने फायर टैंडर के साथ पहुंचे और फोम मॉनिटर चला कर मदद का हाथ बढ़ाया। आग पूरी तरह बुझाने के बाद फायर टीम ने टैंक के इनलेट वाल्व पूरी तरह बंद कर दिये और ऑल क्लियर का सायरन दिया गया। कुछ कमियों को दूर करने के सुझाव भी दिए गए जैसे टैंक फार्म वॉटर ज्यादा देर तक डाला जाना चाहिए था ताकि उत्पाद जल्दी ठंडे हो सकें। सुरक्षा कर्मी द्वारा आग की जगह बताने के साथ-साथ हवा के रूख के बारे में भी म्युचुअल एड सदस्यों का मार्गदर्शन करना चाहिए था और आपातकाल के लिए लोकेशन में एक एससीएबीए सेट तथा फायर प्रॉक्सीमिटी सूट होना चाहिए था।



आरोग्य की खास देखरेख

विश्व तंबाकू विरोधी दिवस के उपलक्ष्य में **एचआरएस, उत्तर** ने स्वास्थ्य जागरूकता पर चर्चा का आयोजन किया। डॉ. ए. के. दीवान, चिकित्सा निदेशक, राजीव गांधी कैंसर अस्पताल, रोहिणी, दिल्ली ने स्टाफ को संबोधित कर विभिन्न प्रकार के कैंसर, इसके कारण तथा उपलब्ध उपचारों की जानकारी दी। उन्होंने तंबाकू के सेवन से होनेवाले बुरे परिणामों की भी जानकारी दी जिसके कारण विभिन्न प्रकार के कैंसर होने की संभावना होती है। उन्होंने यह भी कहा कि करीब 30% मृत्यु का कारण नियमित तंबाकू का सेवन है। सत्र के दौरान स्टाफ ने कई प्रश्न पूछे जिनके उत्तर डॉ. दीवान ने दिया।

चालक प्रशिक्षण एवं स्वास्थ्य जाँच



हरियाला संयंत्र में बल्क लॉरी चालकों के लिए मोटर वाहन अधिनियम के नियम 9 के तहत तीन दिवसीय चालक प्रशिक्षण पाठ्यक्रम आयोजित किया गया। सेंटर फॉर एडवॉन्स ट्रेनिंग इन ड्राइविंग के फैकल्टी श्री समीर पाठक एवं श्री झवेरी (रिटायर्ड आरटीओ) द्वारा यह प्रशिक्षण प्रदान किया गया। 22बल्क चालकों ने प्रशिक्षण में हिस्सा लिया। प्रशिक्षण के बाद चालकों की वाहन चलाने के कौशल संबंधी जाँच की गई। चालकों के स्वास्थ्य की जांच और आँखों की जांच की गई। प्रदेश प्रबंधक श्री एस धनपाल, प्रदेश समन्वयक श्री संजय ठाकुर एवं सहायक प्रबंधक (ऑप्स) श्री दीपक शाह द्वारा कोर्स की समीक्षा की गई। प्रशिक्षण के बाद हुई मौखिक जाँच में प्रथम और द्वितीय विजेता को प्रदेश प्रबंधक श्री एस धनपाल और प्रदेश समन्वयक श्री संजय ठाकुर द्वारा पुरस्कृत किया गया। ज्यादातर चालकों को इस प्रकार का प्रशिक्षण पहली बार मिला। (हरियाला संयंत्र में 45 बल्क/पैक्ड लॉरी चालकों, 35 ठेका वर्कमैन, 6 सिक्युरिटी स्टाफ, 5 कैंटीन स्टाफ, 11 कंपनी स्टाफ के लिए निःशुल्क स्वास्थ्य जाँच शिविर का आयोजन खेड़ा सिविल हॉस्पिटल की सहायता से किया गया। शिविर में रक्त की जाँच, एचआईवी परीक्षण, नेत्र जाँच, आदि की जाँच चिकित्सक द्वारा की गई।)

मुझे गर्व है

भारत पेट्रोलियम नाम है मेरा।
सबसे अच्छा काम है मेरा?
पूरब-पश्चिम, उत्तर- दक्षिण चारों ओर बाहें मेरी,
मुंबई, कोच्चि, बीना, दिल और साँसे मेरी,
तेल का हर कतरा खून की बूँद है मेरी,
जो कहेंगे वह कर दिखायेंगे, आवाज है मेरी,
सबको सुरक्षा सुविधा देना सौभाग्य मेरा,
डिस्ट्रिब्यूटर्स-डिलर्स ग्राहक का साथ है मेरा,
सबसे ऊँचा रहेगा सर मेरा।
क्योंकि भारत पेट्रोलियम नाम है मेरा।

विजयसिंग परदेशी
सिन्नर एलपीजी

अंतर्राष्ट्रीय पर्यावरण दिवस

लोगों में पर्यावरण के प्रति जागरूकता बढ़ाने के उद्देश्य से इस वर्ष 5 जून, 2012 को अन्तर्राष्ट्रीय पर्यावरण दिवस मनाया गया। इस अवसर पर **जलगांव एलपीजी प्लांट** में वृक्षारोपण कार्यक्रम का आयोजन किया गया। सभी अधिकारियों एवं कर्मचारियों ने इस कार्यक्रम में उत्साहपूर्वक भाग लिया। इस अवसर पर श्री पी.आर. सेन, टेरिटरी मैनेजर तथा श्री ए.ए.राऊत, टेरिटरी को-ऑर्डिनेटर ने अन्तर्राष्ट्रीय पर्यावरण दिवस के महत्त्व पर चर्चा की।



गोवा एलपीजी संयंत्र में 05.06.2012 को पर्यावरण संरक्षण के प्रति सामान्य जागरूकता बढ़ाने के उद्देश्य से विश्व पर्यावरण दिवस मनाया गया। इस मौके पर सभी स्टाफ द्वारा वृक्षारोपण किया गया और सभी ने अपने-अपने पौधों की रक्षा की जिम्मेदारी स्वीकार की। श्री सचिन कुलकर्णी, टीसी, एलपीजी ने सभी उपस्थितों का (ड्राइवर, कॉन्ट्रैक्ट वर्कमेन/मैनेजमेंट स्टाफसहित) पर्यावरण के प्रति सजगता और प्रदूषण नियंत्रित करने के सबकी संयुक्त जिम्मेदारी को रेखांकित किया। उन्होंने ग्लोबल वॉर्मिंग की भी जानकारी दी। पर्यावरण के प्रति जागरूक रहने की सभी शपथ ली। कार्यक्रम का समन्वयन श्री निर्मेश बीमावाला, एस (ऑप्स) ने किया जिसमें सभी ने पूरे दिल से भाग लिया।



शिवड़ी में विश्व पर्यावरण दिवस का विषय था हरित अर्थव्यवस्था विश्व पर्यावरण दिवस के उपलक्ष्य में श्री गोपाल कृष्णन, एसआईएम प्रभारी तथा शिवड़ी के अन्य अधिकारियों एवं स्टाफ ने बेंजीन, खाऊ क्रीक और ब्लैक ऑयल इन्स्टलेशनों में पौधारोपण किया। शिवड़ी में प्रशिक्षण ले रहे सेना के जवानों और अधिकारियों ने भी इसमें भाग लिया। इस दौरान दो एकदम अनूठे अभिक्रम हाथ में लिये गये।

- विशिष्ट अवधि के लिए शिवड़ी के सभी कर्मचारियों को कार्बन फूटप्रिन्ट गिन कर जिनके कम कार्बन फूटप्रिन्ट थे उन्हें पुरस्कार दिये गये।
- पाँच संकटापन्न जातियों (रेड पांडा, एशियाटिक लायन, रॉयल बंगाल टाइगर, गंगा इंडस डॉल्फिन और स्नो लेपर्ड) का चयन कर कर्मचारियों को उनमें से किसी को अपना मत देने के लिए कहा गया। स्टाफ ने बड़े उत्साह के साथ अपना मत देकर एशियाटिक लायन चुना, जिसके लिए बाद में कर्मचारियों ने स्वैच्छिक रूप से निधि जमा कर वर्ल्ड वाइड फंड फॉर नेचर को भेज दिया जिन्होंने शिवड़ी इन्स्टलेशन के कर्मचारियों के इस प्रयास की प्रशंसा की है। पर्यावरण को हराभरा रखकर और संकटापन्न जातियों की सहायता कर शिवड़ी इन्स्टलेशन बड़ी दूर की सोच रहा है।

नागपुर टेरिटरी ने हमेशा पर्यावरण दिवस के लिए अपने विभिन्न अभियानों के जरिये पर्यावरण संरक्षण के प्रति जागरूकता लाने के लिए अपने ग्राहकों और विशेषतः ग्राहकों के बच्चों को शामिल किया है। इस वर्ष नागपुर टेरिटरी ने ग्राहकों, विशेषतः उनके बच्चों के लिए पर्यावरण दिवस फोटोग्राफी प्रतियोगिता आयोजित की। हमारे आउटलेटों से ₹.200/- का पेट्रोल या ₹.100/- का डीज़ल खरीदनेवाले ग्राहकों को पर्यावरण नैसर्गिक साधनों का संरक्षण एवं पर्यावरण की रक्षा इन विषयों पर फोटोग्राफी करने के लिए आमंत्रित किया गया था। दिनांक



5 मई को शुरू हुआ यह अभियान 5 जून को समाप्त हुआ। ग्राहकों ने इस अभियान को उत्साहवर्धक प्रतिसाद दिया। विजेता प्रविष्टियों को पुरस्कार दिये गये। पुरस्कार समारोह के दौरान बच्चों के लिए विश्व पर्यावरण दिवस इस विषय पर चित्रकला प्रतियोगिता रखी गई थी, बच्चों ने बड़े जोश के साथ इसमें भाग लिया।

लोनी एलपीजी टीम को इस वर्ष पर्यावरण दिवस श्री सिद्धार्थ बनर्जी, आरएलएम, उत्तर के साथ मनाने का सुखद अवसर प्राप्त हुआ। इस अवसर पर उन्होंने वृक्षारोपण भी किया। सच्चे मायनों में इस दिवस को मनाने के लिए प्लान्ट अधिकारियों, स्टाफ एवं ठेकेदार कर्मियों द्वारा पर्यावरण सुरक्षा के मद्देनजर वृक्षारोपण किया गया। आशा है कि लोनी एलपीजी प्लान्ट अपने हरित एवं स्वच्छ कार्यस्थल की अवधारणा को साक्षात् रूप देने के लिए सदैव ऐसे कार्यक्रमों को महत्व देगा।



ईएंडपी, पूर्व में विश्व पर्यावरण दिवस का विषय था हरित अर्थव्यवस्था, क्या आप इसमें शामिल हैं? सुधारित मानव कल्याण और सामाजिक समानता तथा पर्यावरणीय जोखिम कम होना हरित अर्थव्यवस्था की परिभाषा है जिसके लिए हमें बस छोटी छोटी आदतें डालने की आवश्यकता है। ई एवं पी ई आर द्वारा स्टाफ तथा ठेका वर्कमैनो के बीच इस अर्थपूर्ण संदेश का प्रचार किया गया। इसका प्रचार ईआरओ -

कोलकाता तथा बजबज, मालदा, खुर्दा और मुजफ्फरपुर के परियोजना स्थलों पर भी किया गया। श्री आर.आर.मंडल, वरिष्ठ इन्स्ट्रुक्शन प्रबंधक (प्रभारी), ई एवं पी - पूर्व ने सभी व्यवसायों में ऊर्जा की खपत पर नियन्त्रण करने की आवश्यकता बताई।



पेड़ लगाओ, देश बचाओ

हम सबको पता है, कि इस संसार का सबसे निर्माण हुआ है, तभी से संसार में जीवात्मा का भी निर्माण हुआ है।

इस आत्मा को जीने के लिए तीन चीजों की जरूरत है, हवा, पानी और खुराक। इन तीन चीजों के लिए ईश्वर ने एक आत्मा को दूसरी आत्मा पर निर्भर रखा है, जैसे जल बिन मछली नहीं जी सकती है, वैसे ही पेड़ बिना संसार भी नहीं चला सकता।

प्राचीन काल में आबादी कम थी और जमीन ज्यादा। मनुष्य अपने खेत में, बाग में, अपने घर के आगे, पीछे आँगन में बादाम, नीम, आम, चीकू और नींबू, पपीते जैसे पेड़ लगाते थे।

परन्तु आज शहर का प्रदूषण, जैसे केमिकल कारखानों, रेलगाड़ियों, गरम भट्टियों का धुआँ आदि इतना बढ़ गया है कि इसे शुद्ध करने के लिए हवा में ताकत ही नहीं रही। क्योंकि जमीन वही कि वही है, परन्तु आबादी बढ़ गयी है। यदि हमें इस युग को सतयुग बनाना है, तो हम अपने खेतों में, मकान के आगे पीछे, जहाँ काम करते हैं वहीं पर, बाग बगीचे में, जहाँ हो सके वहाँ पर कम से कम दो-दो पेड़ लगाएं। अगर हम ऐसा नहीं करेंगे तो एक दिन ऐसा आयेगा कि हमें हवा, पानी और खुराक मिलना मुश्किल हो जाएगा। एक बार पेड़ लगा कर देखें, जब वह पेड़ बड़ा हो जाएगा तब आपको बहुत आनंद आयेगा। आपको ऐसा महसूस होगा कि आपने इस संसार के लिए कुछ तो किया है।

आर.के.रावल
हरियाला एलपीजी

पश्चिम क्षेत्र में हिन्दी सॉफ्टवेअर (इंडीक) का प्रशिक्षण



भारत सरकार द्वारा हिन्दी के एक यूनिकोड हिन्दी सॉफ्टवेअर के प्रयोग करने पर बल दिया जा रहा है। इसी को ध्यान में रखते हुए हिन्दी कक्ष, पश्चिम द्वारा अध्यक्ष कार्यालय के सभी विभागों में हिन्दी के सॉफ्टवेअर के प्रशिक्षण की व्यवस्था की जा रही है। इसी के तत्वाधान में मेकर टॉवर के कर्मचारी एवं अधिकारियों के लिये दिनांक 29/3/2012 को हिन्दी यूनिकोड इंडीक सॉफ्टवेअर एवं आईएसएम वी 6 का प्रशिक्षण सत्र चलाया गया। जिसका उद्घाटन श्री के एच सुब्रमणियन, महा प्रबंधक, रिटेल, पश्चिम तथा अध्यक्ष राजभाषा कार्यान्वयन समिति द्वारा किया गया। इस कार्यक्रम में कुल 30 अधिकारी एवं कर्मचारियों ने भाग लिया।



इसी श्रृंखला में मानव संसाधन विभाग, पश्चिम के कर्मचारियों के लिए दिनांक 11/5/2012 को अध्यक्ष कार्यालय, मुंबई में प्रशिक्षण कार्यक्रम आयोजित किया गया। इसका उद्घाटन श्री आर आर नायर, उप महा प्रबंधक, मानव संसाधन सेवाएँ, पश्चिम ने किया। इस कार्यक्रम में कुल 30 अधिकारी एवं कर्मचारियों ने भाग लिया।



अगला प्रशिक्षण कार्यक्रम एलपीजी, लूब्ज, एचआरएस तथा एचएसएसई, शिवड़ी कार्यालय के कर्मचारी एवं अधिकारियों के लिये दिनांक 01/06/2012 को आयोजित किया गया। इसका उद्घाटन श्री सुरेश के नायर, क्षेत्रीय एलपीजी प्रबन्धक, पश्चिम ने किया। श्री जगवीर चौहान, उप प्रबन्धक, परिचालन (एलपीजी) एवं हिन्दी समन्वयक ने गत तिमाही में हिन्दी में 100 से अधिक पत्र तथा ईमेल हिन्दी में भेजने संबंधी जानकारी प्रदान की। श्रीमती सुषमा जाधव, प्रबंधक, हिन्दी, निगमित ने सभी प्रतिभागियों से हिन्दी पत्राचार बढ़ाने का अनुरोध किया। इस कार्यक्रम में कुल 30 अधिकारी एवं कर्मचारियों ने भाग लिया।



इंडीक प्रशिक्षण कार्यक्रम में अधिक से अधिक कर्मचारियों को शामिल किया जाये, इस दृष्टि से दिनांक 19/6/2012 को अध्यक्ष कार्यालय, मुंबई के **निगमित प्रशासन विभाग** के कर्मचारियों एवं अधिकारियों के लिए इंडीक हिन्दी सॉफ्टवेअर के प्रयोग पर एक प्रशिक्षण कार्यशाला आयोजित की गई। इसका उद्घाटन श्री श्रीकांत देसाई, उप महाप्रबंधक, प्रशासन द्वारा किया गया। जिसमें 20 अधिकारियों एवं कर्मचारियों ने भाग लिया।



दिनांक 18/7/2012 को **पुणे प्रादेशिक कार्यालय** में भी हिन्दी सॉफ्टवेअर इंडीक टूल्स का प्रशिक्षण कार्यक्रम कर्मचारियों के लिए श्री एम.एल.गुप्ता, उप निदेशक, राजभाषा कार्यान्वयन (पश्चिम) के निरीक्षण से एक दिन पूर्व आयोजित किया गया। इस अवसर पर श्री विद्याधर जोग, सहायक प्रबंधक (हिन्दी) पश्चिम ने पुणे कार्यालय के सभी कंप्यूटरों में इंडीक सॉफ्टवेअर लोड भी किया।



एल पी जी विभाग, सी ओ के लिए "इंडिक" सॉफ्टवेअर का प्रशिक्षण दि. 21.6.2012 को आयोजित किया गया जिसका उद्घाटन श्री. के.पी. चीडी, महाप्रबंधक एल पी जी (सेल्स) द्वारा किया गया।

उपर्युक्त सभी विभागों में हिन्दी सॉफ्टवेअर प्रशिक्षण कार्यक्रमों के आयोजन में श्रीमती सुषमा जाधव, वरिष्ठ प्रबंधक, निगमित हिन्दी, श्री अशोक लाल, सहायक प्रबंधक (हिन्दी) पश्चिम तथा श्री विद्याधर जोग, सहायक प्रबंधक (हिन्दी) पश्चिम ने सक्रिय भूमिका निभाई तथा अधिकारियों एवं कर्मचारियों से हिन्दी में पत्राचार बढ़ाने का अनुरोध किया।

वाह ताज बोलिये !



ताजमहल ऐसी खूबसूरत जगह है, जिसे पुनःपुनः देखनेपर भी आँखें नहीं थकतीं। शायद इसलिए कि यह शाहजहाँ और मुमताजमहल के अनोखे प्यार की निशानी है। अप्रैल 1593 में आगरा में जन्मी अर्जुमंद बानू बेगम की सगाई सन 1607 में, शहजादा खुर्रम के साथ 14 वर्ष की उम्र में ही हो गयी थी, तत्पश्चात् 10 मई 1612 को उनका निकाह हुआ। इस दरम्यान शहजादा खुर्रम की और दो बेगम आ चुकी थीं। अर्जुमंद बानू बेगम उनकी तीसरी बेगम थी, परन्तु उनके सौन्दर्य और व्यक्तित्व से प्रभावित होकर शहजादा खुर्रम ने अर्जुमंद बानू बेगम को "मुमताजमहल" की उपाधि दी। वह उनकी सबसे प्रिय बेगम बनी। उन दोनों में अपार प्रेम था। शहजादा खुर्रम आगे चलकर पांचवे मुगल सम्राट शाहजहाँ के नाम से मयूर सिंहासन पर बैठे, शाहजहाँ के साथ मुगल साम्राज्य में हर जगह मुमताजमहल जाती थी। औरंगज़ेब समेत उनकी तेरह संतानें हुईं तथा तेरहवीं संतान के जन्म के दरम्यान बुरहानपुर में मुमताजमहल की मृत्यु हुई। मुमताजमहल को दिए हुए वचन के अनुसार अपने अनोखे प्यार की निशानी के रूप में 22 वर्ष में तथा 32 करोड़ रुपयों की लागत से शाहजहाँ ने यमुना के किनारे श्वेत संगोमरमर के ताजमहल की तामीर की, जहाँ अंत में मुमताजमहल को दफनाया गया। शाहजहाँ के बेटे औरंगज़ेब ने शाहजहाँ को आगरे के लाल किले में कैद कर रखा था। जहाँ आठ साल उस बंदीग्रह में शाहजहाँ शोकाकुल अवस्था में मुमताजमहल के लिए तड़पते रहे। आज साढ़े तीन सौ सालों के बाद भी शाहजहाँ और मुमताजमहल के अनोखे प्रेम का प्रतीक ताजमहल

दुनिया के प्रेमियों को यहाँ खींच लाता है।

शायद आपको मालूम हो कि आगरा आनेवाले पर्यटकों के लिए यहाँ "मोहब्बत द ताज" नामक एक संगीत नाटिका का भी आयोजन किया जाता है। "मोहब्बत द ताज" नामक यह संगीत-नृत्य-नाटिका देखकर रोमांचित हुए दर्शक "वाह ताज!" कहे बिना नहीं रह पाते। अशोक ओसवाल ग्रुप के श्री अशोक कुमार जैन की संस्था "कलाकृति" द्वारा पिछले 4 वर्षों से इस नाटक का मंचन आगरा शहर में उन्हीं के शाही नाट्यगृह में किया जा रहा है। इस संगीत-नृत्य-नाटिका को 70 कलाकारों ने मिलकर कला के उच्चतम स्तर पर पहुँचाया है। उर्दू की मिठास से भरे हिंदी संवादों का अनुवाद विदेशी दर्शक जब अपनी मनपसंद अंतर्राष्ट्रीय भाषा में इयरफोन के माध्यम से सुनते हैं और रंगमंच पर 80 मिनट शाही मुगल काल के नज़ारे को देखते हैं, तब ताजमहल की अपनी यात्रा को सफल हुआ मानते हैं। हाल ही में मोहब्बत द ताज संगीत-नृत्य-नाट्य कलाकृति देखने के पश्चात् प्रमुख भूमिका निभानेवाले कलाकारों से व इससे जुड़े प्रमुख व्यक्तियों से मैंने विस्तृत बातचीत की।

मुमताजमहल की मृत्युपश्चात् उनके लिए व्याकुल हुए शाहजहाँ को यथार्थ साकार रूप देने वाले यशराज शर्मा हिमाचल प्रदेशस्थित "मंडी" के सधन व्यावसायिक परिवार से हैं। मंडी में थिएटर में स्नातक उपाधि प्राप्त करने के बाद यश ने ड्रामा प्रवक्ता के रूप में वही अध्यापन कार्य भी किया। उनके अनुसार :-

तीर्थ नहीं है केवल यात्रा, लक्ष्य नहीं है केवल पथ ही इसी, तीर्थ पथ पर है चलना, इष्ट यही गंतव्य यही है...

मॅकबेथ, ऑथेल्लो तथा शेक्सपियर के नाटक, तथा आधे अधूरे, अंधायुग, आषाढ का एक दिन, इडिपस, सूरज की अंतिम किरण से सूरज की पहली किरण तक कई नाटक उन्होंने किये हैं! 'मोहब्बत द ताज' उनका 32 वाँ नाटक है। उसमें आजतक 20 अलग अलग छटाओं में उन्होंने शाहजहाँ को साकार किया है। वास्तविकता तो यह है कि यश रंगमंच पर जाने के बाद अगले 80 मिनट शाहजहाँ होकर जीते हैं। इस दरम्यान यशराज शर्मा का मानों कोई अस्तित्व ही नहीं होता। ठीक इसी तरह मुमताजमहल को साकार करनेवाली दिव्या श्रीवास्तव का भी यही कहना है कि जब वह मुमताजमहल की रंगभूषा धारण कर लेती हैं, तब अपनेआप मानों मुमताजमहल उनमें प्रकट हो जाती हैं। 'मोहब्बत द ताज' में मुमताजमहल की मृत्यु के प्रसंग में उन्होंने जबरदस्त जान डाल दी है। प्रकाश संयोजन तथा अन्य व्यवस्था देखनेवाले सतीश गुप्ता 4 जी सिने अवार्ड तथा 4 आयफा अवार्ड प्राप्त, वौलीवूड के प्रसिद्ध साउन्ड इंजिनियर हैं। वे बताते हैं कि 'मोहब्बत द ताज' की निर्मिती में बहुत खर्च आया है परन्तु सरकार की ओर से उन्हें कोई सहायता नहीं दी जा रही है। आर्थिक फायदा होना तो दूर, बड़ी मुश्किल से शो का खर्च निकल पाता है।

इस नाट्यकृति का एक और आकर्षण है रंगमंच पर अवतीर्ण होनेवाली ताजमहल की प्रतिकृति 'ताजमहल' जो मकराना मार्बल(संगेमरमर) का बना है, उसी से यह 12 फीट x 8 फीट की साढ़े आठ टन (8500 किलो) वजन की ताजमहल की विश्व की सबसे बड़ी प्रतिकृति बनाई गयी है। उसे बनाने में 7 वर्ष लगे। ताजमहल का दर्शन सुबह की सूर्यकिरणों की लाली में, दिन के स्वच्छ प्रकाश में तथा पूर्णिमा के चंद्रप्रकाश में अनुपम होता है। वही नजारा रंगमंच पर ताजमहल की प्रतिकृति के साथ देखने को मिलता है। यह दृश्य जैसे प्रत्येक दर्शक से कहता है-अरे हुजूर, "वाह ताज बोलिये!"

रश्मि घटवाई,

पत्नी श्री के. जी. घटवाई, मुख्य प्रबंधक, एचएसएसई (रिटेल) उत्तर



वो दिन

जब कभी अतीत के झरोखे पर जाता हूँ, 'वो दिन यादों में पाता हूँ,
जब दुनिया में सब अपना सा लगता था, हर सपना सच लगता था,
वो बचपन की कहानी, मेरे जल्दी बड़े होने की मनमानी,
वो भाग कर स्कूल से आना, माँ के हाथ की रोटियाँ खाना,
थक कर उसकी गोद में सोना, मिट्टी के बनाए महलों में खोना,
वो कागज की कश्ती चलाने के दिन, वो नदियों पर नहाने के दिन,
वो कहानी सुनने-सुनाने के दिन, वो रूठने और मनाने के दिन,
वो कुछ लिखने और मिटाने के दिन, वो जीत जाने के दिन,
वो मिट्टी में लिपटे घर पर आना, माँ की मीठी-मीठी डांट खाना,
वो किताबों में तस्वीरें बनाना, अपनी एक नयी दुनिया बसाना,
वो बादलों के साथ उड़ना, पंछियों सा चह-चहाना,
वो नादानी के दिन, वो अपनी मनमानी के दिन,
वो जो सपनों का जहां था, उसमें अपने लिए, वक्त कहाँ था,
हर इंसान नज़र आता था। सभी मे एक दोस्त पाता था,
वो संसार कुछ अलग था, जहाँ सबका एक ही फलक था,
हर शाख्स अपना लगता था, चूँकि सबमें अपना ही अक्स झलकता था,
अब मैं बहुत दूर निकल आया हूँ, बस कहीं कदमों के निशां छोड़ आया हूँ,
आज दुनिया बड़ी सी लगती है, पर दोस्तों की यहाँ कमी खलती है,
आज मेरे पास बहुत कुछ है, फिर भी कुछ नहीं है,
आज अपना एक आसमां बना बैठा हूँ, पर कुछ तो कहीं गवां बैठा हूँ,
बड़े होने पर तरस आता है, गुजरा हुआ जमाना याद आता है,
कल न जाने ये दुनिया मुझे कहाँ ले जाएगी,
"वो कहानी" हमेशा याद आएगी, हमेशा याद आएगी,

राजेश कुमार,

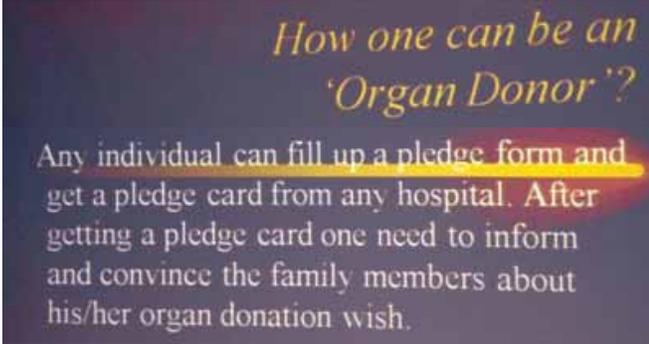
उप-प्रबन्धक (विधि), सी.ओ.

नाटक मंचन

बीपीआरसी द्वारा 31.03.2012 को आयोजित सांस्कृतिक कार्यक्रम के दौरान **भारत पेट्रोलियम रिक्लेशन क्लब, कोलकाता** द्वारा "हुकुम जेमन" नामक नाटक का मंचन किया गया। उल्लेखनीय है कि नाटक का निर्देशन कोलकाता के रीजनल कार्यालय के एक कर्मचारी श्री बिमल कुमार डे ने किया।



अंग दान- जीवन का उपहार



चिकित्सा विज्ञान आजकल कामयाबी की नई नई ऊँचाईयाँ छू रहा है, जैसे मनुष्य को अंग दान द्वारा अमरत्व प्रदान किया जा रहा है जिसमें मनुष्य की मृत्यु के बाद भी उसके अंग दूसरे शरीर में जीवित रह सकते हैं। अंगदान का अर्थ किसी व्यक्ति के किसी अंग या अंग के हिस्से को दूसरे व्यक्ति के शरीर में प्रतिरोपित करना है।

दुनिया में ऐसे लाखों जरूरतमंद मरीज हैं जिन्हें अंग प्रतिरोपण की आवश्यकता है और सही समय पर उनके खराब हुए अंगों को रिप्लेस किया जाए तो उनकी जान बच सकती है। तथापि, भारत में सार्वजनिक शिक्षा और जागरूकता के अभाव के कारण इस संकल्पना को पूरा प्रतिसाद नहीं मिल रहा है जिसके कारण माँग और आपूर्ति का अंतर बढ़ रहा है। इस महान कार्य के प्रति लोगों को इसका महत्व बताने के लिए 23.5.12 को एच आर एस (प) द्वारा अध्यक्ष कार्यालय में फोर्टिस अस्पताल से जुड़ी सुश्री नंदिनी चौडणकर, जिन्हें इस क्षेत्र का अपार अनुभव है, को आमंत्रित किया गया था। इस दौरान दर्शकों ने अपनी शंकाओं का समाधान किया तथा कुछ लोगों ने अंगदान करने का निश्चय किया।

मृत्यु दुर्भाग्यपूर्ण है, पर जीवन अपरिहार्य सत्य है। किंतु "जीवन के अंत" को हम किसी दूसरे जीवन की नई शुरुआत में बदल सकते हैं और अंगदान करने की शपथ लेकर निश्चय ही यह करके दिखा सकते हैं।



संजीवनी

कर्मचारी संतुष्टि संवर्द्धन कक्ष (ईएसई) तथा मासंसे-उत्तर ने मिलकर अपने कर्मचारियों के सर्वांगीण उपचार के लिए एक अनोखा अभिक्रम शुरू किया है। नोएडा क्षेत्रीय कार्यालय में विभिन्न थेरपीज जैसे एक्यूप्रेसर, रेकी, चक्र संतुलन, प्राण वायु, आदि प्रदान करने के लिए नोएडा क्षेत्रीय कार्यालय की पहली मंजिल पर एक खास केन्द्र "संजीवनी उपचार केंद्र" का उद्घाटन सुश्री मधु सागर, महाप्रबंधक ईएसई द्वारा 22.6.2012 को श्री प्रमोद शर्मा, महाप्रबंधक रिटेल उत्तर की उपस्थिति में किया गया। सर्वांगीण उपचार (होलिस्टिक हीलिंग) एक ऐसा निदान है जो व्यक्ति के "संपूर्ण स्वस्थ्य" पर ध्यान केन्द्रित करता है। यह बिना किसी दवाई के तन, मन, और आत्मा का उपचार करता है या अन्य शब्दों में शारीरिक, भावनात्मक /मानसिक और आध्यात्मिक पहलुओं को संबोधित करता है। इन हाऊस थेरेपिस्ट श्री टी.पी. सिंह, वरिष्ठ प्रबंधक (ईएसई) उत्तर, सर्वांगीण उपचार की पद्धतियों में पेशेवर रूप से प्रशिक्षित हैं और वे उत्तर क्षेत्र के हमारे कर्मचारियों को मुफ्त सेवाएं प्रदान करेंगे। नोएडा क्षेत्रीय कार्यालय में आनेवाले स्टाफ को प्राथमिकता दी जाएगी।

निद्रा दोष

हमारे जीवन का लगभग एक तिहाई हिस्सा सो कर गुजरता है। असामान्य नींद के विभिन्न प्रभावों को समझने के लिए रिफाइनरी मेडिकल सेंटर द्वारा 21.6.2012 को "निद्रा दोष" पर एक चर्चा सत्र आयोजित किया गया। इसका उद्घाटन श्री एस.एस.सुंदरराजन, महाप्रबंधक (ऑप्स) द्वारा किया गया जिन्होंने अपने उद्घाटन भाषण में पर्याप्त नींद के महत्व पर जोर दिया। हीरानंदानी अस्पताल, पवई के सलाहकार प्लमोनो-लॉजिस्ट डॉ.वी.ए. सजित बाबू को विभिन्न निद्रा दोषों पर चर्चा के लिए आमंत्रित किया गया था जैसे- इन्सोमनिया (नींद की कमी), सोमनोलेस (अत्याधिक नींद), नारकोलेप्सी और स्लीप एप्निया। उन्होंने बताया कि किस तरह पर्याप्त नींद हमारी ऊर्जा बढ़ाती है लेकिन नींद की कमी से हमारे दिमाग के कार्य करने की क्षमता पर विपरीत एवं गंभीर असर पड़ता है जिससे गंभीर बीमारियाँ हो सकती हैं। इस कार्यक्रम में बड़ी संख्या में लोग उपस्थित थे और सभी ने इसे काफी सराहा। कुछ लोगों ने यहाँ तक स्वीकारा कि वे अभी तक इस बात से अंजान थे कि निद्रा दोष एक बीमारी है।



लंबी पारी



श्रीमती सुमिता दासगुप्ता,
सुपरिंटेंडेंट एचआरएस विभाग - 30 वर्ष



श्रीमती सुषमा जाधव,
वरिष्ठ प्रबंधक, हिन्दी (निगमित माससे) - 25 वर्ष



श्री हरीश तिवारी,
लखनऊ लूब्स टेरिटरी - 25 वर्ष



श्री प्रदीप राहा,
सहायक प्रबंधक, प्रशासन (पूर्व) - 25 वर्ष



श्री रजत बासु,
उप प्रबंधक, हितलाभ-प्रशासन - 25 वर्ष



श्री स्वप्न भट्टाचार्य,
अटेन्डेन्ट, ईडीपी सेवाएं - 25 वर्ष



श्री. विद्याधर जोग,
सहायक प्रबंधक, हिन्दी (पश्चिम) - 25 वर्ष

सेवानिवृत्ति



श्री विलास लक्ष्मण धावडे, विधि एवं कराधान विभाग, सीओ 32 वर्षों की सेवा के बाद निगम से सेवानिवृत्त हुए। हम उन्हें सेवानिवृत्ति पश्चात सुखी जीवन की शुभकामनाएं देते हैं।

रायगड के भूषण

हमारे उरण एलपीजी प्लांट में कार्यरत **श्री नरेश नामदेव म्हात्रे** को रायगड जिला परिषद के अध्यक्ष श्री पंडित शेठ पाटिल द्वारा रायगड भूषण पुरस्कार से सम्मानित किया गया। श्री म्हात्रे कला, क्रिडा, शैक्षणिक एवं सामाजिक कार्यों में अपने उत्कृष्ट योगदान के लिये सम्पूर्ण महाराष्ट्र में जाने जाते हैं। श्री म्हात्रे द्वारा प्राप्त पुरस्कारों की सूची बहुत लम्बी है जिसमें द्रोणगिरी भूषण पुरस्कार, समाजसेवा पुरस्कार, पनवेल समाज रत्न पुरस्कार, जिवन गौरव पुरस्कार, शिर्डी संस्थान की ओर से गुणवत्तं कामगार पुरस्कार, मुंबई कुर्ला में साने गुरुजी समता भूषण पुरस्कार, जोगेश्वरी मुंबई में छत्रपती शाहू राजे कामगार रत्न पुरस्कार आदि शामिल हैं। पेट्रोप्लस की ओर से श्री नरेश नामदेव म्हात्रे को बहुत-बहुत बधाई।

गुणवान ओमकार

सांताक्रुज एविएशन के एचएफसी विभाग के श्री देविदास जायभाये के सुपुत्र **कुमार ओमकार जायभाये** श्रीरंग विद्यालय, ठाणे के होनहार छात्र रह चुके हैं। अपने स्कूली जीवन में ओमकार ने शतरंज प्रतियोगिता में कई पुरस्कार जीते हैं। बड़े गर्व की बात है कि स्कूली शिक्षा पूर्ण करने के बाद उनकी खेलकूद प्रतिभा और निखरती गई और उन्होंने कराटे प्रतियोगिता में जिला स्तर पर स्वर्ण एवं कांस्य पदक तथा राज्य स्तर पर स्वर्ण पदक जीता। इन खेलों के अलावा ओमकार तैराकी, साइक्लिंग, संगीत, (गिटार बजाने) में रुचि रखते हैं। उल्लेखनीय है कि ओमकार ने दसवीं की परीक्षा 82% से उत्तीर्ण कर अपनी बौद्धिक प्रतिभा का परिचय दिया है। हम उम्मीद करते हैं कि ओमकार की प्रगति का सिलसिला इसी प्रकार जारी रहेगा।



डीसीएमपी गीत

सावधान, सावधान।
अग्नि एक जाल है,
अग्नि कहाकाल है
रोक सके, तो रोक लें
बुझाना नहीं होगा आसान,
सावधान, सावधान।

इसने अपनी चपेट में लाखों लोगों को ले लिया।
बस्तियों बर्बाद कीं, लोगों को बेघर किया।
आग लगी है जब भी टूटा, कुदरत का प्रावधान।
सावधान, सावधान।

सेफ्टी शूज पहनेंगे, हैल्मेट लगाएंगे।
ऊँचे काम से पहले सेफ्टी बेल्ट लगाएंगे।
संयंत्र अपना है, भारत पेट्रोलीयम की शान।
सावधान, सावधान।

विनय वाधवा
उप प्रबंधक- परिचालन,
पियाला एलपीजी



शोक संदेश



श्री वी.के.मोरे, टेलीमैन, जलगांव एलपीजी का दिनांक 10.07.2012 को दुःखद एवं असामयिक निधन हो गया। वे 51 वर्ष के थे। उनके परिवार में उनकी पत्नी, दो पुत्र एवं एक पुत्री हैं।



बिजवासन इन्स्टलेशन के **श्री राम दास**, परिचालक (फील्ड) का लंबी बीमारी के बाद दिनांक 15.07.2012 को दुःखद निधन हो गया। वे 59 वर्ष के थे। उनके परिवार में पत्नी, दो पुत्र एवं एक पुत्री हैं।

श्री सुनील सौदागर, टेक्निशियन(रिटेल) अमरावती का दिनांक 03.07.2012 को दुःखद एवं असामयिक निधन हो गया। वे 46 वर्ष के थे। उनके परिवार में उनकी पत्नी है।

श्री हेमंत उद्धव म्हात्रे ऑपरेटर (फील्ड), उरण एलपीजी प्लांट का दिनांक 19.06.2012 को लम्बी बीमारी के बाद दुःखद निधन हो गया। वे 38 वर्ष के थे। उनके परिवार में पत्नी तथा एक पुत्र एवं एक पुत्री हैं।



श्री अशोक नगरकर अटेंडेंट, रिटेल एच क्यू, मेकर टावर का दिनांक 27.07.2012 को दुःखद एवं असामयिक निधन हो गया। वे 56 वर्ष के थे। उनके परिवार में पत्नी और दो पुत्र हैं।



हम सभी शोक संतप्त परिवार के सदस्यों के प्रति अपनी शोक संवेदनाएं व्यक्त करते हैं व ईश्वर से प्रार्थना करते हैं कि दिवंगत आत्मा को शांति प्रदान करे।



A Plea for the Environment

How can you buy or sell the sky, the warmth of the land? The idea is strange to us. If we do not own the freshness of the air and the sparkle of the water, how can you buy them?

Every part of the Earth is sacred to my people. Every shining pine needle, every sandy shore, every mist in the dark woods, every clear and humming insect is holy in the memory and experience of my people. The white man's dead forget the country of their birth when they go to walk among the stars. Our dead never forget this beautiful Earth, for it is the mother of the red man. We are part of the Earth and it is part of us. The perfumed flowers are our sisters, the deer, the horse, the great eagle, these are our brothers. The rocky crests, the juices in the meadows, the body heat of the pony, and the man, all belong to the same family.

This land is sacred to us. This shining water that moves in streams and rivers is not just water but the blood of our ancestors. Each ghostly reflection in the clear water of the lakes tells of events in the life of my people. We know that the white man does not understand our ways. One portion of land is the same to him as the next, for he is a stranger who comes in the night and takes from the land whatever he needs. The Earth is not his brother, but his enemy and when he has conquered it, he moves on. He kidnaps the Earth from his children, and he does not care. He treats his mother, the Earth, and his brother, the same, as things to be bought, plundered, sold like sheep or bright beads. His appetite will devour the Earth and leave behind only a desert.

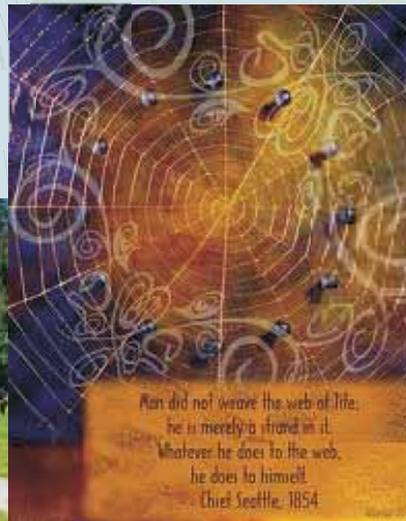
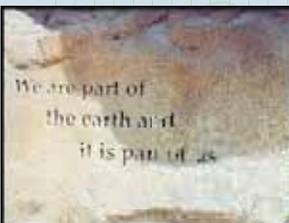
There is no quiet place in the white man's cities. No place to hear the unfurling of leaves in spring, or the rustle of an insect's wings. But perhaps it is because I am a savage and do not understand.

The air is precious to the red man, for all things share the same breath - the beast, the tree, the man. The wind that gave our grandfather his first breath also receives his last sigh. And if we sell you our land, you must keep it apart and sacred, as a place where even the white man can go to taste the wind that is sweetened by the meadow's flowers. If we decide to accept, I will make one condition - the white man must treat the beasts of this land as his brothers. If all the beasts were gone, man would die from a great loneliness of the spirit. For whatever happens to the beasts, soon happens to man. All things are connected.

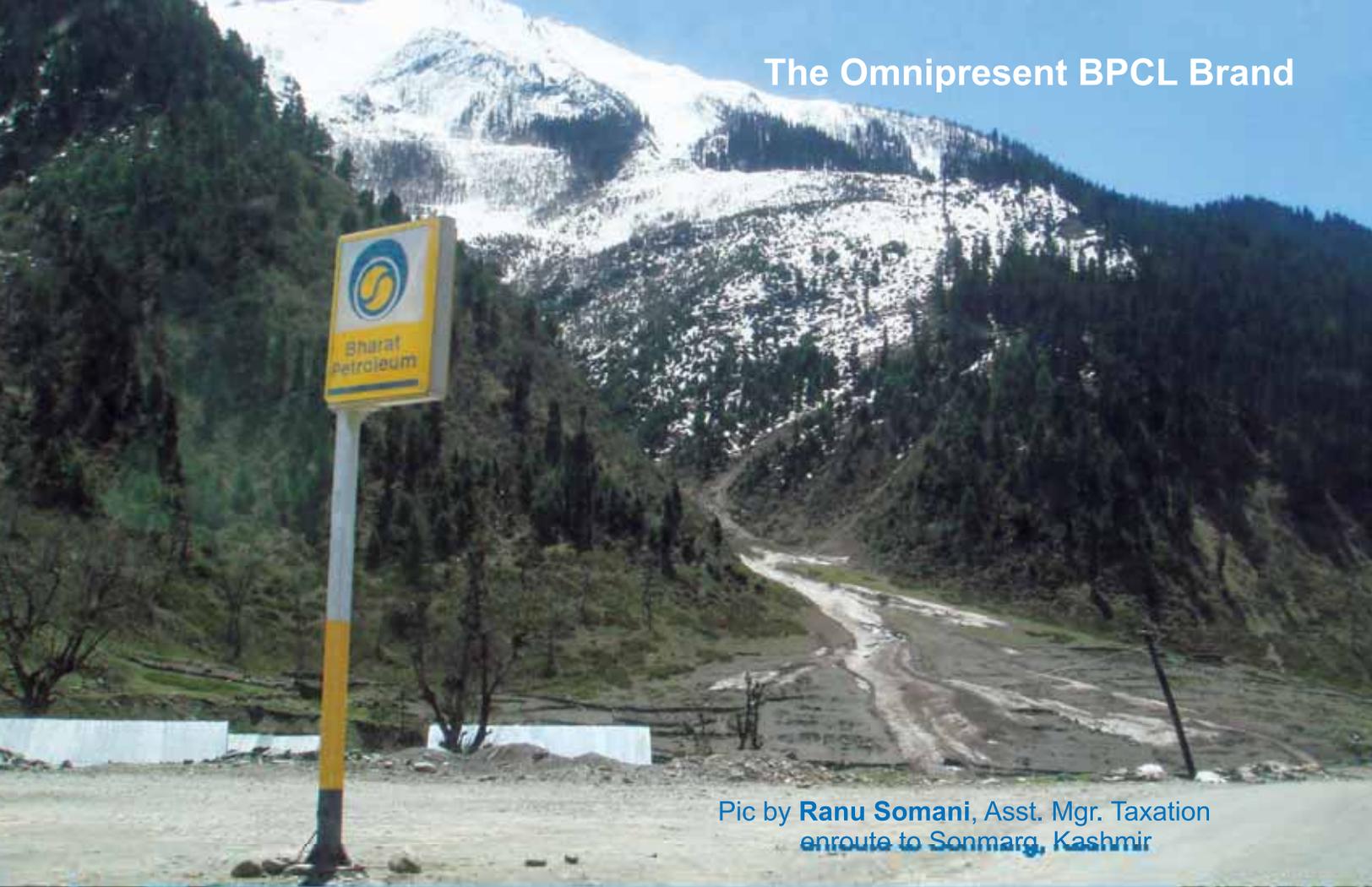
You must teach your children that the ground beneath their feet is the ashes of our grandfathers. So that they will respect the land, tell your children that the Earth is rich with the lives of our kin. Teach your children what we have taught our children, that the Earth is our mother. This we know - the Earth does not belong to man - man belongs to the Earth. All things are connected like the blood which unites one family. Whatever befalls the Earth - befalls the sons of the Earth. Man did not weave the web of life - he is merely a strand in it. Whatever he does to the web, he does to himself.

Destiny is a mystery to us, for we do not understand when the buffalo are slaughtered, the wild horses tamed, the secret corners of the forest heavy with scent of many men, and the view of the ripe hills blotted by talking wires. Where is the thicket? Gone. Where is the Eagle? Gone. The end of living and the beginning of survival.

Chief Seattle, 1854

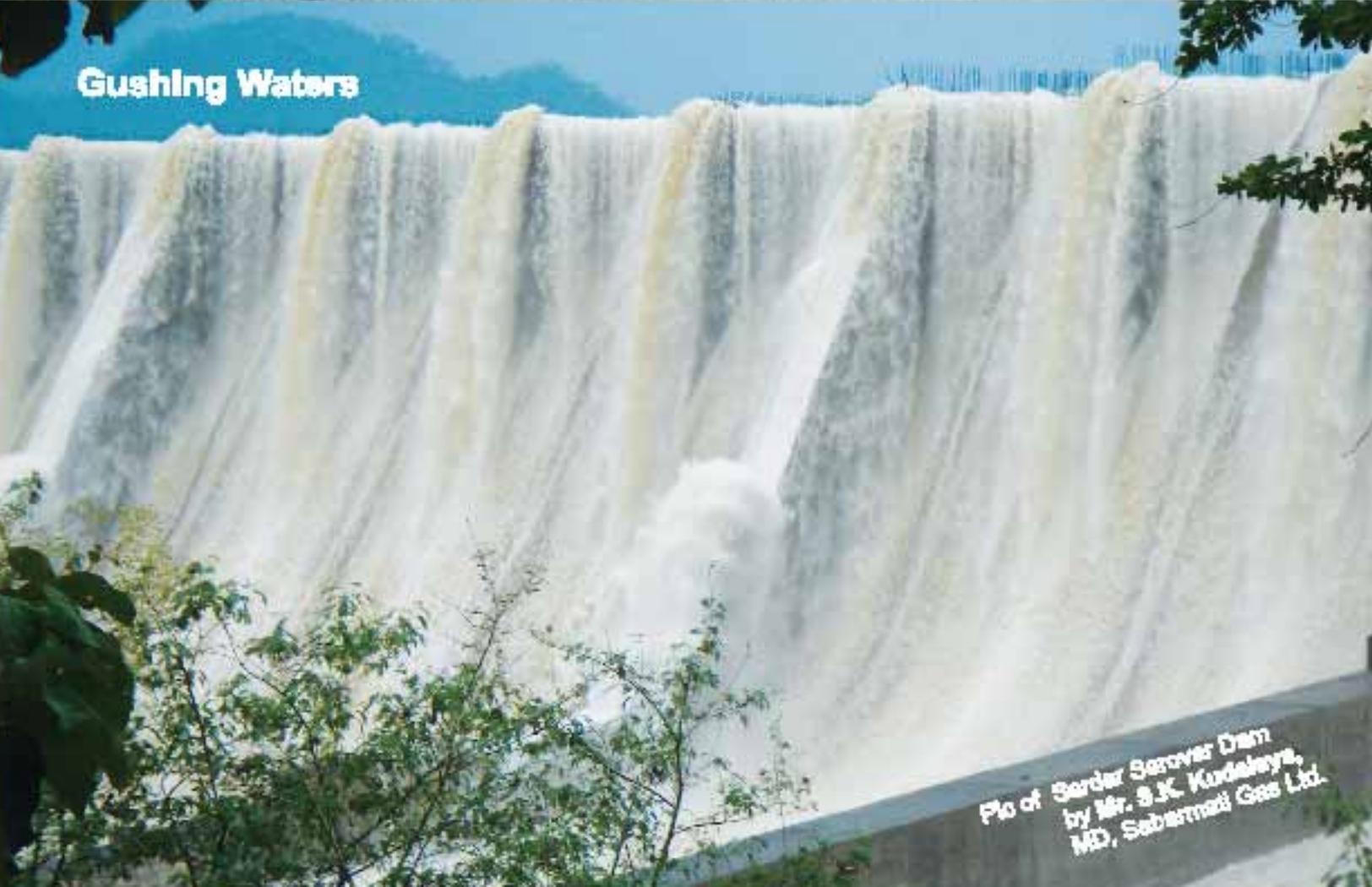


The Omnipresent BPCL Brand



Pic by **Ranu Somani**, Asst. Mgr. Taxation
enroute to Sonmarg, Kashmir

Gushing Waters



Pic of Sardar Sarovar Dam
by Mr. S.K. Kulkarni,
MD, Sehermal Gas Ltd.